



**Jayco**<sup>®</sup> Generations of family fun.

2021

# PINNACLE

## FIFTH WHEELS

### OWNER'S MANUAL





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**WARNING: Read all instructions in this manual and component manufacturer supplied information before using your RV.**

This manual has been provided by your recreational vehicle manufacturer for the sole purpose of providing instructions concerning the operation and maintenance of this recreational vehicle. Nothing in this manual creates any warranty, either expressed or implied.

**The owner's failure to provide required service and/or maintenance could result in the loss of warranty.** Please review the limited warranty and the limited warranties that apply to specific components offered with this vehicle.

Instructions are included in the manual for operating various components which are optional on some RV's or may not be available on your particular model. **"If so equipped" does not indicate or imply that the component(s) or option(s) were at any time available, or can be retrofitted to your model.** In addition, the owner should refer to individual manufacturer's operating instructions contained in the owner's packet.



*Congratulations!* Thank you for selecting a Jayco recreation vehicle. We are excited to welcome you to our growing RV family. We are committed to being the most respected name in RVs. We invite you to drop by our Visitors Center located in Middlebury, Indiana. Jayco recreation vehicles are manufactured for use as temporary living quarters for recreation, camping and travel uses, all as defined by the bylaws of the Recreation Vehicle Industry Association (RVIA).

This recreation vehicle is not intended for use as a full-time residence or for commercial use. Commercial use means using the recreation vehicle as a business asset such as a mobile office or using the recreation vehicle for lease or rental purposes.

Jayco reserves the right to discontinue or change specifications or design at any time without notice and without incurring any obligation whatsoever. Recreation vehicles built for sale in Canada may differ to conform to Canadian Codes.

### **Factory Tours**

To book a factory tour or check on available tour times (free admission, closed holidays) please log on to <https://www.jayco.com> and hold the mouse pointer on the **ABOUT JAYCO** heading (bottom of page). Select “**FACTORY TOURS**” from the drop down menu that opens.

### **Options and Equipment**

Jayco recreation vehicles are available in several sizes and models, so accessories and components may differ slightly between models. Some equipment described in this manual may not apply to your recreation vehicle.

Jayco reserves the right to discontinue or change specifications or design at any time without notice, and to make additions or improvements without incurring any obligations upon itself to install these changes on its products previously manufactured. Recreation vehicles built for sale in Canada may differ to conform to Canadian Codes.

### **Dealer Responsibility**

At the time of sale of the new recreation vehicle, your Jayco dealer is expected to:

- Deliver your recreation vehicle in the best condition possible. Your recreation vehicle must pass the dealer’s pre-delivery inspection (PDI), including all systems tests.
- Provide orientation of the recreation vehicle, its systems, components and operation.
- Request that you read all warranty information and explain any provision not clearly understood.
- Ensure you receive the Warranty Packet. Your dealer can assist you in completing the OEM warranty cards or registrations, and locate any required component model or serial numbers.
- Complete and return the “Warranty Registration and Customer Delivery Form” to Jayco within 10 days of delivery to activate the applicable warranty coverage.

The **Limited Warranty** is activated only after Jayco receives a signed and dated “Warranty Registration and Customer Delivery Form” from your dealer.

### **Customer Relations**

Jayco has empowered its dealers to make warranty and repair decisions.

If a special circumstance occurs that requires information from Jayco, we have asked your dealer’s service management to make the contact on your behalf. **This is why you should always talk to your dealer’s service management first.**

## SECTION 1: WARRANTY & SERVICE



**NOTE:** Please provide the following information when contacting us for assistance:

- Customer name and current location.
- Phone number where you can be reached.
- 17-digit chassis Vehicle Identification Number (VIN) or 9-digit Serial.
- The current vehicle mileage (motorhomes).
- Your date of purchase.
- If applicable, the component description, serial number and model number.
- A detailed description of the concern.
- The name of your selling dealer.
- If different from above, the contact information for the RV repair facility you are contacting Jayco to discuss.

### **An important note about alterations and warranties**

Installations or alterations to the original equipment vehicle as distributed by Jayco are not covered by the Jayco Limited Warranty. The special body company, assembler, equipment installer or up fitter is solely responsible for warranties on the body or equipment and any alterations (or any effect of the alterations) to any of the parts, components, systems or assemblies installed by Jayco. Jayco is not responsible for the safety or quality of design features, materials or workmanship of any alterations by such suppliers.

### **Obtaining Emergency Warranty Repair**

1. Call 1-(800)-283-8267 or use our website dealer locator to find an authorized Jayco dealer in your area. Contact them for an appointment; they will handle all warranty repair billing and returned parts for you.
2. If you cannot locate an authorized Jayco dealer near you, ask the campground staff for referrals or check the local telephone yellow pages. Or contact Jayco Customer Service or your selling dealer for assistance in locating a repair facility.
  - Contact the RV repair facility to discuss your situation and make an appointment. Ask how their billing will be handled. They may choose to bill Jayco directly; otherwise, you are expected to pay them.
  - Have the RV repair facility inspect your RV. Either they or you must call Jayco Customer Service to discuss applicable warranty coverage prior to any repair work being performed.
  - Jayco Customer Service will issue an authorization number upon warranty repair approval and advise if any original parts need to be returned.
  - Once Jayco Customer Service has issued an authorization number, the RV repair facility may begin actual repair to your RV.
  - Inspect the completed repair work thoroughly. If you are not satisfied, communicate that immediately to the RV repair facility management. Make sure you are satisfied with the repair before you pay or leave the premises.
  - For reimbursement, either you or the RV repair facility must send a copy of your itemized repair bill and all requested return parts by UPS (regular ground, freight pre-paid) within 60 days of the completed repair date.

*To expedite processing your warranty claim, include your name, address, phone number, RV 17-digit VIN and authorization number. If returning parts, include a copy of your return freight bill.*

### **Obtaining weekend or after business hours repair assistance**

If an authorized Jayco dealer is not located nearby, contact your selling dealer for assistance. If your dealer is closed, check with the campground staff or telephone yellow pages for an RV repair facility. Have the item repaired and contact Jayco Customer Service immediately the following business day.

*Failure to contact Jayco Customer Service, unauthorized or improper warranty repairs, or failure to return requested original parts may result in loss of reimbursements and/or loss of warranty.*

To Contact Us

Mailing address	Shipping address
Jayco, Inc.	Jayco, Inc.
Customer Service	Customer Service
P.O. Box 460	100 Bontrager Drive
903 S. Main Street	Bldg 42 Door 4220
Middlebury IN 46540	Middlebury IN 46540
Phone (toll-free)	(800) 283-8267
Phone (local)	(574) 825-0608
Fax (toll-free)	(866) 709-9139
Brochure request	<a href="mailto:info@Jayco.com">info@Jayco.com</a>
Parts email	<a href="mailto:parts@Jayco.com">parts@Jayco.com</a>
Service email	<a href="mailto:service@Jayco.com">service@Jayco.com</a>
Website	<a href="http://www.Jayco.com">www.Jayco.com</a>

### **Jayco Travel Club**

All owners of Jayco recreation vehicles are eligible for membership in the Jayco Travel Club.

The club promotes family camping and the active use of your RV with others who have similar interests in the RV lifestyle.

One “International Rally” is held each year in various locations around the United States and Canada. In addition, the club offers a variety of local and regional activities throughout the year.

By belonging to the Jayco Travel Club, you will find new ways to enjoy your RV and make friends all across the country.

For more information, please visit [www.Jaycorvclub.com](http://www.Jaycorvclub.com) or call 1-800-262-5178.

## **ABOUT THIS MANUAL**

This manual is a guide to operation of the features, equipment and controls in your recreation vehicle. If you find components vary significantly from what is described, please contact your dealer to ensure you have the correct information. Nothing in this manual creates any warranty, either expressed or implied.

This Owner’s Manual and Warranty Packet are to be considered permanent components of the vehicle. Keep them in your recreation vehicle at all times for personal reference. If the recreation vehicle is sold, they should remain with the vehicle for the next owner. Nothing in this manual creates any warranty, either expressed or implied, nor does it cover every possible detail of equipment, standard or option, installed on or in your recreation vehicle.

*Information, illustrations and specifications in this manual reflect the most current available at the time of publication approval, are subject to change and not intended to indicate actual size.*

## SECTION 1: WARRANTY & SERVICE

### **WARRANTY PACKET**

There are components that are excluded from the vehicle warranty, or are warranted separately by their own individual manufacturer's limited warranty. The Warranty Packet contains these component manufacturer supplied manuals or information sheets, warranty cards and/or registrations. Consult this information for questions regarding operating, maintenance, servicing instructions and warranty coverage. It is important you complete and mail warranty cards and registrations within the prescribed time limits to avoid loss of warranty coverage.

### **SAFETY ALERTS**

Throughout this manual, certain items are labeled **NOTE**, **CAUTION**, **WARNING**, and **DANGER**. These terms will alert you to precautions that can involve risk to your vehicle or to your personal safety.

Read and follow them carefully. National Safety Associations and organizations require many of the instructions listed. Always use the appropriate safety gear when servicing or maintaining your recreation vehicle. Please call your dealer or our customer service representatives if you are unsure how to proceed.

These signal words indicate precautions and potential situations, which if not avoided, may result in personal injury, property damage, or damage to your recreation vehicle. These precautions are listed in the appropriate areas in this Owner's Manual, and in the information contained in the Warranty Packet, and on safety labels affixed to your recreation vehicle. Read and follow them carefully.



**NOTE**: Gives helpful information.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

## **NOTICE**

Indicates a potential situation that, if not avoided, may result in property damage or damage to your RV.

## **⚠ CAUTION**

Indicates a potentially hazardous situation that, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

## **⚠ DANGER**

Indicates an imminently hazardous situation that, if not avoided, will result in death or serious injury. This alert information is limited to the most extreme situations.

**⚠ WARNING**

Indicates a potentially hazardous situation that, if not avoided, may result in death or serious injury.

**REPORTING SAFETY DEFECTS**

**In the United States:** If you believe that your recreation vehicle has an alleged defect which could cause a crash or cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA), in addition to notifying our Customer Service Department.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign.

However, NHTSA cannot become involved in individual problems between you, your dealer or your vehicle manufacturer. For additional information, please refer to the NHTSA website at [www.safercar.gov](http://www.safercar.gov).

**To contact NHTSA by phone:**

Call the Department of Transportation (DOT) Vehicle Safety Hotline at 1-888-327-4236, and a NHTSA representative will record your complaint information (TTY: 1-800-424-9153 or 1-202-484-5238).

**To Contact NHTSA by mail:**

Office of Defects Investigations/CRD  
NVS-216  
1200 New Jersey Ave SE  
Washington, DC 20590

**In Canada:** If you believe your vehicle has an alleged safety defect, you should contact Transport Canada and our Customer Service Department immediately.

To file a safety concern, you can complete an on-line form at <https://tc.canada.ca/en/road-transportation/defects-recalls-vehicles-tires-child-car-seats/report-potential-safety-defect-vehicles-tires-child-car-seats>, or call to speak with a defect investigator.

For additional information, please refer to the Transport Canada website at [www.tc.gc.ca/recalls](http://www.tc.gc.ca/recalls)

To contact Transport Canada by phone:

819-994-3328 (Ottawa-Gatineau area or internationally)

Toll free: 1-800-333-0510 (in Canada)

To contact Transport Canada by mail:

Transport Canada -ASFAD  
330 Sparks Street  
Ottawa, ON  
K1A 0N5

[www.tc.gc.ca/rappels](http://www.tc.gc.ca/rappels)

Téléphone: 819-994-3328 (dans la région de Ottawa-Gatineau et à l'extérieur du pays)

Sans frais: 1-800-333-0510 (au Canada)

Adresse postale :

Transports Canada -ASFAD  
330, rue Sparks  
Ottawa (Ontario) K1A 0N5

## **SECTION 1: WARRANTY & SERVICE**

### **CUSTOMER RESPONSIBILITY**

It is important you read and understand all instructions and precautions before operating the recreation vehicle. Even if you are an experienced RV'er we encourage you to thoroughly read this Owner's Manual, as well as the information contained in your Warranty Packet and Chassis Guide (motorized only).

As technology advances, new improvements enter the RV industry every day, and each RV manufacturer has its own unique manufacturing process.

Familiarize yourself with the Limited Warranty applicable to your recreation vehicle. There are components that are excluded or warranted separately by their individual manufacturer's limited warranty (refer to the Warranty Packet or Chassis Guide if applicable).

As the new owner of the recreation vehicle, you are responsible for regular and proper maintenance performed in accordance with this manual and the OEM manuals. Regular and proper maintenance will help prevent conditions arising from neglect that are not covered by the limited warranty. It is your responsibility and obligation to return your vehicle to your dealer for repairs and service.

### **CHANGE OF ADDRESS/OWNERSHIP**

Please notify our Customer Service Department as soon as possible of a change of address by writing or calling us. For notification of a change of ownership, please fill out the appropriate form located in this manual and mail it to Customer Service along with documentation showing proof of ownership. Please include your current vehicle mileage (motorized only).

### **SUGGESTIONS FOR OBTAINING SERVICE**

To help ensure your dealer provides the level of service you expect, here are some suggestions we would like to make:

**Contact your dealer at once...** Do not wait until you are ready to use your RV. Your dealer may not be able to service it immediately and/or the repair may require parts be ordered. The dealer's service department is busiest on Mondays, Fridays and before the holidays.

**Prepare for the appointment...** If you are having warranty work performed, be sure to have the right papers with you. Take your warranty folder and have your vehicle information available. All work to be performed may not be covered by the warranty. Discuss additional charges with the service personnel.

**Prepare a list...** Provide your dealer with a written list of specific repairs needed. It is important that you provide any vehicle repair history to the dealer's service personnel.

Keep a maintenance log of your vehicle's service history. This can often provide a clue to the current issue.

**Be reasonable with your requests...** If you leave a list with several items and you need your vehicle returned back by a specific time, discuss the situation with the dealer's service personnel and list your items in order of priority. This may include making a second appointment for work not completed or parts that the dealer may need to order.

**Don't expect to look over the technician's shoulder...** Please don't be offended if you are told you cannot watch the work being done. Some insurance requirements forbid admission of customers to the service area.

**Inspect the work performed...** Finally, check out the service or repair job when you pick up your vehicle. Notify the dealer's service personnel immediately of any dissatisfaction. If you cannot return the vehicle immediately for repair, make an appointment as soon as possible.



## SECTION 1: WARRANTY & SERVICE

Please be aware that all service shops require notification of any issues with their repairs within a specified time limit. Make sure you are familiar with their repair policies.

### **OBTAINING SERVICE FOR SEPARATELY WARRANTED ITEMS**

Your selling dealer is responsible for servicing your recreation vehicle before delivery, and has an interest in your continued satisfaction. We recommend your dealer perform all inspection, warranty and maintenance services. Some dealers may be authorized service centers for those OEMs whose products are warranted separately and excluded from the **Limited Warranty**.

### **OBTAINING SERVICE AT OUR CUSTOMER SERVICE FACILITY**

Should your recreation vehicle be in need of service, and your dealer recommends that the repairs be made at our Customer Service facility, your recreation vehicle may be returned to us with the following guidelines\*:

- You or your dealer must make a confirmed appointment 60 days prior to dropping off the recreation vehicle at our Customer Service facility.
- The holding tanks must be emptied and rinsed. We have a dumping station available for customer use.
- The propane system (if so equipped) and all electrical systems must be shut down and turned off. We are not responsible for discharged batteries or propane tanks.
- During the appropriate season, please ensure the RV has been winterized.
- Unless prior approval has been obtained from our Customer Service facility, all personal items must be removed from the area where you are requesting service repair and the refrigerator emptied. We are not responsible for loss of food items.
- All transportation costs are the responsibility of the owner. You may need to arrange for alternative accommodations for some types of repairs. Please be prepared accordingly.

*\*Our Customer Service facility occasionally utilizes local independent repair facilities. Your vehicle may be referred to or repaired by one of these local repair facilities.*

### **PARTS AND ACCESSORIES**

Contact your authorized dealer for assistance in obtaining replacement parts or accessories. We do not sell direct to retail or non-authorized dealers. If the original part is no longer available, we will make every effort to provide an appropriate substitute.

**JAYCO NORTH POINT, PINNACLE, SEISMIC, AND  
EAGLE LIMITED WARRANTY**

**WHAT AND WHO IS COVERED**

This Limited Warranty covers only Jayco North Point, Pinnacle, Seismic, and Eagle brand recreational vehicles sold in, and that remain in, the United States, U.S. Territories and Canada and used for the intended purpose of recreational travel and camping. If a substantial defect in material or workmanship, attributable to Jayco, is found to exist and is reported to Jayco or an authorized servicing dealer during the applicable warranty period, it will be repaired or replaced, at Jayco's option, without charge to the RV owner, in accordance with the terms, conditions and limitations of this limited warranty.

This limited warranty applies to the first consumer purchaser of a new RV only. All rights and limitations within this warranty are applicable to the original owner of the RV only. You may contact an independent, authorized dealer for details.

Jayco's obligation to repair or replace defective materials or workmanship is the sole obligation of Jayco under this limited warranty. Jayco reserves the right to use new or remanufactured parts of similar quality to complete any work, and to make parts and design changes from time to time without notice to anyone. Jayco reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any product previously manufactured. Jayco makes no warranty as to the future performance of this RV, and this limited warranty is not intended to extend to the future performance of this RV, or any of its materials, components or parts. In addition, the RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

**LIMITATIONS, EXCLUSIONS AND DISCLAIMER OF IMPLIED WARRANTIES:**  
**ANY IMPLIED WARRANTY THAT IS FOUND TO ARISE BY WAY OF STATE OR FEDERAL LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR ANY IMPLIED WARRANTY OF FITNESS, IS LIMITED IN DURATION TO THE DURATION SET FORTH IN THIS LIMITED WARRANTY AND IS LIMITED IN SCOPE OF COVERAGE TO THE SCOPE OF COVERAGE OF THIS LIMITED WARRANTY. ALL IMPLIED WARRANTIES AND CONDITIONS, STATUTORY OR OTHERWISE, ARE DISCLAIMED IN THEIR ENTIRETY AS TO RVs OR COMPONENTS OF RVs EXCLUDED OR NOT COVERED UNDER THIS WARRANTY.**

Jayco makes no warranty of any nature beyond that contained in this limited warranty. Jayco does not authorize any person to create any other obligation or liability for it regarding this RV, and Jayco is not responsible for any representation, promise or warranty made by any dealer or other person beyond what is expressly stated in this limited warranty, and no one has the authority to enlarge, amend or modify this limited warranty. Any selling or servicing dealer is not Jayco's agent, but an independent entity.

**JAYCO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY. BY WAY OF EXAMPLE, CONSEQUENTIAL DAMAGES INCLUDE FUEL AND TRANSPORTATION EXPENSES TO DELIVER THE RV TO A SERVICING DEALER, HOTEL ROOMS, LOST WAGES AS WELL AS CONSEQUENCES OF MOISTURE DAMAGE SUCH AS MOLD AND MILDEW AS WELL AS RUST AND CORROSION.**

**THIS EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL BE INDEPENDENT OF ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY WARRANTY, AND THIS EXCLUSION SHALL SURVIVE ANY DETERMINATION THAT THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY HAS FAILED OF ITS ESSENTIAL PURPOSE.**

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

### **THE PERIOD OF COVERAGE**

The duration of this Limited Warranty is 2 years. The warranty period begins on the date that the RV is delivered to the first retail purchaser by an independent, authorized dealer of Jayco, or, if the dealer places the vehicle in service before retail sale, on the date the RV is first placed in such service.

The term of this Limited Warranty is 3 years for substantial defects to any “Structure Components”. Structure Components means materials and/or workmanship directly attributable to Jayco relating to the lamination of the fiberglass sidewall assembly, the lamination of the rear wall assembly, the lamination of the fiberglass front wall (wrap) assembly, sidewall/end wall/front and rear wall frame assembly (wood and aluminum), roof frame assembly (wood and aluminum), and floor frame assembly (wood and aluminum). Structure Components specifically excludes front and rear fiberglass caps and any other cosmetic fiberglass attachments, sidewall metal (unless the root cause is the wall structure); exterior roof material (EPDM rubber, TPO, etc.); floor covering (carpet, linoleum, hardwood tile, etc.); all sidewall, end wall, front and rear wall, roof and floor attachments, and delamination caused by water intrusion from lack of required exterior seal maintenance or other maintenance. Structure Components further excludes all items identified under “What is Not Covered” below.

Jayco reserves the right to have new or remanufactured parts of similar quality used to complete any work, and to make parts and design changes from time to time without notice to anyone. Jayco reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any product previously manufactured. Jayco makes no warranty as to the future performance of this RV, and this limited warranty is not intended to extend to the future performance of this RV, or any of its materials, components or parts. In addition, the RV owner’s obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

### **HOW TO GET SERVICE**

It is normal to expect some warranty service during the term of this Limited Warranty. To obtain warranty service the owner must do all of the following:

1. Notify an independent, authorized dealer of Jayco, or Jayco, of the substantial defect in material or workmanship attributable to Jayco, within the warranty coverage period designated above;
2. Provide the notification mentioned in (1), above, within ten (10) days of when the owner discovered, or should have discovered, the substantial defect in material or workmanship attributable to Jayco;
3. Promptly schedule an appointment with and take the RV to an independent, authorized dealer of Jayco, or Jayco, for repairs; and
4. Pay any freight or transportation costs, import duties, fees and all incidental expenses associated with obtaining warranty service.

## **SECTION 1: WARRANTY & SERVICE**

If you need assistance, you may contact Jayco, at 903 S. Main Street, P.O. Box 460, Middlebury, Indiana 46540, Attn: Customer Service, (800) 283-8267.

NOTE: Jayco does not control the scheduling of service work at the independent, authorized dealerships. You may encounter some delay in scheduling or completion of work. Also, you must notify the selling dealer at time of delivery to have work performed on any defect that occurred at the factory during manufacture at no cost to you as provided by this limited warranty. (See below under WHAT IS NOT COVERED).

If two (2) or more service attempts have been made to correct any covered defect that you believe impairs the value, use or safety of the RV, or if it has taken longer than thirty (30) days for those types of repairs to be completed, you must, to the extent permitted by law, notify Jayco directly, in writing, at the above address, of the unsuccessful repair(s) of the alleged defect(s) so that Jayco can become directly involved in making sure that you are provided service pursuant to the terms of this limited warranty.

Jayco's obligation is to address, within industry standards, any covered substantial defect discovered and reported within the warranty coverage period provided: (1) you notify Jayco or an authorized dealer within 10 days of your discovery of the substantial defect; AND (2) you deliver the RV to Jayco or an authorized dealership at your cost and expense. If this primary remedy fails to successfully cure any substantial defect after a reasonable number of repair attempts, your sole and exclusive remedy shall be to have Jayco pay an independent service shop of your choice to perform repairs to the substantial defect. If the substantial defect is incapable of being repaired, your exclusive remedy will be to receive diminished value damages (i.e. the difference in your purchase price and the actual value of the RV on the date of purchase due to the substantial defect that is incapable of repair). You must exhaust the primary repair remedy and this back-up remedy and both these remedies must fail of their essential purpose before initiating any action against Jayco.

### **WHAT IS NOT COVERED**

By way of example only, this limited warranty does not cover any of the following:

- defects in materials, components or parts of the structure of the RV not attributable to Jayco;
- items that are added or changed after the RV leaves the possession of Jayco;
- additional equipment or accessories installed at any dealership, or other place of business, or by any other party, other than Jayco;
- any RV used for rental or other business or commercial purposes (Note: It shall be concluded that the RV has been used for commercial and/or business purposes if the RV owner or user files a tax form claiming any business or commercial tax benefit related to the RV, or if the RV is purchased, registered or titled in a business name or any business association such as a corporation or limited liability company);
- any RV sold or used outside the United States, U.S. Territories or Canada;
- any RV not used solely for recreational travel and camping;
- any RV purchased through auction or wholesale;
- any RV purchased from a dealer that is not an authorized dealer of Jayco;
- any defect arising from excess weight placed on the Structural Components;
- normal wear, tear or usage, such as tears, punctures, soiling, mildew, fading, or discoloration of exterior plastic or fiberglass, or soft goods, such as upholstery, drapes, carpet, vinyl, screens, cushions, mattresses and fabrics;

- the effects of condensation or moisture from condensation inside or outside the RV;
- mold or any damage caused by mold to the inside or outside of the RV;
- imperfections that do not affect the suitability of the RV for its intended purpose of recreational use or items that are working as designed but that you are unhappy with;
- exterior paint or finish;
- problems, including water leaks, related to misuse, mishandling, neglect or abuse, including failure to maintain the RV in accordance with the owner's manual, or other routine maintenance such as inspections, lubricating, adjustments, tightening of screws and fittings, tightening of lug nuts, sealing, rotating tires;
- damage due to accident, whether or not foreseeable, including any acts of weather;
- damage, rust, or corrosion due to the environment, theft, vandalism, fire, or other intervening acts not attributable to Jayco;
- damage caused by unregulated water pressure, tank over fill, or plumbing system modifications resulting in flooding of the vehicle;
- failure of the original retail purchaser or others to follow ordinary maintenance procedures as recommended by Jayco;
- damage caused by unprotected electrical hook-ups (home or campground), power surges, lightning, circuit overload, or electrical system modifications;
- damage resulting from tire wear or tire failure;
- hydraulic leveling jacks or leveling system;
- defacing, scratches, dents, chips on any surface or fabric of the RV; damage caused by infestation by insects or animals;
- damage caused by off road use, overloading the RV or alteration of the RV, or any of its components or parts;
- wheel alignment or adjustments to axles when caused by improper maintenance, loading or damage from road hazards, including off road travel, wheel damage or balancing or damage from tire failures;
- any costs associated with obtaining service, including by way of example, travel costs, are specifically excluded from the coverage of this warranty; and
- any component, system, or part of the RV that is warranted by another entity, including, by way of example, handling, braking, wheel balance, tires, tubes, batteries, gauges, generator, awning, hydraulic jacks, inverter, converter, microwave, television, DVD/CD player, radio, speakers, television, refrigerator, range, hot water heater, water pump, stove, carbon monoxide detector, smoke detector, propane detector, furnace or any air conditioner. The written warranty provided by any manufacturer of the component part is the direct responsibility of that manufacturer. Defects and/or damage to interior and exterior surfaces, trim, upholstery and other appearance items may occur at the factory. These items are usually detected and corrected at the factory or by the selling dealer prior to delivery to the retail customer. You must inspect your RV for this type of damage when you take delivery. If you find any such defect or damage you must notify the selling dealer at time of delivery to have these items covered by this limited warranty and to have work performed on the items at no cost to you as provided by this limited warranty.

## **SECTION 1: WARRANTY & SERVICE**

### **EVENTS DISCHARGING JAYCO FROM OBLIGATION UNDER WARRANTY**

Certain things completely discharge Jayco from any obligation under this warranty and void it. By way of example, the following shall discharge Jayco from any express or implied warranty obligation to repair or replace any defect that results from: any rental or other business or commercial use or purchase of the RV (as defined in this warranty), any RV titled or registered in the name of any business or business association (such as a corporation or limited liability company), any RV sold outside of, or used outside of, the United States, U.S. Territories or Canada, through an auction or wholesale or by a non-authorized dealer, any defect in a separately manufactured component part, owner neglect or failure to provide routine maintenance (See Owner's Manual), unauthorized alteration, off road use, collision or accident, whether or not foreseeable, including any acts of weather or damage or corrosion due to the environment, theft, vandalism, fire, explosions, overloading in excess of weight ratings, and tampering with any portion of the RV, or any use of the RV as a semi-permanent or permanent home.

### **LEGAL REMEDIES**

**ANY ACTION TO ENFORCE ANY PORTION OF THIS LIMITED WARRANTY, OR ANY IMPLIED WARRANTY, MUST BE COMMENCED WITHIN NINETY (90) DAYS AFTER THE EXPIRATION OF THE WARRANTY COVERAGE PERIOD DESIGNATED ABOVE.** Any performance of repairs shall not suspend this limitation period from expiring, unless state law provides otherwise. Any performance of repairs after the warranty coverage period has expired, or performance of repairs regarding anything excluded from coverage under this limited warranty shall be considered "good will" repairs, and they will not alter the express terms of this limited warranty, or extend the warranty coverage period or this limitation period. In addition, this warranty is not intended to extend to future performance, and nothing in this warranty, or any action of Jayco, or any agent of Jayco, shall be interpreted as an extension of the warranty period or this limitation period. Some states do not allow a reduction in the statute of limitations, so this reduction may not apply to you. Jayco is not required to notify you if authorized repairs are considered "good will" by Jayco.

### **WARRANTY REGISTRATIONS**

Your warranty registration records should be completed and delivered to the manufacturers of component parts. The selling dealership will assist you in completing and submitting the Jayco product warranty registration form. That form must be returned to Jayco within ten (10) days of your taking delivery of the RV. Your Jayco warranty will not be registered unless this warranty registration is completed and received by Jayco. Failure to file this warranty registration with Jayco will not affect your rights under this limited warranty as long as you can present proof of purchase, but it can cause delays in obtaining the benefits of this limited warranty, and it may inhibit any servicing facility's ability to provide proper repairs and/or part replacement. Note, tender and acceptance of a warranty registration does not alter the express terms of this limited warranty or any of its exclusions.

### **CARE AND MAINTENANCE**

It is the owner's responsibility to perform proper care and maintenance of the RV, and to assure correct load distribution. For details regarding this, please see your Jayco owner's manual and the owner's manuals of the chassis manufacturer and other component part manufacturers. These outline various care and maintenance that is required to maintain your RV. Please review all manuals supplied with your RV, and contact your selling dealership or supplier of the component part if you have questions. Note: Failure to maintain the RV as noted in those manuals voids this limited warranty, and any damage to the RV as a result of your failure to perform such care, is not covered by this limited warranty.

## **SECTION 1: WARRANTY & SERVICE**

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

### **ACCEPTANCE OF WARRANTY**

When you request or accept the performance of repairs under the terms of this Limited Warranty, you are confirming the acceptance of all terms of this Limited Warranty, including, by way of example, warranty limitations and disclaimers, the forum selection clause and the clause reducing the time period within which suit must be filed for breach.

### **LEGAL REMEDIES**

EXCLUSIVE JURISDICTION FOR DECIDING LEGAL DISPUTES RELATING TO AN ALLEGED BREACH OF WARRANTY OR OTHERWISE RELATING TO YOUR PURCHASE OR OWNERSHIP OF THE RV MUST BE FILED IN THE COURTS WITHIN THE STATE OF INDIANA. THIS LIMITED WARRANTY SHALL BE INTERPRETED AND CONSTRUED IN ACCORDNACE WITH THE LAWS OF THE STATE OF INDIANA. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE. ALL ACTIONS OF ANY KIND RELATING TO THE RV SHALL BE DECIDED BY A JUDGE RATHER THAN A JURY.

### **JAYCO, INC.**

903 S. Main Street \* P.O. Box 460 \* Middlebury, IN 46540

Telephone: (800)-283-8267

## **SECTION 1: WARRANTY & SERVICE**

**Notes:**



**SECONDARY MEANS OF ESCAPE (EXIT WINDOW)**

Your recreation vehicle has been equipped with a window(s) that serves as a secondary means of escape. The window(s) will allow a quick exit from the vehicle during an emergency if access to the main entrance door is not available. It is easily identified by the red latches and label.

**Do not remove the EXIT window label from your RV:**

When parking your recreation vehicle, make sure the egress window is not blocked by trees or other obstacles. Make sure the ground below the window is solid and can be used as an escape path.



Exit Window Label

Practice opening the window before an emergency occurs, and make sure all occupants know how to operate it.

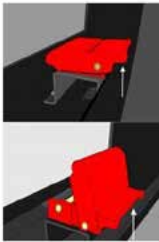
**⚠ CAUTION**

Exercise care when opening the exit window. If opened too far, it may come off the hinge. This may result in damage to the unit or window.



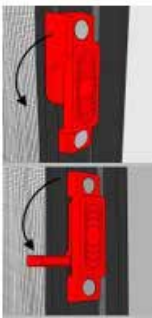
**NOTE:** All windows must be closed and locked while the RV is in transit.

Your recreation vehicle may be equipped with one of the following exit window styles:



**Flip latch style (2 per window)**

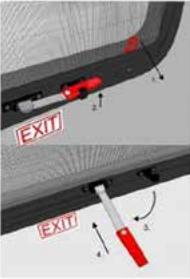
- Push up on the front lip of the latch and the latch unfolds.
- Push up on the front lip of the latch again to unhook the latch from the window.
- When both latches are released, push out on the window which is hinged at the top. Exit the vehicle.
- The screen does not need to be removed from the window.



**Slider window latch style**

- Pull the lever down to unlock the window.
- Slide the window to the right to open and exit the vehicle.
- The screen does not need to be removed from the window.

## SECTION 2: OCCUPANT SAFETY



### **Lever style latch**

Remove the screen by pulling the red tab (upper right arrow).

Pull the lever out from the sash clamps.

Swing the lever out so it is positioned straight out from the window. Push the lever (and window) out to open and exit the vehicle.

Lever style latch

## **FIRE SAFETY**

If a fire does start, follow these basic safety rules:

1. Call 911 and evacuate the vehicle immediately.
2. After everyone is accounted for, check the fire to see if you can attempt to put it out.
3. If it is large, or the fire is fuel-fed, get clear of the vehicle and have the Fire Department handle the emergency.
4. Do not attempt to use water to put out the fire. Water can spread some types of fire, and electrocution is possible with an electrical fire.

Refer to the following sections for additional fire safety information.

- Electrical Systems**, In case of an electrical fire.
- Appliances**, In case of a grease fire.

## **FIRE EXTINGUISHER**

Fire extinguishers are classified and rated by fire type, A, B and C. These classifications identify the kinds of fires or burning materials they are designed to fight.

**Class A** - Solid materials such as wood, paper, cloth, rubber and some plastics.

**Class B** - Liquids such as grease, cooking oils, gasoline, kerosene or other flammable liquids.

**Class C** - Electrical such as electrical wires or other live electrical equipment.

A dry chemical fire extinguisher has been installed by the entrance door. It is suitable for extinguishing small fires of the Class B or C type only.

We suggest you become thoroughly familiar with the operating instructions displayed on the side of the fire extinguisher.



**NOTE:** For information on how to use your fire extinguisher, refer to the fire extinguisher user's manual included in your warranty packet.

### **Inspection and maintenance**

Read and follow all instructions on the label and user's manual provided by the fire extinguisher manufacturer.

- Inspect the extinguisher at least once a week (more frequently if it is exposed to weather or possible tampering). This should also be done before beginning a vacation or during an extended trip.

**⚠ WARNING**

Do not check the pressure, test or practice using the fire extinguisher by squeezing the trigger, even briefly. The fire extinguisher is not rechargeable or refillable. Once used, it will gradually lose pressure and will not be fully charged for use in an emergency.

**⚠ DANGER**

Do not turn the electrical power back on or plug in any appliances after the use of a fire extinguisher. Please refer to the fire extinguisher's user manual for further instructions on maintenance and clean up.

***SMOKE ALARM***

The smoke alarm will only work properly if it is operational and maintained. They have a limited life and will wear out over time. Immediately replace the detector if it is not working properly, if it displays any type of problem, or within five years of use. **Be sure to read, understand and follow the information provided by the smoke alarm manufacturer, including information on the limited life of smoke alarms.**



Be aware the smoke alarm is not fool proof and cannot detect fires if smoke does not reach it. Anything preventing smoke from reaching the alarm may delay or prevent an alarm.

Though the alarm horn in this detector meets or exceeds current UL standards, it may not be heard for reasons that include (but not limited to): a closed or partially closed door, other noise from electronics, appliances or traffic.

**⚠ WARNING**

- This smoke alarm will not alert hearing impaired residents.** Special alarms with flashing strobe lights are recommended for the hearing impaired
- Only use the replacement battery recommended by the smoke detector manufacturer. The smoke detector alarm may not operate properly with other batteries. Never use a rechargeable battery as it may not provide a constant charge. Never disconnect the battery to silence the alarm.
- Test the smoke alarm operation after the vehicle has been in storage, before each trip and at least once per week during use. Do not disconnect the battery or the alarm.

**The smoke alarm is operational once the battery is correctly installed.** It will not function if the battery is missing, disconnected, dead, the wrong type or not installed correctly. **It requires one standard 9V battery.** Refer to the user's guide, for correct battery and installation information,

**The LED light will indicate the battery is functioning properly.** When the production of combustion is sensed, the smoke detector sounds a loud alarm that continues until the air is cleared. The LED light will also give a visual indication of a sounding alarm.

## SECTION 2: OCCUPANT SAFETY

When the battery becomes weak, the alarm will “beep” about once a minute indicating a low battery. This warning should last for 30 days. You **MUST** replace the battery once the alarms low battery warning (beep) starts to assure continued protection.

When the battery is removed from the alarm, the battery flag will pop up; the alarm cannot be installed to the mounting bracket without a battery.

To test, stand at arm’s length from the smoke alarm as the alarm horn is loud and may be harmful to your hearing. The test button will accurately test all functions. Never use an open flame to test the smoke alarm.

**Do not remove the warning label located near the smoke alarm from your recreation vehicle:**



**Key Features:**

- **Silence Feature:** Silences nuisance alarms
- **Hinged cover allows for easy battery replacement**
- **Lighted Power and Alarm Indicator.** LED indicates battery is connected.
- **Test/Silence button – One touch button combines both features**
- **Low Battery indicator – Beeping signal indicates low battery.**

**Maintenance**

Vacuum off any dust on the cover of the smoke alarm using a soft brush attachment. Test the smoke alarm once you have vacuumed. Never use water, cleaners or solvents to clean the smoke alarm as they may damage the alarm. Do not paint the smoke alarm.

Refer to and follow detailed safety, testing, troubleshooting and maintenance information found in the manufacturer’s user pamphlet located in your warranty packet.

## **COMBINATION CARBON MONOXIDE / PROPANE ALARM**

Your recreation vehicle is equipped with a combination carbon monoxide (CO) / propane alarm (RV-COLP) that is listed for use in recreation vehicles. The combination carbon monoxide/propane alarm will only work if it is operational and maintained.

The alarm is directly wired to the 12-volt electrical system, with continuous power being supplied by the recreational vehicle batteries. There is no 9-volt battery power supply. As a result, the alarm is always drawing a small amount of current from the recreation vehicle batteries. Although the current draw is slight, it could drain the batteries during extended storage periods. This condition is not likely to occur except during storage situations when the inverter cannot restore the battery charge. **If the battery cable is disconnected at the battery terminals, the combination alarm will not work.**



**Carbon  
monoxide/propane alarm  
(alarm may vary from**

**⚠ WARNING**

- Do not cover or obstruct the carbon monoxide/propane alarm with anything that could prevent gas from entering the alarm.
- This alarm is not designed to detect smoke, fire or gases other than carbon monoxide and propane.
- The carbon monoxide detector installed is intended for use in ordinary indoor locations of recreation vehicles. It is not designed to comply with Occupational Safety and Health Administration (OSHA) commercial or industrial standards.
- Do not disconnect the battery or the alarm.
- Individuals with medical problems may consider using warning devices that provide audible and visual signals for carbon monoxide concentrations under 30 PPM.
- This alarm will only indicate the presence of carbon monoxide gas at the sensor. Carbon monoxide gas may be present in other areas.
- The ultimate responsibility for protection against toxic carbon monoxide fumes rests solely on you. Installing a carbon monoxide/propane alarm is just the first step in protecting your family from toxic carbon monoxide poisoning. The following symptoms are related to carbon monoxide poisoning and should be discussed with all members of the household:
  - Mild exposure: Slight headache, nausea, vomiting, fatigue (often described as “flu-like” symptoms).
  - Medium exposure: Severe throbbing headaches, drowsiness, confusion, fast heart rate
  - Extreme exposure: Unconsciousness, convulsions, cardio-respiratory failure, death

Be sure to read, understand and follow the owner’s information from the manufacturer of the combination CO/propane alarm. This includes information regarding the limited life of the alarm.

Carbon monoxide (CO) is an insidious poison. It is a colorless, odorless and tasteless gas. Many cases of reported carbon monoxide poisoning indicate while victims are aware they are not well, they become so disoriented they are unable to save themselves by either exiting the recreational vehicle or calling for assistance. Young children and household pets may be the first affected.

Your combination carbon monoxide/propane alarm is designed to detect the toxic carbon monoxide fumes that result from incomplete combustion, such as those emitted from appliances, furnaces, fireplaces and auto exhaust.

A carbon monoxide/propane alarm is **NOT A SUBSTITUTE** for other combustible gas, fire or smoke alarms. This carbon monoxide alarm is designed to detect carbon monoxide gas from ANY source of combustion. It is not designed to detect smoke, fire or any other gas. Please note that there are hazards against which carbon monoxide detection may not be effective, such as natural gas leaks or explosions.

This alarm is designed to sense the presence of carbon monoxide/propane gas, however there are other combustible fumes or vapors that may be detected by the sensor including (but not limited to): acetone, alcohol, butane and gasoline.

These chemicals can be found in commonly used items such as deodorants, colognes, per-

## **SECTION 2: OCCUPANT SAFETY**

fumes, adhesives, lacquer, kerosene, glues, wine, liquor, most cleaning agents and the propellants of aerosol cans.

High temperatures can activate glue and adhesive vapors. If you close up a recreational vehicle on a hot day, the chemicals used in its construction may be detected for months after the vehicle was constructed (for more information, refer to Sec. 2, Formaldehyde).

### **WARNING**

- Actuation of this detector indicates the presence of carbon monoxide which can kill you.
- Never turn the 12-volt battery disconnect control to the off position and disconnect the battery cable to silence an alarm. The alarm will automatically sense when the level of carbon monoxide in the air reaches below dangerous levels. You should stay outside the vehicle in fresh air until the alarm is silenced. When the alarm sounds, do not stand too close to the alarm. The sound produced by the alarm is loud because it is designed to wake a person in an emergency. Prolonged exposure to the alarm at a close distance may be harmful to your hearing.

#### **What you should do if the alarm sounds**

##### **CO Alarm State:**

1. If CO gas reaches unsafe levels, alarm enters CO alarm state.
2. Horn sounds with (4) rapid chirps, then 4-second pause and red LED flashes rapidly.
3. Operate the SILENCE/TEST button to silence the alarm for 5 minutes.
4. The original alarm state resumes after 5 minutes if CO levels still exceed safe levels.
5. Call your emergency services (fire department or 911).
6. Immediately move to fresh air (outdoors or by an open door or window).
7. Do not re-enter the premises or move away from the open door or window until the emergency service responders have arrived, the premises have been aired out, and your alarm remains in its normal condition.

##### **Propane Alarm State:**

1. If propane gas exceeds 10% of the lower explosive limit for more than 30 seconds, alarm enters propane alarm state.
2. Horn sounds with constant beeps and the red LED will be ON.
3. Turn off all propane appliances and gas valve at LP tanks.
4. Ventilate the RV – open doors and windows
5. Alarm can be silenced for 5 minutes by pressing SILENCE/TEST button.
6. Red LED will flash each second while alarm is silenced.
7. Original alarm state resumes after 5 minutes if Propane levels still exceed the safe levels.
8. Do not touch any electrical switch in or near the recreation vehicle
9. Do not start vehicle's engine or generator

If your alarm reactivates within a 24-hour period, repeat steps 1-4 and call a qualified appliance technician to investigate for sources of carbon monoxide from fuel burning equipment and appliances, and inspect for proper operation of this equipment. Make sure that motor vehicle(s) are not, and have not been, operating in an attached garage or adjacent to the recreation vehicle.

If problems are identified during this inspection, have the alarm serviced immediately. Note any combustion equipment not inspected by the technician and consult the manufacturer's instructions or contact the manufacturer directly for more information about carbon monoxide safety and this alarm.

### Alarm features and functions

- Includes an 85db audible horn, two LEDs, and a SILENCE/TEST button.

### Alarm States

- **Normal operation:** The Green LED is ON steady. Red LED OFF, Audible horn OFF.
- **Power OFF:** Both LEDs and the audible horn will be OFF.
- **Self Test:** Green LED OFF, Red LED ON/Flashing, audible horn 4 chirps followed by constant beeps.
- **CO alarm condition:** Green LED OFF, Red LED Flashing, audible alarm 4 chirps.
- **Propane gas alarm:** Green LED OFF, Red LED ON, audible alarm constant beeps.
- Alarm Silenced (5 min. max.) Green LED OFF, Red LED flashes each second, Audible horn OFF.
- **Low Battery (Below 8VDC):** Green LED flashes each minute, Red LED flashes each minute, audible horn chirps each minute.
- **End of life or other failure:** Green and Red LEDs will double flash every minute, audible horn chirps each minute. The alarm should be replaced as soon as possible.

### Maintenance


Vacuum the alarm cover at least once a year. Clean the cover by hand using a cloth dampened in clean water. Dry with a soft cloth. Do not spray the front panel of the alarm with cleaning agents or waxes. This action may damage the sensor causing an alarm or cause the alarm to malfunction. Do not paint the face of the alarm.

### Testing the combination carbon monoxide/propane alarm

## **WARNING**

Test the alarm operation after the motorhome has been in storage, before each trip and at least once per week during use.

The SILENCE/TEST button tests both sensors and battery voltage. The SILENCE/TEST button is located on the front of the alarm. Press and hold the test button for 1 second. The alarm performs 2 cycles of the CO horn pattern (4 rapid chirps followed by a 4 second pause) followed by 2 cycles of the Propane horn pattern (constantly beeping). Green LED is OFF, Red LED is ON/flashing.

 **NOTE:** Pressing the test button does not check the sensor operation. Refer to the carbon monoxide/propane alarm manufacturers user's manual provided with your recreation vehicle for additional information on testing the sensors.

## SECTION 2: OCCUPANT SAFETY

### **FORMALDEHYDE**

Some components in the recreation vehicle contain formaldehyde-based adhesives that may release formaldehyde fumes into the air for an unknown period of time. Individuals who are allergic to formaldehyde gas fumes may experience irritation to eyes, ears, nose and throat. Indoor air quality may also be affected by leaving your vehicle closed for a period of time.

To aid in dissipation, ventilate the recreation vehicle by opening all windows and circulate the air with a fan.

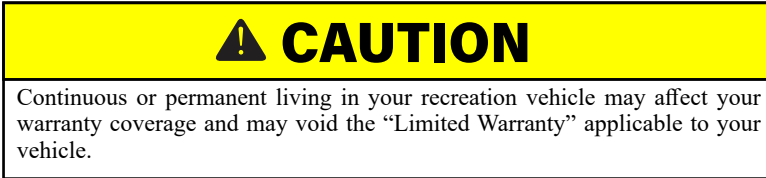
This label is located inside the vehicle near the entry door. **The label should be left permanently affixed to the recreation vehicle.**



DO NOT REMOVE THIS LABEL

### **EXTENDED OR FULL TIME USAGE**

Your new recreation vehicle has been built for enjoyment in a recreational manner. It is not intended for use as full-time quarters or a permanent residence. Continuous living in your vehicle could cause accelerated wear and damage to the various components.

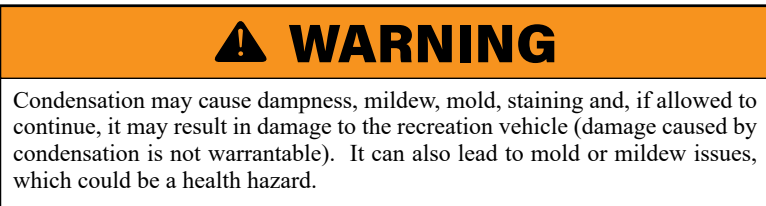


### **COLD WEATHER USAGE**

When used in freezing or below freezing temperatures, the precautions should be taken:

- Fresh water and drainage systems - preparations to avoid freeze-ups.
- Propane gas (if so equipped) and sufficient power is needed for protection from possible freeze-ups on the propane gas regulator. Keep in mind that more frequent furnace operation will substantially increase battery draw and propane gas use.
- During cool weather usage, ventilation or addition of a dehumidifier may be required to reduce condensation.
- Check outside extrusions on compartment doors, locks, slide outs, windows, vents, etc., for frozen moisture before operating to avoid damage to parts.

### **CONDENSATION**



Condensation is a natural phenomenon. The amount of condensation will vary with climate conditions, particularly the relative humidity. Condensation occurs because there is water vapor present in the air. When the temperature reaches the "dew point" the water vapor in the air condenses and changes to a liquid form.



Proper ventilation or the use of a dehumidifier (customer supplied) will assist in controlling the condensation. Suggestions to eliminate warm moist air:

- Crack open windows and roof vents to allow warm moist air to escape.
- Open the bath roof vent (if so equipped) approximately ½” when showering.
- Use the range hood fan (if so equipped) when cooking or washing dishes.
- Avoid hanging wet towels (or clothes) inside the recreation vehicle to dry.
- If found in cabinets or closets, open the doors slightly to provide ventilation.

## **SECTION 2: OCCUPANT SAFETY**

### **TOW VEHICLE**

If you plan to tow your recreation vehicle with a tow vehicle you already own, or if you plan to purchase a new one, make sure the Gross Vehicle Weight Rating (GVWR) or your recreation vehicle does not exceed your tow vehicles towing rating.

Ask your automotive dealer how to obtain a copy of information that deals with towing considerations, with or without an optional vehicle tow package.

### **VEHICLE LABELS**

Decals and data plates used throughout the recreation vehicle aid in its safe and efficient operation; others give service instructions. Read all decals, data and instruction plates before operating your recreation vehicle. Any decal, data or instruction plate painted over, damaged or removed should be replaced.

Keep a record of the 17-digit chassis vehicle identification number (VIN), the 8-digit serial number, and your license number in the event theft or vandalism requires you to supply this information to the authorities.

#### **WARNING**

- The factory-installed weight labels are specific to the recreation vehicle for which they are supplied and are not interchangeable. Do not remove these labels from your vehicle. If labels are missing contact your dealer or Customer Service for replacements.
- Do not exceed any applicable weight ratings. Doing so could damage your RV or tow vehicle and adversely affect handling and braking characteristics.**

#### **Weight Terms**

**GAWR - Gross Axle Weight Rating:** The value specified by the vehicle manufacturer as the load-carrying capacity of a single axle system, as measured at the tire-to-ground interfaces. This is the total weight a given axle is capable of carrying.

**GCWR - Gross Combined Weight Rating:** The value specified by the trailer manufacturer as the maximum allowable loaded weight of the trailer including full propane cylinders, a full load of water, and full generator fuel if applicable.

**GVWR - Gross Vehicle Weight Rating:** The value specified by the manufacturer as the maximum permissible weight of the fully loaded trailer.

**OCCC - Occupant And Cargo Carrying Capacity:** Is equal to the GVWR of the trailer, minus the weight of the trailer (as completed at the factory) minus the weight of all personal cargo, and, if applicable, minus the weight of a full tank (or tanks) of propane and the full weight of potable water, including the water heater (if so equipped). Additions to or other changes made to the trailer after it left the factory will affect (reduce) the OCCC.

**UVW - Unloaded Vehicle Weight:** The weight of the trailer as manufactured at the factory with the weight of a full tank (or tanks) of propane.

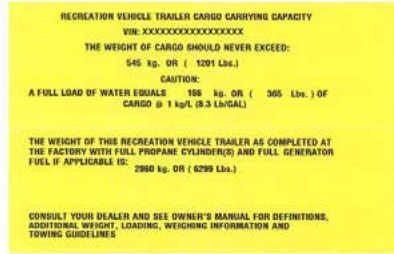
#### **Weight and Capacity Labels**

The following labels are typically located on the roadside front corner of the RV. An additional Occupant & Cargo Carrying Capacity label is also located on the inward surface of the entry door.

## SECTION 3: PRE-TRAVEL INFORMATION

### OCCE Label (Occupant and Cargo Carrying Capacity):

The upper portion of this yellow label is federally required and includes the maximum Occupant & Cargo Carrying Capacity that may be placed in or on the trailer as it was manufactured and weighed before leaving the factory. This maximum capacity would not include the weight of a full fresh water tank. The full load of water weight would need to be subtracted from the maximum cargo weight. Additions or other changes made to the trailer after it leaves the factory will affect (reduce) the OCCE.



### OCCE Label (yellow)

The lower portion of this label is provided voluntarily and indicates the weight value of the trailer as it was manufactured and weighed at the factory. It includes full propane tanks and full generator fuel (if so equipped).



**NOTE:** The total weight capacity of the tires on your RV can be less than the GVWR. The calculation for the actual weight on the RV tires does not include the tongue weight. The tongue weight is actually being carried by your tow vehicle, not the RV tires.

**For example:** If the tires are rated at 2,000 lbs. each x 4 tires = 8,000 lbs. and the RV has a GVWR of 9,000 lbs. with a tongue weight of 1,200 lbs. The actual weight on the RV tires is (9,000 – 1,200) which equals 7,800 lbs. which is within the weight rating of the tires.

The **Federal Certification Label** is required by the government to verify the trailer complies with all motor vehicle standards for Canada and the United States. It includes the following information: Manufacturer name, VIN, GVWR, GAWR (front/rear), tire & rim sizes and cold tire inflation pressures.

RESP MFR: FABRICANT RESP: 9500 4517	VIN/VIN/V	08/11
	SIZE/DIMENSION	PRESS./COLD INFL. PRESS./GONFL. FROID
GAWR/PRIRE KG 5000 2270 FRONT/DEVANT	TIRE/PNEU RIMS/JANTE ST225/75R15D 15 X 6 JJ	PSI/LPC KPA 95 689
00000 INT/CEMTRIAL		0000
5000 2270 REAR/ARRIERE	ST225/75R15D 15 X 6 JJ	95 689
<p>J/PSI OF VEHICLE / V/PSI OF VEHICULE: THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND STANDARDS PRESCRIBED UNDER THE CANADIAN MOTOR VEHICLE SAFETY REGULATIONS IN EFFECT ON THE DATE OF MANUFACTURE OF THIS UNIT.</p> <p>CE VEHICULE CONFORME A TOUTES LES NORMES DE LES UNIT APPLICABLES EN VERTU DU REGLEMENT SUR LA SECURITE DE VEHICULES AUTOMOBILES DU CANADA ET DES REGLES EN VIGUEUR A LA DATE DE SA FABRICATION U.-S.-CANADA.</p>		

### Federal Certification Label

The **Tire and Loading Label** provides information on the tire sizes, cold tire inflation pressures, the VIN and maximum cargo capacity. The maximum cargo capacity listed on the label does not include the weight of a full load of water.

If you have further questions, please contact your dealer or our Customer Service department.

<p><b>TIRE AND LOADING INFORMATION</b> RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT</p> <p>The weight of cargo should not exceed Le poids du chargement ne doit jamais dépasser</p>			
TIRE PNEU	SIZE DIMENSIONS	COLD TIRE PRESSURE PRESSION DES PNEUS A FROID	MAXIMUM CARGO WEIGHT POIDS MAXIMUM DU CHARGEMENT
FRONT AVANT	ST225/75R15D	449 KPA, 65 PSI	<p>SEE OWNER'S MANUAL FOR WEIGHTS AND LIMITS OF CARGO</p>
REAR ARRIERE	ST225/75R15D	449 KPA, 65 PSI	
SPARE RE RESERVE	ST225/75R15D	449 KPA, 65 PSI	

### Tire and Loading Information

**LOADING YOUR RECREATION VEHICLE**

**⚠ WARNING**

- **Never load the RV in excess of the GAWR for either axle. Overloading your RV may result in adverse handling characteristics and damage to the RV.**
- **DO NOT EXCEED YOUR GVWR!** This means you should weigh your RV as loaded for your normal travel to determine the actual weight. If you exceed the GVWR, you **MUST** remove items from the RV, or drain liquids, then re-weigh the vehicle to ensure you have achieved a safe weight. **Do not travel with full grey/black holding tanks.** This not only wastes gas but, depending upon the location of the grey or black holding tanks, can affect handling characteristics.

Store and secure all loose items inside the RV before traveling. Overlooked items can become dangerous projectiles during a sudden stop.

Distribute cargo side-to-side so the weight on each tire does not exceed one-half of the GAWR for either axle. Make sure any tie down straps (if so equipped) on appliances or furniture are secure. Load heavy objects on the floor, or as low as possible.

**⚠ WARNING**

- Your recreation vehicle's load capacity is designated by weight, not by volume, so you cannot necessarily use all available space when loading the vehicle. Do not exceed your GVWR and ensure you are loading the vehicle as evenly as you can for the best possible handling. Ensure heavy items are secured so they do not shift during travel.
- Store items in areas designated for storage. **Do not store anything in the areas reserved for the converter, electrical panels or the furnace or water heater, etc.**

**CARGO CARRYING ACCESSORY RECEIVER (IF SO EQUIPPED)**

**⚠ WARNING**

**Receiver is for cargo carrying accessories ONLY. DO NOT tow any trailer or other vehicle. Load Limit for this receiver is 300 lbs Maximum.** Use for towing or exceeding load limit will void the warranty. Failure to follow the instructions can cause the carrier to collapse or items to fall which could cause an accident resulting in death or serious injury.


## SECTION 3: PRE-TRAVEL INFORMATION

### **REAR BUMPER**

#### **CAUTION**

Do not add items to the recreation vehicle rear bumper. Add-on items will eventually damage your bumper. Damage caused by such aftermarket equipment installation or improper loading voids the **Towable Limited Warranty**.

The rear bumper of your RV is not designed to carry cargo. Items that extend beyond the bumper OR weigh over 100 lbs. (45kg) will place undo strain on the bumper. The 100 lb. bumper capacity includes the weight of the spare tire (if so equipped).



**NOTE:** Some items may fall within the given weight range, (IE: bike racks) however, they can still cause damage. In addition, extra weight behind the axle may reduce the hitch weigh which can adversely affect handling.

### **FIFTH WHEEL PIN BOX (CUSTOMER SUPPLIED)**

Hitch selection affects the towing and handling characteristics of your recreation vehicle. There are many kinds of hitches available and assuring that you have the correct hitch installed is critical to a safe towing.

Ask your dealer about the proper class and type of hitch you need to purchase for your individual tow vehicle/RV combination. A fifth wheel requires a pin box hitch bolted directly to the floor of the truck box through the frame.

The hitch class rating based on the capacity that hitch has for towing and a weight classification. The weight classification is determined from the hitch's weight carrying capacity (the pin box weight on a fifth wheel). Before selecting a hitch, you must know your GVWR and pin box rating. **The rating of the hitch package purchased should be equal to or greater than the RV's GVWR and the pin box rating.**

#### **CAUTION**

Using an oversized or undersized hitch can cause damage to the RV frame. We (as your RV manufacturer) cannot be responsible for the tow vehicle suspension system. The final ball height after the tow vehicle/fifth wheel combination is completely hooked up is a factor that must be considered. To avoid overloading your trailer axles and minimize possible handling difficulties, your trailer should be level when hooked to your tow vehicle. Do not overload your tow vehicle.

Equipment that sometimes gives autos, trucks and sport utility vehicles a softer ride can accentuate swaying when pulling a RV; conversely, suspension that is too stiff will increase vibration, bounce and accelerate wear of your tow vehicle and RV combination.

**Your recreation vehicle manufacturer cannot be responsible for the suspension system of any tow vehicle. There are a variety of tow vehicle suspension systems available that will affect the pin box height, stability and levelness of a hooked up RV.** Make sure your dealer is aware of the tow vehicle you are using so a compatible hookup is achieved.

### **Fifth Wheel Pin Box**

The fifth wheel factory installed pin box is not interchangeable. Maintain the proper pin box weight on the hitch.

### **Fifth Wheel Pin Box Height**

There is no recommended hitch height for fifth wheels; usually the fifth wheel pin box is adjustable for variance in trucks and truck suspension systems.

Adjust the hitch assembly so the tow vehicle and the fifth wheel are essentially level. A high hitch will transfer weight behind the axles and cause the vehicle to fishtail.

A low hitch will transfer additional weight to the hitch. Refer to the hitch manufacturer instructions to adjust the weight distributing hitch to the proper height.

If you have additional questions, consult with your dealer. Make certain your Dealer is aware of the tow vehicle you are using so a compatible hookup is achieved.

### **Fifth Wheel Hitching Procedure**

The following procedure will help to assist you in securely hooking up your recreation vehicle to your tow vehicle.

1. Make sure the trailer wheels are blocked.
2. Make sure the hitch lever is in its open or “cocked” position unless it has been designed to open automatically. Adjust the fifth-wheel travel trailer pin to the proper height. Lower the tailgate, if applicable.
3. Back the truck so the hitch encircles the fifth-wheel/travel trailer pin.
4. A gentle contact of the hitch saddle against the pin will cause the mechanism to close.
5. Secure the hitch lever as specified by the manufacturer.
6. Put the truck in drive (DO NOT press on the accelerator) and ‘bump’ the hitch to make sure it is locked.
7. Be sure to raise the fifth-wheel landing gear all the way up.
8. Attach the breakaway switch cable to the tow vehicle.
9. Plug the wire harness/connector plug from the tow vehicle to the fifth wheel.
10. Remove the wheel chocks from the trailer wheels.

**Fifth wheel landing gear** can be operated manually. The fifth wheel landing gear must be fully retracted before moving or towing the RV to prevent damage.

## **WARNING**

**DO NOT USE THE FIFTH WHEEL LANDING GEAR TO SUPPORT THE TOW VEHICLE WEIGHT.** The fifth wheel landing gear is designed to bear the front loaded weight of the RV only.

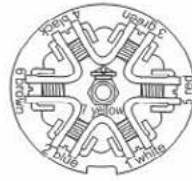
### **WIRE HARNESS/CONNECTOR PLUG**

A 7-way wire harness/connector plug is wired into your trailer to connect electrical power from the tow vehicle for travel. This supplies power to the RV brakes, taillights, clearance lights, turn signals, brake lights, etc. Wiring to operate your brakes must be the same size in both the tow vehicle and RV (the RV brake wiring is 12-gauge wire).

When attaching wires to your tow vehicle, tape all the connections for moisture protection.

## SECTION 3: PRE-TRAVEL INFORMATION

White	1	Ground
Blue	2	Electric Brakes
Green	3	Running Lights
Black	4	Auxiliary +12V battery charge line
Red	5	Stop & left turn
Brown	6	Stop & right turn
Yellow	7	Back up Lights



7-way trailer plug  
car end, rear  
view



12V  
Circuit  
Tester

The connector plug may build up corrosion with extended use. It should be cleaned periodically to insure good electrical contact. Make sure the connector plug is kept clean and protected from road elements as you travel.



**NOTE:** A 12V circuit tester is recommended to verify the trailer connections.

## **WEIGHING YOUR TOW VEHICLE AND RV**

When the RV is fully loaded it should be weighed. The actual weight of the vehicle, all options, liquids, the hitch weight, and your personal cargo is important for you to know so you do not exceed the GVWR. Two important factors when loading your RV are total weight and balance.

It is imperative that you verify compliance within all applicable weight ratings. Overloading your RV will void the **Towable Limited Warranty** and the warranties of many component part manufacturers.

Periodically weigh your RV at a public scale to determine proper load distribution. To obtain the side-to-side weights, there needs to be enough space on either side of the scale to accommodate the RV being partially off the scale. **Keep in mind that individual scales will operate differently.**

To weigh your tow vehicle and RV

### **⚠ WARNING**

- Total weight of your tow vehicle and RV must not exceed the GCWR.** Do not assume that you can tow a RV that happens to be within the capacity of the tow vehicle hitch. By doing so, you may exceed the total GCWR of your tow vehicle and RV towing combination.
- It is important to redistribute the load to avoid component failure as well as to improve the handling characteristics of the vehicle and not void the **Towable Limited Warranty.**

Your RV must be weighed fully loaded (with food, clothing, fuel, water, propane, supplies, etc).



1. Weigh the RV including the tongue weight, while detached from the tow vehicle. This actual overall weight must be less than or equal to the GVWR for safe operation. If the overall weight is greater than the GVWR, some contents must be removed until the actual overall weight is less than or equal to GVWR.
2. Hitch the RV to your tow vehicle. Weigh the RV and the tow vehicle to determine the GCW. Make sure that this rating is less than or equal to the GCWR as specified by the manufacturer of your tow vehicle. If this overall weight is greater than the GCWR, some contents must be removed to bring the combination into compliance with the listed ratings.
3. Weigh the RV while attached to but excluding the tow vehicle. This will result in the actual weight that is exerted on all of the RV tires. This weight may be subtracted from the overall RV GVWR to determine the actual “tongue” weight.
4. With the RV still attached to the tow vehicle, weigh each wheel position separately to ensure each tire is not overloaded.

**To determine the wheel position weight:**

5. Pull the RV onto the scale so only one tire is on the scale. Record the weight. Your RV must remain as level as possible on the scale (even though an axle or side is not physically on the scale).
6. To calculate the opposite side of the RV wheel position weight, subtract the first side’s weight from the weight determined in step #3.

If there is a difference in the weights on one side of the vehicle as compared to weights on the other side, components (tires, wheels, brakes, springs, etc.) on the heavier side could be overloaded, even though the total axle load is within the GAWR.

Once actual weights are obtained, compare them to the **Weight Information Label** weight ratings to ensure you are below the posted minimum ratings.

See the *Weight Terms and Loading Your RV* sections for important weight information.

## **SECTION 3: PRE-TRAVEL INFORMATION**

**Notes:**

**TOWING**

If your RV is equipped with the Command Control Bluetooth system, make sure you turn off your battery disconnect switch according to the following instructions.

<b>⚠ CAUTION</b>
<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>BEFORE TOWING YOUR RV ON THE ROADWAY: <u>TURN OFF THE BATTERY DISCONNECT SWITCH!</u></b></li> <li><input type="checkbox"/> Certain components inside the RV can unexpectedly activate which could result in personal injury or property damage.</li> </ul>

A caution label has been placed in an area near the battery disconnect switch on your RV. The Jayco luxury fifth wheel models have the battery disconnect switch located in the same compartment with the propane tanks. Depending on the model of RV and manufacturer (Jayco or Highland Ridge) your RV will have one of these two labels shown below.

<b>⚠ CAUTION</b>
<p>To prevent unintentional activation of components that move and protrude from the recreational vehicle, the red handled disconnect switch <b>MUST BE TURNED OFF</b> before towing on the roadway. Certain components can unexpectedly activate which could result in personal injury or property damage. Consult with your independent dealer for additional information.</p>

**Label located near battery disconnect switch for most models**

<b>⚠ CAUTION</b>
<p>To prevent unintentional activation of components that move and protrude from the recreational vehicle, the red handled disconnect switch, located in the propane compartment, <b>MUST BE TURNED OFF</b> before towing on the roadway. Certain components can unexpectedly activate which could result in personal injury or property damage. Consult with your independent dealer for additional information.</p>

**Label located in outside utility center near propane tanks**

<b>⚠ WARNING</b>
<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Your RV braking system is rated for operation at GVWR not GCWR.</b></li> <li><input type="checkbox"/> Whenever possible, do not travel with waste in the holding tanks. Liquid or debris in the holding tank(s) may affect the towing characteristics and may result in property damage or personal injury.</li> <li><input type="checkbox"/> The propane cylinder(s) should be turned off when traveling. Most refrigerators will keep food cold or frozen for eight hours without running while you travel.</li> </ul>

Your RV will travel safely and comfortably at highway speed limits. It will take longer than a passenger automobile to reach that speed. Allow more time to go around vehicles you are passing. Avoid situations that might require sudden momentum changes as the length of the tow vehicle/RV combination affects your ability to quickly cut back into traffic. Swerves and sharp turns, especially at high speeds, could result in loss of control of the tow vehicle/RV. Slow down in advance of dips, bumps and railroad tracks to reduce the jolting to your tow vehicle/RV combination. Proceed slowly and let the trailer tires pass over them before accelerating.

Adverse weather conditions and extremes in terrain may affect the performance and handling of your tow vehicle. Do not operate the tow vehicle cruise control on icy or extremely wet roads, winding roads, in heavy traffic or in any other traffic situation where a constant speed cannot be maintained.

## SECTION 4: VEHICLE OPERATION

When descending a long hill, drop down into a lower gear or range. Avoid conditions that require excessive and prolonged use of your brakes. Apply and release brakes at short intervals to allow them to cool. The tow vehicle transmission and engine will help in controlling downhill speed and can lengthen brake life. Use care when accelerating or decelerating on a slippery surface. Abrupt speed changes can cause skidding and loss of control.

Know the weight and size of your towing combination and observe any posted weight and clearance limits. The added height of roof air conditioners, TV antennas or floodlights may cause clearance problems around some tunnels, canopies and hanging signs.

When turning, the tires do not follow the path of your tow vehicle tires. The RV will make a tighter turn than the tow vehicle. Compensate for this action by carefully pulling the tow vehicle out into the intersection further than you would normally so that the RV clears the curb. When making a turn, check the road clearance and be aware of others. Swerves and sharp turns, especially at high speeds, could result in loss of control of the RV.

If your camping destination does not have pull through sites, pick a level site and back in carefully. Check to ensure there are no obstacles in your path and that you have plenty of vehicle clearance.

After the RV is in the desired location, set the tow vehicle parking brake. Block all RV wheels securely with wheel chocks to prevent it from rolling.

### RV Brake System

Even though your RV is equipped with brakes designed for GVWR, proceed with caution until you become accustomed to your RV's stopping distance.

Driving through water deep enough to wet the brakes may affect stopping distance or cause the vehicle to pull to one side. Check the RV's brake operation in a safe area to be sure they have not been affected. **Never operate any vehicle if a difference in braking efficiency is noticeable.**

### Electric Brakes

## **WARNING**

Failure to maintain the brakes in proper working condition as specified in the operator's manual supplied by the axle OEM will cause property damage, personal injury and possibly death. Consult with your dealer for assistance.

**The electric brakes are designed to work with the tow vehicle brakes. To maintain proper braking performance, both the RV and tow vehicle brakes must be used together. Separate use of the braking systems will cause accelerated wear and damage.**

When your RV is new, it is impossible to adjust the brake shoes precisely. It takes approximately 1,000 miles and/or 50 medium to heavy stops to "burnish" fit or "seat" the shoes to the brake drum. After the initial break-in period your brake shoes must be adjusted accurately for best performance and increased durability.

### **Braking system components include:**

- Tow vehicle battery
- Tow vehicle brake controller
- Wire harness/connector plug
- Trailer battery
- Breakaway switch and alarms

The tow vehicle battery is the primary source of power for your RV's electric brake operation. To ensure available power when needed, keep your tow vehicle battery and charging

system working properly.

### **Brake Controller (customer supplied)**

The brake controller should be installed in the tow vehicle to work in conjunction with the RV electric brakes. Consult with your dealer or the brake controller OEM to decide what is right for your towing combination.

### **Travel Trailer Breakaway Switch**

## CAUTION

- NEVER use the breakaway switch and trailer brake system as a parking brake.** Doing so would create a high amp draw on the battery and converter. This can cause damage to wiring, connectors and the breakaway switch.
- The actuating pin for the breakaway switch **MUST** remain **FULLY** inserted at all times.
- Removing the actuating pin will cause the audible and optical signal tell-tales (alarms) to activate, and the trailer brakes will be applied whether the trailer is being towed on the highway or is parked and stationary.
- Failure to observe the above listed safety measures can result in brake failure or fire, damage to the trailer, property damage or death or serious injury.

The breakaway switch is a crucial part of the RV braking system. Located on the travel trailer A-frame (or beside the fifth wheel pinbox), this switch will apply the trailer brakes if the trailer becomes detached from the tow vehicle. Attach the breakaway switch lanyard to a permanent part of the tow vehicle (on a travel trailer do not attach it to the hitch ball or similar removable parts) when hitching the trailer. If the RV becomes detached from the tow vehicle, the pull pin will be pulled from the switch. This automatically causes the switch to “close” and activates the RV brakes.

### **Hydraulic Brakes (if so equipped)**

Your RV may be equipped with hydraulic surge brakes that operate automatically as the tow vehicle’s brakes are applied. When speed is decreased and brakes are applied, the weight of the trailer moving forward creates a reaction, which causes the brake fluid inside the wheel cylinder to activate the brake shoes against the drum.

As a result of this design, backing the RV uphill may activate the surge brake system making it difficult to continue in reverse. To aid in backing up the RV:

1. Prior to backing up a slope or through soft ground, pull the recreation vehicle forward slightly to assure that the actuator socket is in the forward position.
2. Move the lever on the side of the actuator downward from the “towing position” along the curved slot in the actuator frame to the “backup position.” The slot has a notch at the bottom of its travel. Push the lever down to engage the locking notch.
3. The RV will now back up. This lever will slide into the correct position when pulling forward.

It is extremely important to keep the master cylinder full at all times. An empty cylinder invites moisture.

### **Disc Brakes (if so equipped)**

If your RV is equipped with disc brakes, see the manufacturer’s owner’s manual for detailed safety and maintenance information.

**TOWING BEHIND YOUR RV**

**⚠ WARNING**

If you do not have a **Jayco factory installed hitch receiver**, towing items behind your Jayco RV, or overloading the rear, will void the warranty and may result in: damage to the RV or add-on items, towing difficulties, property damage and/or personal injury.

**NOTE: IF YOU DO NOT HAVE A JAYCO FACTORY INSTALLED HITCH RECEIVER, DO NOT TOW ANYTHING BEHIND YOUR RV. THE RV FRAME AND BUMPER ARE NOT DESIGNED FOR TOWING.**

**NOTE:** A hitch equipped for trailer towing will have tabs to hang the safety chains and there will be a bracket for the trailer wiring plug. There should also be a label on the hitch stating maximum towing capacity.

**STOWABLE ENTRANCE DOOR STEP (IF SO EQUIPPED)**

**⚠ CAUTION**

- Do not try to lift the steps while the door is closed. This may cause damage to the steps and the door.
- When returning steps to the stored position: adjustable feet may have to be retracted to fit inside the door opening.
- Make sure people and pets are clear of the area when rotating the steps down to the ground or raising them for storage.

**⚠ WARNING**

- Maximum Weight Capacity 500 lbs.
- Maintain hold of the steps until lowered all the way to the ground.
- Prior to use, legs must be adjusted properly to ensure the step is level.
- Ensure that both latches are engaged when the steps are stored.
- Failure to follow these instructions could lead to damage to the unit or serious injury.

Your RV may be equipped with one (or two) sets of the Stowable Entrance Steps. With these steps, there is no accessible steps mounted on the exterior of the RV. They are a one piece solid (3 or 4 step) assembly that latches inside the doorway of the RV. The steps rotate down and out of the doorway, and include two adjustable feet to provide stability while parked on rough terrain. The step assembly weighs 17 lbs. and has a weight capacity of 500 lbs.



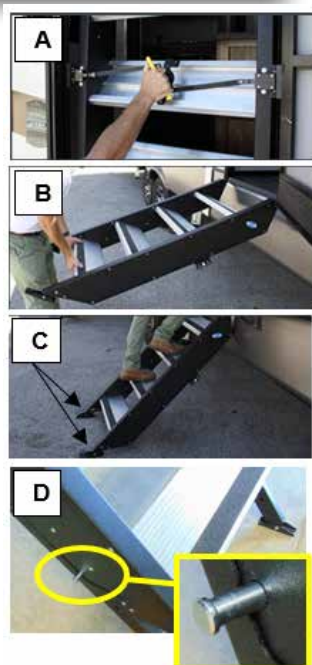
**NOTE:** Certain models may have dual gas struts built into the step mechanism make the steps very easy to raise and lower in place.

### Step operation

1. Open the entrance/screen door all the way.
2. Twist the locking handle to release the steps from the locked position on the door frame (A).
3. Lower the step assembly to the ground (B).
4. Adjust the feet to stabilize the steps (C).
5. Remove pins (D) on each side of the step to adjust the legs, then reinsert the pins to lock the legs.

### Step storage

6. Fold the handrail at the door out of the way or remove the optional step handrail (if so equipped).
7. Pull pins from adjustable legs (D), and retract the legs so they fit inside the doorway when steps are folded. Reinsert the pins to lock the legs.
8. Lift the steps and rotate up into the doorway.
9. Steps will automatically latch into brackets on each side of the door frame as they are lifted in place.
10. Close the entrance/screen door



### ***ENTRANCE DOOR***

Always hold onto the entrance door when opening or closing it. Damage caused because you failed to do so is not covered by the **Limited Warranty**.

The entrance screen door may be equipped with a slide panel that allows access to the en-

## **⚠ CAUTION**


Make sure the entrance door is completely closed and locked when traveling. Locking the door helps prevent it from opening unintentionally and keeps intruders from your recreation vehicle.

trance door handle and locks. The entrance door may also be equipped with both a regular door lock and a dead bolt lock.

### Keys

Several keys are provided when you purchase your vehicle. Most keys have an individual key number stamped on the plate. Record these key numbers and keep the information in a safe place. You can order a key blank from your dealer to have duplicate keys made. If you lose the keys, contact your dealer or a locksmith for assistance.

## **SECTION 4: VEHICLE OPERATION**



**NOTE:** Locks on entrance and baggage doors need biannual lubrication using a light coat of silicone spray. Conditions such as rain, salt, dust and pollution may increase the maintenance needs.

### **REAR BACKUP CAMERA PREP**

Your recreation vehicle has been pre-wired to allow for installation of a (customer supplied & customer installed) rear backup camera and a customer installed (or dealer installed) camera ON/OFF switch so the backup camera can be used as an observation/security camera.


Depending on your RV model, a camera accessory power wire is pre-routed at the factory from the rear camera, to the bedroom or the command center panel inside the entrance door. An ON/OFF switch would be installed (by the customer or the dealer) either in the bedroom or in or near the command center panel. The camera accessory power wire would be attached to this switch. The camera monitor is then plugged into the camera charge center in the bedroom or near the command center panel to be used for observation or security purposes.

Certain models may have a pre-installed power switch for the camera located in an exterior compartment (e.g. battery storage or utility center bay). Your dealer can tell you if your model comes with a switch pre-installed.

An instruction sheet is included with your RV detailing the installation of the backup camera, and the camera power switch. It also explains where to find the camera accessory power wire in your particular model RV. This instruction sheet is included in your Warranty Packet.

### **CAMPSITE HOOK-UP**

- Refer to *Electrical Systems* section before connecting the shore line power cord (when using full hook-up) OR before starting the generator (if so equipped) or operating the vehicle on 12-volt power when dry camping.
- Refer to *Fuel and LP System* section before using the LP system. Open the LP gas tank valve (if so equipped) slowly. There may be air in the lines and five to thirty seconds of time is needed to bleed air before LP vapor fills the lines.
- Refer to *Plumbing Systems* section before connecting the fresh water supply or turning ON the water pump or water heater.
- When using full hook-up, connect the sewer hose to the campsite sewer hook-up.
- If applicable, start the refrigerator and the cooling or heating system.



**NOTE:** For extended dry camping, management of all your resources is essential. Check your battery levels and conserve battery power, use it sparingly

### **LCI 3.0 LEVELING SYSTEM (IF SO EQUIPPED)**

The LCI Ground Control 3.0 is an electric 4 or 6 point automatic leveling control. The system utilizes one main control board and a separate waterproof remote level sensor to measure and manage level point, and can be operated from several user interface devices including:



- ❑ **Auto Leveling Control Touch Pad** - Mounted outside the RV within view of the hitch.
- ❑ **MyRV® OneControl Touch Panel (OCTP)** - Mounted on a wall inside the living space of the RV.
- ❑ **MyRV® OneControl Leveling App** - App available from Google Play or iTunes for Apple or Android devices.
- ❑ **Linc® Remote Control** - Optional (located inside the entrance door).

### **⚠ WARNING**

**Failure to act in accordance with the following warnings may result in serious personal injury or death!**

- ❑ **Never use the auto leveling system to lift the RV off the ground.** Lifting the RV so the wheels are not touching the ground will create an unstable and unsafe condition.
- ❑ The leveling system is designed *only* for leveling the unit and should *never* be used to provide service **for any reason** under the RV such as changing tires or servicing the system. It is **not** recommended that you change a tire yourself.
- ❑ Park the RV on level, solid ground.
- ❑ Ensure all jack locations are clear of debris, obstructions or depressions.
- ❑ People and pets should be clear of the RV while system is in operation.
- ❑ Battery should be fully charged, or the RV plugged into shore power prior to operating the leveling system.
- ❑ Keep hands and body parts clear of fluid leaks. Hydraulic fluid leaks may be under high pressure and can cause serious skin-penetrating injuries.
- ❑ Using the LCI Level-Up® system in a manner other than its intended use will void the limited warranty and may cause serious injury, death, or damage to the RV or personal property.

#### **Auto Leveling Control Touch Pad:**

**A** - Red/Green LED indicates system status

**B** - Up Arrow extends front jacks (landing gear)

**C** - Down Arrow retracts front jacks (landing gear)

**D** - Auto Level button places system in the auto level mode

**E** - Hitch Height button initiates the Hitch Recognition feature

**F** - Retract All button puts leveling system in full retract mode.



**NOTE:** Pressing both the arrow buttons simultaneously turns on the touchpad. Touchpad will time out after 7 minutes of non-use.

#### **Auto Level Touchpad LED Indicator status:**

**OFF** - Touch pad is locked

## SECTION 4: VEHICLE OPERATION

**Solid Green** - Touch pad is active

**Blinking Green** - Jacks are moving

**Solid Red** - Low battery

**Blinking Red** - Error

The OneControl touch screen or Leveling App will show the specific error.

Refer to troubleshooting section of the LCI Ground Control 3.0 manual to clear the error.



**NOTE:** Refer to the Lippert Ground Control 3.0 manual included in our warranty packet for complete instructions on the following procedures.

### Auto Leveling Touch Pad

#### **Unhitching the RV**

1. Before unhitching from the tow vehicle, ensure the RV is parked on a level surface and tires are chocked.
2. Extend the inner legs of both landing gear (front jacks) to within 4"- 5" of the ground by pulling on the quick release pins.
3. Turn on the touchpad by pressing both arrow buttons simultaneously. LED illuminates solid green.
4. Press the UP arrow button to extend the front jacks to lift the front of the RV taking weight off the hitch.
5. Uncouple the RV connection to the tow vehicle. Pull tow vehicle away.

#### **Auto Leveling:**



**NOTE:** When the leveling cycle has started, it is important there is no movement inside the RV until leveling is complete. Failure to remain still during leveling could affect the performance of the leveling system.

1. Turn on the touchpad.
2. LED will light up solid green.
3. Select AUTO LEVEL and the auto leveling process begins. Front of the RV will seek a position near level. Rear jacks will be grounded (on 4 point system). Side to side leveling will begin.
4. Each jack will perform a final grounding touch.



**NOTE:** On a 6 point system the 2 middle jacks will be grounded to stabilize the trailer. The 2 middle jacks do not level the RV. If the AUTO LEVEL sequence does not perform as described above, place the system in manual mode and test that the jacks operate correctly by using the OneControl touch panel inside the RV.

### OneControl Touch Panel

1. Press the button at the bottom of the touch panel to power up the display.
2. Select MyRV Control Panel from the menu listing on the screen.
3. Then select the Leveler icon.

The following functions can be operated using the OneControl Touch Panel inside the RV. Refer to the Lippert Ground Control 3.0 manual for complete instructions.

- Standard Mode and Menu
- Basic Jack operation
- Unhitching instructions
- Auto Leveling
- Hitch Recognition



**OneControl Touch Panel**

### OneControl App: (for your phone or tablet)

1. Download the OneControl App for your device from Google Play Store or iTunes.
2. To access the OneControl App, ensure there is power to the RV's wireless network hub.
3. Navigate to the device's Wi-Fi settings (on the phone, tablet, etc). Turn the wireless feature on and connect to the MyRV wireless network.
4. A password will be required to access the network. The password is found on the RV's wireless hub (8 capital alpha characters).
5. Open the OneControl App on the phone or tablet.
6. The App will request the user to "Agree" with a license agreement, connect to the MyRV system by entering the PIN (default is 1,2,3,4 for OneControl Touch Panel). Then it will prompt you to create a new PIN and then re-enter the new PIN.



**NOTE:** The PIN is not needed or asked for if the tablet is attached to the docking station and connected to the USB cable inside the RV.

1. The App will now display all functions. Choose Leveler.

The following functions can be operated using the OneControl App. Refer to the Ground Control 3.0 manual for complete instructions.

- Standard Mode and Menu
- Basic Jack operation
- Unhitching Instructions
- Auto Leveling

## SECTION 4: VEHICLE OPERATION

### Linc Remote Control

#### Configuring the remote to sync with the OneControl Touch panel:

- Press the chrome button on the bottom of the remote to turn it on. Enter the PIN (default is 0,0,0,0). The PIN can be changed after entering the default PIN. A menu will appear, choose Leveler from that menu.
  - Turn the OneControl Touch Panel ON inside the RV.
  - At the top of the Touch Panel screen press the “CONNECTED” icon quickly 6 times.
  - A GEAR icon will appear at the top of the screen that says “OPTIONS”. Press this GEAR icon. Screen display changes to “Select Operation” with arrows on the left side of the screen. Use to arrows on left side of screen Scroll to “WIRELESS CONFIG”.
  - Press the ENTER button at the bottom of the screen.
  - The screen will display “Wireless Configuration Press any Linc button to sync”.
  - Press any button on the remote control while in Leveler mode and the remote will be connected.

*Pressing the ABORT button on the touch screen will cancel the configuration sequence.*

The following functions can be operated using the Linc Remote Control. Refer to the Lippert Ground Control 3.0 manual for complete instructions.

- Basic Jack operation
- Unhitching Instructions
- Auto Leveling

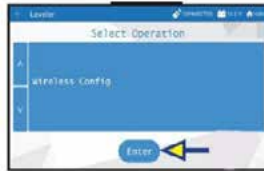
### Troubleshooting

Refer to the Lippert Ground Control 3.0 manual for troubleshooting information which includes the following:

- OneControl Touch Panel Error Codes
- Special Jack Error Codes on the OneControl Touch Panel
- How to manually override the jack motor
- Setting Zero Point Calibration
- Zero point is the programmed point that the RV will return to each time the Auto Level feature is used. Zero Point is only available on the OneControl Touch Panel.
- Preventative Maintenance tips



Linc Remote



OneControl Touch Panel

**DEXTER EZ FLEX EQUALIZER (IF SO EQUIPPED)**

Your recreation vehicle may be equipped with the Dexter EZ Flex Equalizer suspension. This includes heavy-duty shackles and wet bolts. Wet bolts have a grease zerk attached to the head of the bolt, and a hollow channel inside going to a single hole in the middle of the bolt. A brass sleeve (or bushing) slides over the bolt. As grease is pumped into the bolt, it exits through the hole in the bolt lubricating the brass bushing. This improves suspension wear and greatly reduces the chances for failure of the shackles and bolts.



**Maintenance**

Wet bolts should be greased approximately every 3500 miles.

**STABILIZER JACKS**

**⚠ WARNING**

**DO NOT USE THE STABILIZER JACKS TO LEVEL THE RV.**

It is important to remember that the stabilizer jacks are to be used only for support while occupying and moving around the RV. They are not designed to support the weight of the RV.

**The stabilizer jacks must be fully retracted before moving or towing the RV to prevent stabilizer jack damage.**

Each stabilizer jack can be individually adjusted to stabilize the RV for use.

When setting up on soft ground, you may wish to place a wood pad or the equivalent under each stabilizer jack foot to help keep the jack from sinking into the ground.

**Manual Stabilizer Jacks (if so equipped)**

1. To lower each jack, insert the jack crank onto the applicable stabilizer jackshaft.
2. Turn the crank clockwise to lower each leg until it contacts the ground and stabilizes the RV.

To raise each jack, insert the jack crank onto the applicable stabilizer jack shaft and turn the crank counter-clockwise.

**Electric Stabilizer Jacks (if so equipped)**

Control switches for the stabilizer jacks are typically located on the (door) side of the unit above the stabilizer jack(s).

To lower each jack, press the control switch until each leg contacts the ground and stabilizes the unit.

To raise the jack, press the control switch until the jack is returned to the retracted position.

**Manual Override**

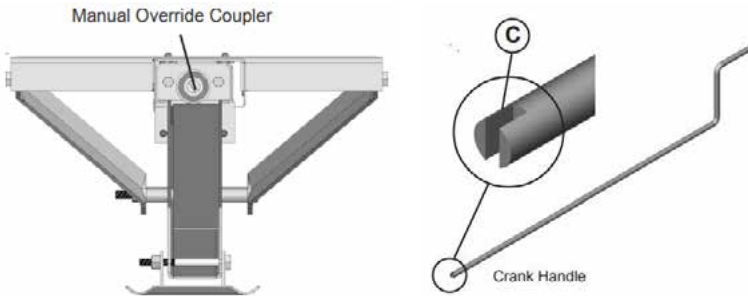
The electric stabilizer jacks may have a built in manual override system. The override coupler is located on the end of the stabilizer jack opposite the electric motor. One of the wire motor leads must be disconnected to prevent back loading the motor and causing more damage.

## SECTION 4: VEHICLE OPERATION

**Disconnect the battery from the system prior to manual operation.**

**Operation:** Insert the 1/2" diameter crank handle inside the coupler. The slot in the end of the crank handle accommodates the pin inside the coupler to allow manual extension/retraction of the stabilizer jack. Rotate the handle clockwise to retract and counter clockwise to extend the jack.

**NOTE:** The gears can be stripped out if the stab jack is manually retracted/extended to its fullest extent and the operator continues to rotate the manual override.



### **EMERGENCY STOPPING**

Always carry road flares or reflective warning signs. Pull off the roadway as far as possible for emergency stopping. Turn ON your vehicle hazard warning flashers. If traveling at night, use three red warning indicators such as flares, reflectors or lanterns as required by the Uniform Vehicle Code and Model Traffic Ordinance as follows:

1. Place the first warning indicator on the traffic side of the recreation vehicle, directed at the nearest approaching traffic.
2. Place the second warning indicator 100 feet behind the recreation vehicle in the center of the lane and toward approaching traffic.

Place the third warning indicator 100 feet in front of the recreation vehicle in the center of the lane and away from the traffic approaching from behind.

**NOTE:** Curves and/or hills may affect the safe placement of warning indicators.

## **⚠ WARNING**

For personal safety, always stand off the road and out of the way of traffic.

**EMERGENCY TOWING****⚠ WARNING**

Never allow anyone to go under the recreation vehicle while it is being lifted and/or being towed.

If your recreational vehicle needs to be towed, please contact an emergency road service provider or a qualified service facility for assistance.

**WHEEL LUGS**

After your first trip, check the wheel lug torque periodically for safety. Check the wheel lugs after winter storage, after a wheel removal, before starting a trip or following extensive braking:

1. Use the correct star pattern sequence to attach the recreation vehicle wheels.
2. Start all nuts by hand to prevent cross threading.
3. Tighten the nuts in the sequence shown.
4. Lug nuts should be tightened in two stages. Lugs should be started by hand, then torqued to intermediate values (Stage 1) on the chart then torqued according to the final torque values on the chart. Refer to the Wheel Lug Nut Diagram below.



**NOTE:** The proper method of tightening wheel lug nuts is with a properly calibrated torque wrench and socket, not with an impact wrench or by hand. Do not use a 4-way lug wrench or any other type of wrench that does not measure the actual pressure applied to the lug nut. Lug nuts should be tightened according to the proper lug pattern on your wheels. Refer to the Wheel Lug Nut Diagram below.

**⚠ WARNING**

- Check and tighten wheel lug nuts regularly to make sure they did not loosen during travel. Wheel lug nuts must be applied and maintained at the proper torque levels to prevent loose wheels, broken studs and possible separation of the wheel(s) from your recreation vehicle. The lug nuts on the wheels of your recreation vehicle must be maintained according to listed torque values (see **Wheel Lug Nut Torque Chart.**) Over-torqued and/or under-torqued wheels may result in component failure.
- Wheels should **ALWAYS** be mounted and properly torqued by a qualified service technician using the proper tools.
- Failure to maintain proper torque of the wheel lug nuts could lead to separation of the tire and wheel while driving, possibly resulting in property damage or personal injury.**

## SECTION 4: VEHICLE OPERATION

### Wheel Lug Nut Diagrams

Because of the importance of having proper torque on the wheel lug nuts, you should always have the wheels mounted and properly torqued by a qualified technician using the proper tools.



**4 Lug Nuts**



**5 Lug Nuts**



**6 Lug Nuts**



**8 Lug Nuts**

**Criss cross "star" patterns, as shown, must be followed during tightening sequence**

**A Digital or Dial Torque Wrench is recommended.**

**Also applies to any service involving wheel or lug removal, during the life of the recreational vehicle.**

### Wheel Lug Nut Torque Values

Lug Nuts	Stud Size GR 8	Rim Size	Rim Type	Stage 1 Torque Values  <b>Start lug nuts with fingers</b>	Final Torque Values
4-Lugs	1/2"- 20	12"	Steel/Alum	45 ft lbs	70 ft lbs
5-Lugs	1/2"- 20	12"	Steel/Alum	45 ft lbs	70 ft lbs
5-Lugs	1/2"-20	13"	Steel/Alum	45ft lbs	70 ft lbs
5-Lugs	1/2"- 20	14"	Steel/Alum	65 ft lbs	120 ft lbs
5-Lugs	1/2"- 20	15"	Steel/Alum	65 ft lbs	120 ft lbs
6-Lugs	1/2"- 20	15"	Steel/Alum	65 ft lbs	120 ft lbs
6-Lugs	1/2"- 20	16"	Steel/Alum	65 ft lbs	120 ft lbs
8-Lugs	1/2"- 20	16"	Steel/Alum	65 ft lbs	120 ft lbs
8-Lugs	9/16" - 18	16"	Steel/Alum	65 ft lbs	120 ft lbs

1. Prior to travel and after excessive braking, wheel lug nuts should be checked for torque. Torque readings must fall within the Final Torque Values in chart above.
2. Torque specifications should be checked using a proper torque wrench.
3. If the torque falls below the Final Torque Values, additional torque is required.
4. Check and re-torque lug nuts at 10 miles (16 Km), 25 miles (40 Km) and 50 miles (80 Km) and again periodically during travel. Refer to diagrams above for proper lug pattern and Final Torque Values. Thereafter check and maintain torque according to the Final Torque Values in the chart above.

**Failure to follow these instructions may result in wheel loss, an accident, or loss of control, resulting in death or serious injury.**



### Lug Nut Pattern and Warning Label

The following labels showing the proper lug nut tightening pattern and a warning label are located on the driver side of the A frame hitch on travel trailers, and on the driver side of the pinbox on fifth wheel units. Lug pattern label will vary according to number of wheel lugs.



**Lug nut torque pattern and warning label**

### Torque Wrench Usage

1. Tools should be maintained, in good condition, and stored appropriately.
  - Avoid dropping or sliding a torque wrench. Dropping it can cause the instrument to lose reliable calibration.
  - *Damaged tools must not be used and must be removed from service for evaluation and either reported and re-calibrated or replaced.*
2. Do not use accessories or handle extensions unless specifically allowed by the torque wrench manufacturer.
3. Do not use the torque wrench as the primary means of tightening or loosening fasteners.
4. Torque wrenches are length specific.
  - Grasp the torque wrench in the *center* of the handle when applying torque pressure.
  - Place one hand on top of the other when using two hands.
5. Apply torque in a slow, steady manner *in a downward direction* and avoid sudden “jerking” movements.
6. When the wrench signals (by clicking, beeping or lights) that a specific torque has been reached, stop immediately.

## **TIRES**







Read and understand the following before taking your first trip in your RV.

Routine maintenance on your RV is important. **To insure your tires are operating safely, regular inspection of the tires and checking tire pressures is absolutely mandatory.**

Alignment, balance and bearing wear will affect tire wear. Make sure to look for cracking, bulging, uneven tread wear, etc.

## SECTION 4: VEHICLE OPERATION

### Tire Wear Diagnostic Chart

Wear Pattern	Cause	Action
 Center Wear	Over Inflation	Adjust pressure to particular load per tire catalog.
 Edge Wear	Under Inflation	Adjust pressure to particular load per tire catalog.
 Side Wear	Loss of camber or overloading	Make sure load doesn't exceed axle rating. Align at alignment shop.
 Toe Wear	Incorrect toe-in	Align at alignment shop.
 Cupping	Out-of balance	Check bearing adjustment and balance tires.
 Flat Spots	Wheel lockup & tire skidding	Avoid sudden stops when possible and adjust brakes.

## CAUTION

Tire wear should be checked frequently. Once a wear pattern becomes firmly established in a tire it is difficult to stop, even if the underlying cause is corrected.

### Tire Pressure

## DANGER

Failure to follow proper inflation guidelines may result in tire failure, which, under certain circumstances can cause loss of vehicle control or accidents that may result in property damage, bodily injury and/or death.

**You must follow the manufacturer's inflation guidelines for maximum load capacity; under-inflation is just as dangerous as over-inflation.**

Proper inflation should be monitored closely. Failure to do so could result in the overheating of a tire causing a blowout. Inflation pressure should be as recommended by the tire manufacturer or as the federal label for the recreation vehicle indicates.

When you are using your Recreational Vehicle, check inflation pressure weekly. Pressure should be checked when the tires are cold. During travel, tires heat up and pressure increases. **Do not bleed air from hot tires or your tires may then be under-inflated.**



**NOTE:** Cold tire inflation pressure is defined as a tire that has not been used for three or more hours, or has been driven less than one mile. Tire inflation pressure of a hot tire may show an increase of as much as 6 psi over a cold tire.

### **WARNING**

- It is recommended that the tire pressure be checked at the beginning of each trip to obtain the maximum life of the tire. Follow the instructions listed on the Federal Certification label, to determine the correct tire pressure. Under-inflation may cause tire failures and swaying resulting in loss of control, injury, death or property damage.

#### **TOWABLE PRODUCTS ONLY**

- Towable recreation vehicles are equipped with special trailer (ST) tires that have a maximum speed rating of 65 MPH (104 km/h). **You should not exceed this speed rating.** Exceeding the tire speed rating may result in tire failure, which could lead to an accident causing serious injury or death.

## **CHANGING A TIRE**

### **WARNING**

- Do not use the stabilizer jacks to support the recreational vehicle while under the vehicle or changing tires. The stabilizer jacks are designed as a stabilizing system only. Do not use the stabilizer jacks as a jack or in conjunction with a jack.
- Never raise the recreational vehicle by placing the jack under the axle, springs or any attachment parts.

**Failure to comply with these guidelines could result in damage to the vehicle and risk causing serious injury or death.**

When replacing tires:

- Be sure to use only tires that are rated for recreation vehicle use. The use of passenger tires should be avoided. The load rating/range embossed on the sidewall of passenger tires must be de-rated accordingly; they do not have the same load capability as tires that are specifically identified for recreational vehicle use. Failure to use tires that are properly matched to your recreational vehicle could lead to premature tire wear or less than optimum trailer handling.
- Be sure to replace it with a tire of the same size and specifications (refer to the Federal Certification label.)

## SECTION 4: VEHICLE OPERATION

If you experience a flat tire on your recreational vehicle while driving, gradually decrease your speed and move the recreational vehicle to a safe place on the side of the road.

1. Keep the recreational vehicle attached to the tow vehicle. Block the tire on the opposite side of the recreational vehicle from the tire you are changing.
2. Loosen the wheel lug on the tire you are changing before jacking up the vehicle. DO NOT remove the lug nuts; only loosen them for ease of removal when the tire is off the ground.
3. Locate the mainframe rail of the trailer (it spans from front-to-back just inside the tires).
4. To raise the recreational vehicle, place the jack (hydraulic or screw) under the main frame rail. It must be just ahead of the front tire or just behind the rear tire.

### **Tire Replacement**

Any service or warranty coverage on tires is to be handled by the tire manufacturer or the store representing the brand installed on your recreation vehicle. They are not to be returned to your dealer or recreation vehicle manufacturer.

**If you have questions regarding your tires, contact the tire manufacturer.**

## **SPARE TIRE CARRIER (IF SO EQUIPPED)**

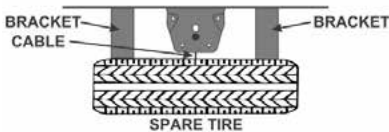
If your recreational vehicle is equipped with a spare tire, it will either be mounted under the unit (hoist) or on the rear bumper.

### **Hoist Mount**

## **⚠ WARNING**

DO NOT exceed the maximum load capacities of 100 lbs. for the hoist. DO NOT use air driven guns or impact wrenches to lift the spare tire to the travel position.

Depending on your model, the spare tire may have (side or bottom) brackets or it will be mounted against the underside of the recreation vehicle (flush mount) to give it stability in travel.



**Bracket Mount Travel Position**



**Hoist Mount Travel Position**



**NOTE:** If your spare tire is a flush mount application, it must make contact with the underside of the recreational vehicle to insure maximum road clearance and stability in travel.

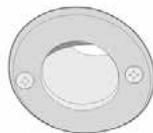
### Raising and lowering the hoist

The crank handle to raise and lower the tire will be located (fastened to the sidewall) in a basement compartment of the recreational vehicle. Insert the crank handle into the crank access port located either in the center of the rear bumper, or on the sidewall of the RV. Turn the crank handle to raise/lower the tire. Two “crisp breaks” must be heard and felt to insure the proper seating of the tire for travel.



**NOTE:** If the manual crank access port is located in a slideout, the slideout room must be in the travel position to allow the crank to reach the mechanism used to raise or lower the tire.

SPARE TIRE  
MANUAL CRANK



Crank Access Port

### Securing the spare tire

To secure the spare tire in the travel position, put the steel hoist lift support located on the end of the cable through the rim of the tire. The hoist lift support clips need to seat inside the center hole of the tire rim. The valve stem of the tire MUST be pointed up (toward the bottom of the RV).



### Bumper Mount

The spare tire bracket can be released and extended down to access a storage compartment at the rear of the trailer without removing the tire.

#### To extend the tire down

1. Remove the cotter key from the pin holding the tire carrier in place.
2. Remove the pin and extend the carrier away from the trailer.

**Always return the tire carrier to the upright position and lock it in place while traveling.**

#### To remove the tire from the tire carrier

1. Remove the lug nuts holding the tire in place.
2. Remove the support bracket from the bottom lug.
3. Pull the tire from the tire carrier.

#### To install the tire on the tire carrier

1. Place the tire on the carrier with the top lug bolt inserted into one of the holes in the tire rim and the bottom lug bolt in the center of the rim.
2. Install the top lug nut.



## **SECTION 4: VEHICLE OPERATION**

3. Place the support bracket over the bottom lug bolt across the center of the rim (photo).
4. Install the bottom lug nut over the support bracket.
5. Tighten the lug nuts securely before returning to travel.



**Bumper Mount**

## **SETTING UP YOUR RECREATION VEHICLE**

- Position the RV as desired.
- Level the RV (side-to-side). Leveling your recreation vehicle is important as the water drainage systems are designed with proper slope and must be level for proper operation, and the appliances perform best when level.
- Block the wheels securely to prevent the RV from moving.

### **Travel Trailer Set Up**

1. Unhook the wire harness/connector plug, safety chains and breakaway switch lanyard.
2. Install the dolly wheel or platform.
3. Release the weight distributing bars (customer supplied).
4. Open the tongue jack coupler latch.
5. Turn the tongue jack crank to raise the coupler above the hitch ball.
6. Level the RV (front-to-back) with the tongue jack crank.
7. lower stabilizer jacks (If applicable).
8. Pull the tow vehicle away, as desired.

### **Fifth Wheel Set Up**

1. Drop the landing gear (important!) See the operator's manual for proper operation.
2. Disconnect the wire harness/connector plug and breakaway switch lanyard.
3. Drop the truck tailgate (if applicable).
4. Gently put your truck into reverse (don't give it any fuel/acceleration). This effectively moves the kingpin off the locking bar that will allow you to disengage it.
5. Step on brake and apply parking brake.
6. Disengage the locking bar and unhitch.
7. Drive away.
8. Adjust the fifth-wheel height for proper front to back leveling of the RV.

## **PATIO DECK – SIDE (IF SO EQUIPPED)**

Caution should be taken not to exceed patio capacity, and to maintain even weight distribution.

# **⚠ WARNING**

**Maximum capacity is 10 people 1800 lbs. (816 Kg) and an evenly distributed load when in the patio position.** Failure to observe the weight limit or use other than intended may result in property damage or serious personal injury.



To set up the patio deck, unlatch the two keyed handles from the side of the RV (**Fig 4**). Lower the patio deck until the cables on each side support it. Support cables are attached at the top of the door opening with a quick link (**Fig 1**) and to the deck with a safety pin (**Fig 3**). Patio deck is designed to be folded up with the support cables attached.

To set up the side rails, lift the 3 rails into their vertical positions. The rail supports drop into a slot on the deck mounted brackets (**Fig 5**).

The front railing attaches to the side railing with a ball and socket connector (**Fig 6**).

The gate at the front of the deck has a pivoting bracket to latch the gate. This bracket latches over a metal pin (**Fig 7**). The patio deck comes equipped with mesh end curtains that snap to the door jamb of the patio deck and to the frame work of the railings. These curtains close off the gap between the railing and the door jamb (**Fig 8**).

Before returning the patio deck to the stored position, the rails must be lifted up to release them from the locking slots in the mounting brackets, and then they can be laid down on the deck.

(**Fig 9**) shows the complete patio deck with the optional step ladder.

### **⚠ CAUTION**

When returning the patio door to the stowed position, be sure all safety pins used to secure the rails during transit are in place and secure with the safety clip in place. Failure to do so could result in damage to the rail and patio deck.

## SECTION 4: VEHICLE OPERATION

### AWNINGS (IF SO EQUIPPED)

#### **WARNING**

Awnings must be closed (and locked if applicable) while the RV in transit.

#### **CAUTION**

The effects of wind and rain on an awning are unpredictable and can cause severe damage to the awning and/or the recreation vehicle. **Retract the awning if:**

- If wind or extended periods of rain are expected
- If you leave the RV unattended for a length of time, to avoid unexpected climate conditions.

#### Awning Care

Keep your awnings clean and in good condition to prevent costly repairs.

- Periodically check that the fasteners are tight. Tighten if necessary.
- Keep the awning fabric clean. For detailed cleaning information, refer to the manufacturer's owner information.

Your recreation vehicle may include one or more of the following options:

- Power window awning
- Slide out awnings
- Power awning over entrance door

Power switches to operate the awnings are typically found in the control panel above the entrance door or if your RV has a touchscreen, the awning controls may be located there.

#### Electric Patio Awning With Remote Control

**NOTE:** The electric awning requires connection to a 120-volt power source. Make sure you have sufficient power available before operating your awning (refer to Electrical Systems, Calculating electrical load) \*\*Certain awnings (Reatta, Reatta XL & Embark) require a 12VDC power source..

#### In Motion Detector (if so equipped)

Some patio awnings are equipped with a motion detector. If the patio awning experiences extreme or excessive movement, it will automatically retract to the travel mode position. For detailed safety and operating information, refer to the manufacturer's user guide.

**Girard Awnings** – refer to the manufacturer's owner manual which is located on both a CD and a USB flash drive included in your warranty packet. This CD (or flash drive) will include several different awning manuals including slide out toppers and patio awnings. Included also is troubleshooting, service and repair information. Follow all safety related warnings and information included in the manuals.



**POWER AWNINGS (IF SO EQUIPPED)****⚠ WARNING**

Awnings must be closed (and locked if applicable) while the RV is in transit.

**⚠ CAUTION**

- The effects of wind and rain on an awning are unpredictable and can cause severe damage to the awning and/or the recreation vehicle. If wind or extended periods of rain are expected, retract the awning.
- It is recommended that if leaving the recreation vehicle unattended for a length of time you should retract the awning to avoid unexpected weather conditions.

Each power awning will have its own control switch, which is typically located on the command center switch panel located inside the entrance door. Pressing and holding the switch will extend or retract the awning.

**Carefree® Longitude Awnings (if so equipped)**

Offer the following features:

- Scissor style arms that do not require vertical ground supports.
- Adjustable arms with ( 6 ) position pitch adjustment.
- Worm gear driver motor eliminating the need for travel locks.
- Single switch operation, 12V motorized awning.

**Adjusting the Awning Pitch****⚠ WARNING**

- Do not set the individual arm pitch at more than three (3) positions different between the left and right arms. Damage to the arms and the canopy can occur if the awning is retracted when the arms are set at more than three (3) positions difference.
- DO NOT USE A 110VAC POWER SOURCE FOR THE EMERGENCY OVERRIDE PROCEDURE! Doing so will permanently damage the awning! Do not use the Emergency Override without following the directions.**
- For awnings under 12 feet:** The arms must be set at an equal pitch. Damage to the arms and canopy can occur if the awning is retracted with the arms uneven.

The longitude arms have 6 pitch adjustment settings. The awning can be extended and retracted in any of these positions without resetting the pitch.

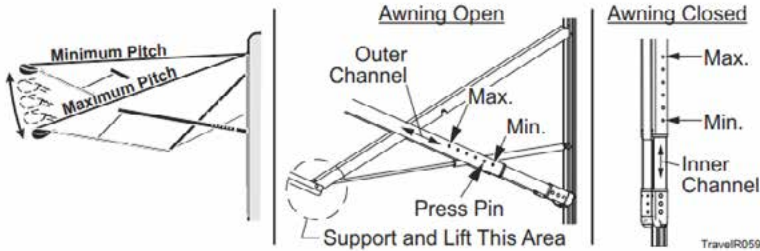


**NOTE:** Use care when adjusting the pitch as the awning may move abruptly.

## SECTION 4: VEHICLE OPERATION

1. Hold on to the awning arm to keep it steady while adjusting the pitch.
2. Press in the pitch adjustment pins located on the scissor arm. Applying LIGHT pressure on the arm will decrease the force required to press the pitch adjustment pins.
3. Slide the scissor arm to the desired set hole – towards the coach for a lower pitch and away from the coach for a higher pitch.

### **Additional Awning Operation Information**



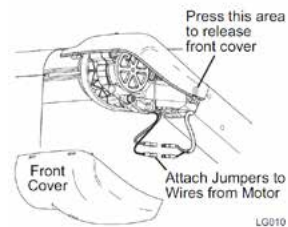
- Operating the awning repeatedly over a short time period may cause the circuit to sense an overheat condition and shut off the motor. If this occurs, wait approximately 15 minutes to allow the motor to cool then operate the awning in normal fashion.
- Normal operation time is 28-35 seconds to extend or retract. If the power supply is on the low side of the acceptable voltage range (10VDC– 14VDC) the awning will move slower.
- Always operate the awning according to the instructions.
- Periodically check that the fasteners are tight (tighten if necessary).
- Keep the awning fabric and arms clean.

**Refer to the manufacturer's user guide for detailed operating and safety information.**

### **Emergency Operation**

If power to the vehicle is not available, the awning can be retracted by jumping the motor using a 10VDC – 14VDC power source such as a cordless drill battery or car battery.

1. Remove the front cover (the cover snaps onto the rear cover). Press on both sides of the rear cover until the front cover releases then lift the cover off.
2. Detach the RED and BLACK wires from the cable to the motor.
3. Attach jumper wires to the motor wires.
4. Connect the other ends of the jumper leads to the 10VDC – 14VDC source. If the awning moves in the wrong direction, reverse the leads. Maintain contact throughout the retraction process.
5. When the awning is closed, remove the jumper wires and reattach the cable wires to the motor wires. Be sure to match RED to RED and BLACK to BLACK.
6. Snap the front cover onto the rear cover. Hang the cover on the top and swing it down until it clicks.



**Carefree® Travel'r Awnings (if so equipped):**

**⚠ CAUTION**

Power switch should be set to OFF whenever the awning is not being operated and during transport.

- Press the power switch to ON. The Direct Response system is activated and manual controls are active. All functions are disabled if the switch is off.
- Press and hold the EXTEND switch to open the awning.
- Press and release the RETRACT switch. The awning will close completely. To interrupt retraction, press and release the RETRACT switch again.
- When the awning is retracted turn the power switch OFF.

**⚠ WARNING**

**DO NOT USE A 110VAC POWER SOURCE FOR THE EMERGENCY OVERRIDE PROCEDURE!** Doing so will permanently damage the awning! Do not use the Emergency Override without following the directions.

**Emergency Operation**

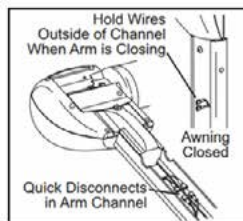
If power to the vehicle is not available, the awning can be retracted by jumping the motor using a 10VDC – 14VDC power source such as a cordless drill battery or car battery.



**NOTE:** If the awning is equipped with the Direct Response system, this procedure is not applicable. See the manufacturer's owner's manual for additional information.

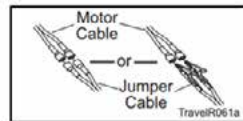
Locate and separate the quick disconnects located in the motor arm channel. Position the wires from the motor on the outside of the channel.

1. Attach jumper wires to the motor wires. Connect the other ends of the jumper leads to the 10VDC–14VDC source. If the awning moves in the wrong direction, reverse the leads.
2. Maintain contact throughout the retraction process.
3. Hold the wires from the motor on the outside of the channel while closing the awning. This provides access for opening the awning.
4. When power is restored, use the jumper wires and extend the awning to access the cable disconnects. Re-attach the disconnects and secure in the arm channel.



**Additional Awning Operation Information**

- When rolled out, the fabric may “bounce” creating a wave like motion in the canopy fabric. This can create the appearance of moving jerkily.
- Vinyl may have a tendency to “cling” to the when used for an extended period of time. Open and close the awning in short bursts 2 or 3 times, the awning will then open normally.



If the awning does not operate, contact the Carefree Service Center. See [www.carefreeof-colorado.com](http://www.carefreeof-colorado.com) for a listing of service centers.

## **SECTION 4: VEHICLE OPERATION**

**Notes:**

***ELECTRIC SLIDE ROOM(S) (IF SO EQUIPPED)***

The mechanical components of the slide out are gear driven. Electric powered slideout room systems have a manual override to allow you to extend or retract the slideout room(s) in case of a power loss.

**Make sure you have sufficient power available before operating your slideout system.**

**Level the RV prior to extending the slideout.**

Slideout switches are typically located inside the RV, either in the command center or on the wall.

**⚠ WARNING**

- Make sure the interior slideout room path and the slideout room itself is clear of people and objects before operating.
- Keep away from the slide rails and gear assembly when the room is in motion. They may pinch or catch on loose clothing causing personal injury.

**Failure to follow these instructions could result in serious injury or death**

**⚠ CAUTION**

These guidelines should be followed when using your slideout room:

- Make sure the slideout is in the closed position prior to hooking the unit to the tow vehicle.
- The recreation vehicle **must be level** before operating the slideout room. Water leaks and other problems could result if the slideout is operated without leveling the RV.
- Do not place excessive weight** in the slideout room. It can cause the slideout room to malfunction and cause damage to the slideout.
- Do not over extend/retract the slide out room. Release the switch immediately once the room has been fully extended/retracted. Over extending/retracting the slide out room may result in damage to the stop rod and bracket.
- Additional support jacks are not needed under the slideout. Damage can occur to your slideout room from improper use of aftermarket support jacks.

If your RV is equipped with a touch screen control system, your slide room controls will be built into the touch screen system.

**General Slideout Operation**

- The auxiliary battery (customer supplied) must be fully charged** and connected. **If possible, the RV should be hooked up to 120-volt AC power so the converter operates.**
- The RV must be level and the **stabilizer jacks in the extended position.**
- Slideout switches are typically located inside the RV, either in the command center or on the wall.
- To extend the slideout, locate the slideout control switch and press the OUT section of the switch; hold until the slideout room stops (travel time is approx. 25 seconds).

## SECTION 5: SLIDEOUT SYSTEMS

- To retract the slideout, press the in section of the slideout control switch and hold it until the slideout is fully retracted.

Operating the switch after the room is fully extended or retracted may damage the switch and motor.

After the slideout is extended, visually inspect the slideout and the surrounding area to make sure the slideout has extended properly and has adequate clearance from any outside obstructions.

If the slideout is equipped with rubber seals, verify that the corners of the black rubber seal are set up correctly. The seal corners are cut at a 45° angle. The top of the outside seal must overlap the side of the seal to avoid the possibility of water penetration. On the inside seal, the side seal should overlap the top.



**Slideout Overlap-  
Outside**



**NOTE:** For long-term storage it is recommend the room be closed (retracted).



**NOTE:** For additional troubleshooting information, refer to the specific slideout system detail.

### General Slideout Troubleshooting Checklist

**If the slideout does not move when the slideout switch is depressed, follow these steps:**

- Check the auxiliary battery (customer supplied) for a full charge and good wire connections.
- Check the 12-volt fuse or circuit breaker.
- Check for loose connections at the slideout motor.

**If the slideout still will not operate, follow these steps:**

- If the slideout is extended, refer to the section on operating the specific slideout system installed on your RV.
- If the slideout is retracted, leave it in that position.

**If the slideout extends crooked or only one side moves:**

- Follow steps on overriding the specific slideout system installed on your RV.
- You may need to push the side that is not sliding to get it to retract all the way.

Contact your dealer or customer service for repair assistance.

### Slideout Systems

Your RV may be equipped with one or more of the following slideout systems.

#### Flush Floor Slideout

For optimum performance, the slideout system requires full battery current and voltage. Although the system is almost maintenance free, actuate the room once or twice a month to keep the seals and internal moving parts lubricated.

**NOTE:** For long-term storage it is recommend the room be closed (retracted).

### Trouble shooting the flush floor slideout

Refer to the general troubleshooting check list before proceeding.

### Electric Operation

**NOTE:** Install transit bars (if so equipped) on the slideout room during storage and transportation.

### Extending/retracting the room

1. Level the unit.
2. Main Power switch at stepwell (locations may vary) must be ON.
3. Verify the battery is fully charged and hooked up to the electrical system.
4. Remove the transit bars (if so equipped) if extending the slideout, and install them if retracting the room for travel.
5. Press and hold the IN/OUT switch in the OUT position until the room is fully extended and stops moving. Hold the switch in the IN position to retract the room.
6. Release the switch, which will lock the room into position.  
If the slideout switch is held after the room is fully extended or retracted, the control will sense that the room has stopped and will shut the motor off after a few seconds.



### Manual Operation for the flush floor slideout

Locate the crank extension under the inside of the frame (**Fig. 1 and 2**). Attach a standard fifth wheel landing gear crank handle, a 3/4" socket and ratchet, or drill and nut driver.

Rotate the extension clockwise to retract the slideout and counterclockwise to extend it.

**DO NOT** attempt to disengage the motor as the actuator is "manual ready".

## **⚠ CAUTION**

- Always disconnect battery from system prior to manually operating system. Failure to disconnect battery can cause electricity to back feed through the motor and cause serious damage to the system as well as void the warranty
- Use EXTREME CAUTION when extending/retracting the room using the manual override feature.** The gears can be stripped out if the room is manually retracted/extended to its fullest extent and the operator continues to rotate manual override. Damage can also occur to the slide components, slide room structure or trim components. Damages due to misuse of the manual override feature will void any and all claims to the Limited Warranty.

## SECTION 5: SLIDEOUT SYSTEMS

### MANUAL OPERATION THROUGH FRAME



Fig. 1 - Crank Handle



Fig. 2 - Through Frame Crank Extension w/Pin

### MANUAL OPERATION IN FRAME



Fig. 3 - Hex Head Crank Extension



Fig. 4 - Ratchet

### Schwintek In-Wall Slideout System

The in-wall slideout system requires no maintenance or adjustments. This system has two vertical columns with a drive motor located at the top of each column. The right and left motors are synchronized by a circuit board. Schwintek slideouts are typically used on both towables and motorhomes.



**NOTE:** Do not operate the switch after the room is fully extended or retracted as damage can occur to the motor and/or switch.

### **To operate the slideout using a wireless remote (if so equipped):**

- Press the on/off button to power on the remote.
- Press the corresponding button of the slideout you want to operate.
- Press and hold the (extend/retract) arrow button to move the room in or out.
- Press the on/off button once more to power off the remote.

**ALWAYS** allow the controller to stop both motors before releasing the switch button.

**DO NOT** try to time the end of the stroke by releasing the button early.

### **Maintenance**

## **⚠ WARNING**

Do not work on your system unless the 12-volt DC (auxiliary battery) and 120-volt AC electrical systems (shore line power cord) have been disconnected.

This slideout system requires very little maintenance. It contains a pre-lubed bearing that is lubricated when the room is moved in and out. Do not spray oil or grease on the rails while the room is extended.



### Trouble shooting the in-wall slideout system

**Checking Fuses:** The in-wall slide requires a minimum 30-amp fuse. Check the load center for blown fuses and replace any if necessary. If the fuse blows immediately upon replacement, there is a problem with the wiring to the in-wall slide control box. **A qualified service person should be called to check and repair.**

**Obstructions:** Check both inside and outside for possible obstructions. Also check for smaller objects that may be wedged under the floor or in the sides of the unit. Remove any obstructions before proceeding.

**Error Codes:** Refer to the error codes section for codes and instructions on how to locate the in-wall slide controller.

**Low Voltage:** The in-wall slide controller can operate with as little as 8 volts; however, with lower voltages the amperage requirement is greater. Check the voltage at the controller and if it is lower than 11 volts, it is recommended that the battery be placed on a charger until it is fully charged. It may be possible to “jump” the RV battery temporarily to extend or retract the room. Consult Customer Service before attempting to “jump” the auxiliary battery.

**Only 1 Side Moving:** The slide room has a separate motor to operate each side of the room. If only 1 side is moving, with another person’s assistance, press the switch to extend or retract the room while pushing the non-moving side in the appropriate direction. On larger rooms it may be necessary to have 2 or more people pushing the room.

**Non-moving side moved manually:** Try to push the non-moving side in and out. If a motor shaft has broken it will be possible to move that side of the room several inches by hand. Larger rooms may require several people to push.

**Debris in the rack:** Check all 4 gear racks on the side of the room for debris.

**Status LEDs lights:** Locate the slide controller for the slideout in question. Check the status LED lights while pressing the slideout direction switch (in both the extend and retract mode).

### Manual override for the in-wall slideout

The slideout system comes with an “electronic” manual override. In event the slide out does not extend or retract follow these steps to override the system which should allow the slideout to be retracted.



**NOTE:** Fuses for the slideouts can be found in the load center and may be designated as auxiliary or slideout motor.

1. Locate the slideout system controllers. There should be one for each slideout on the recreation vehicle. They are typically located on the forward wall or ceiling of a basement compartment. In some models they may be behind a cargo lined panel.
2. The malfunctioning controller should have a flashing red LED indicating a halt signal fault (will flash 8 or 9 times).
3. Press the “mode button” six times quickly, then press a seventh time and hold for approximately 5 seconds.
4. The red and green LED’s will flash indicating you are in override mode. Release the mode button.

## SECTION 5: SLIDEOUT SYSTEMS

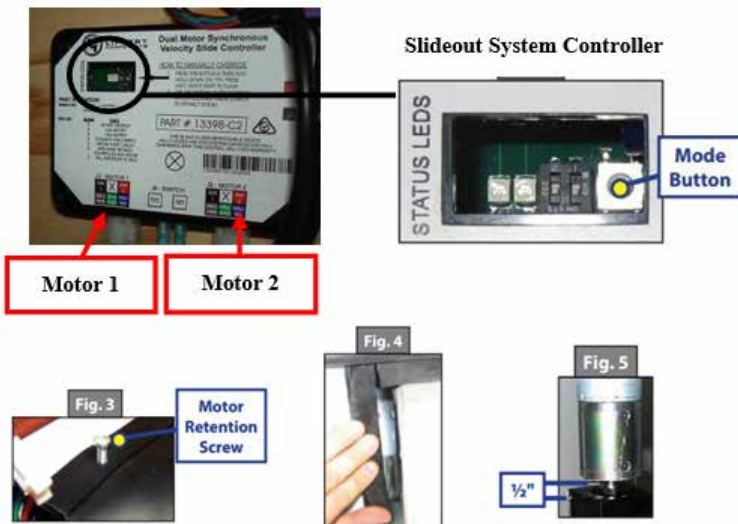
- Using either a wall or command center panel switch, press and hold the switch toward the word IN or RETRACT until the unit comes in completely. This will allow you to get the recreation vehicle to a service center to have the slideout malfunction diagnosed.

### **⚠ CAUTION**

#### Call your dealer or Customer Service if:

- During the override procedure the motors are not synchronized. Visually watch the room, and if one side is moving significantly slower than the other (or not at all).
- If the system stalls out before reaching end of stroke OR if the room does not close and seal tightly.

#### Manually pushing in the slideout



- Locate the slideout system controller.
- Unplug motor 1 and motor 2 connectors at the bottom of the slideout controller. This releases the motor brakes for each motor.
- The slideout room can now be manually pushed in. Larger rooms may require several people to push or pull them.
- Keep both sides of the slideout relatively even while pushing/pulling.
- When the room is completely in, *plug both motor connectors back into the control module. This will apply the motor brakes for road travel.*

#### Disengage motors, manually retract the room and travel lock

- Locate and remove the motor retention screw, which can be found near the top of each vertical column (Fig. 3).
- Bend back the wipe seal and visually locate the motor (Fig. 4).
- Pull the motor up until it disengages (about 1/2 inch).

4. Repeat this process for both sides of the slide room.
5. Physically push/ pull the room back into the opening; keep both sides relatively even.
6. The room must be travel locked to keep the room in place for road travel.

### **WARNING**

**DO NOT MOVE THE RV UNLESS THE MOTORS ARE PLUGGED IN TO THE CONTROLLER AND THERE IS BATTERY POWER TO THE RV. THIS SETS THE BRAKES ON THE SLIDEOUTS TO PREVENT THEM FROM MOVING DURING TRANSIT.**

#### **Error Codes**

When an error code occurs during operation, the board LEDs lights will indicate where the problem is. For motor specific faults the green LED will blink (1) time for motor #1 and (2) times for motor #2. The red LED will blink 2 to 9 times depending on the error code. Error codes are as follows:

- 2 times **Battery capacity is low** enough to drop below 6 volts while running.
- 3 times **Battery (low) voltage** is below 8 volts at the start of a cycle.
- 4 times **Battery (high) voltage** is greater than 18 volts.
- 5 times **Excessive motor current** (high amperage) also indicated by (1) side of the slide continually stalling.
- 6 times **Motor short circuit:** motor or wiring to motor has shorted out.
- 8 times **Hall signal not present:** encoder not providing a signal; usually a wiring problem.
- 9 times **Hall power short to ground:** power to encoder has been shorted to ground; usually a wiring problem.

The board will need to be reset after an error code. Energizing the extend / retract switch will reset the board; energizing it a second time will return it to normal operation.

Refer to the Schwintek Slide Room Operation Guide for additional troubleshooting information, or contact Lippert at (866) 524-7821 or at [www.lci1.com](http://www.lci1.com).

#### **Norco Slideout System**

The Norco slideout system is a cable driven slide out used typically on towable products.

- The cables guide the room in or out, while the Accu-Slide mechanism evenly powers the corners keeping the room square.
- Motors and cables are behind the interior fascia board around the slideout opening.
- Cables may stretch over time. Average stretch will be approximately 1/8" but it will not affect the function and does not require adjustment.
- Slideout runs off the DC power in the RV.
- Rubber wipes prevent debris from entering the unit and actuation guides the bulb seals to close tightly.
- Self-locking motor freezes the room in any position of travel.
- Slideout is supported by rollers or wear bars not the cables. Cables are used to keep the slideout balanced on the rollers.

**If the room will not activate**, generally there is no 12V power to the drive motor. The motor is equipped with a hex drive override shaft.

This drive can be activated using an electric drill and the flexible shaft provided with each unit (or use a ratchet to actuate the motor) to pull the room in or out. **If the motor is functioning, check the room for obstructions.**

## SECTION 5: SLIDEOUT SYSTEMS

### **Norco Slideout Manual Operation**

1. Locate the included flexible shaft in your owner's packet.
2. Attach flexible shaft to the 1/4" hex fitting on the end of the motor.
3. Attach 1/4" socket & ratchet, or drill to the other end, and turn in the proper direction to move the room.
- 4.
5. If the cables tighten, and the motor is difficult to turn, **REVERSE THE DIRECTION. OVER-TORQUEING CAN HAPPEN, RESULTING IN SEVERE DAMAGE.**



### **Power Gear Slideout System**

**Manual Override** - The slideout system is equipped with a manual override that allows you to extend or retract the room in the event of a loss of power.

## **⚠ CAUTION**

- ❑ Always disconnect battery from system prior to manually operating system. Failure to disconnect battery can cause electricity to back feed through the motor and cause serious damage to the system as well as void the warranty
- ❑ **Use EXTREME CAUTION when extending/retracting the room using the manual override feature.** The gears can be stripped out if the room is manually retracted/extended to its fullest extent and the operator continues to rotate manual override. Damage can also occur to the slide components, slide room structure or trim components. Damages due to misuse of the manual override feature will void any and all claims to the Limited Warranty.

**If the room does not move when the switch is pressed, check the following:**

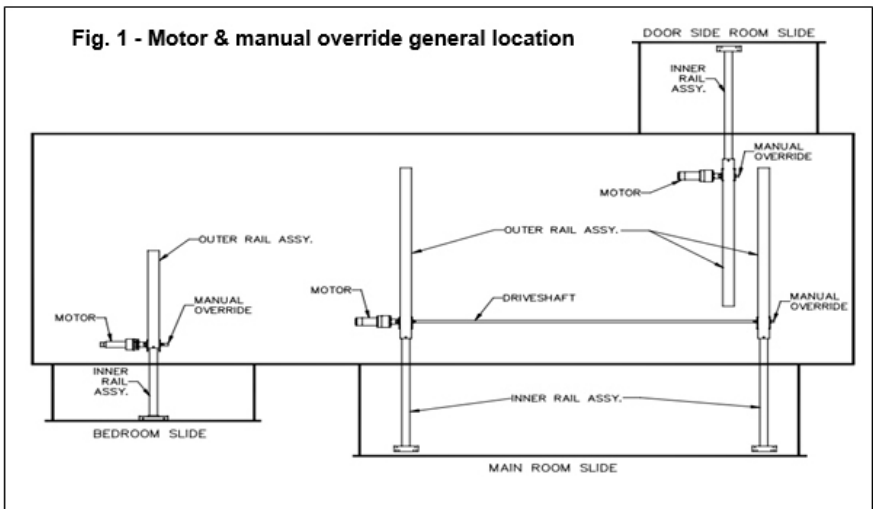
- Make sure the slideout system is turned on.
- Battery is fully charged and connected.
- Transit bars have been removed (if so equipped).

### ⚠ WARNING

When the motor brake is disengaged the slideout room WILL NOT lock into place and will not be sealed. When the room has been manually retracted, be sure to install transit bars (if so equipped) and return the motor brake lever to its normal engaged position in order to seal and lock the room into position.

**If the room still does not move when the switch is pressed, follow the steps below to manually override the slideout room:**

1. Turn the Main Power OFF. The override will not work if it has power going to it. **Do not work on the system unless the battery is disconnected.**
2. Locate the slideout controller. There are two versions of the controller.
3. **Version 1**, unplug the 6 pin wiring harness from the controller.
4. **Version 2**, remove one of the motor leads, either the motor I or motor II lead from the controller.
5. Locate the slideout motor (Fig. 1) mounted to one of the slideout rails. Some models may require removal of the underbelly or cover to access the motor. In a bedroom slideout, it may be located under the bed.
6. Rotate the brake lever, on the backside of the motor, counter-clockwise (looking from the rear of the motor) about 1/8 of a turn to the released position (Fig. 2). This will release the brake that holds the room in place.
7. Locate the manual override for the slideout system (Fig. 1).



## SECTION 5: SLIDEOUT SYSTEMS

- The room is now free to move. Using either a 5/8" or 3/4" wrench or socket, crank the room either in or out completely. If the slideout system is supplied with a gearbox override (optional), use the crank handle to move the room.
- When the room is fully in or out have one person apply pressure to the wrench/ratchet and return the brake lever to its engaged position. This ensures the room is locked into a sealed position.
- Install the transit bars (if so equipped) to the slideout room and take the unit to an authorized dealer for service.

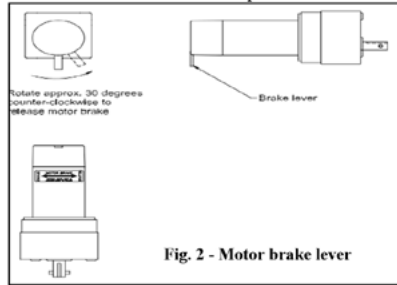


Fig. 2 - Motor brake lever

Refer to the Power Gear® Electric Slideout Operation Manual for detailed operation, safety and troubleshooting information.

### Power Gear Slim Rack Slideout System

The Power Gear® Slim Rack slideout is typically used for slideouts 144" long and longer.

- It is operated by a 12VDC electric motor.
- The system is equipped with a manual override allowing the room to be extended / retracted in the event of a power loss.
- The system has a controller (Fig 1) with programmable stops that stop the motor when the room is fully extended or retracted.
- The controller has the ability to detect faults for easier troubleshooting.
- A wall mounted touchpad allows room movement and provides end user feedback.



Fig.1 Slideout Controller

### **Operating the Slideout**

The slideout will not function until the stops are properly set or faults are cleared.

A solid "ON" GREEN LED indicates room movement.

The RED LED indicates a fault or a problem with the system. (Refer to the *Fault Diagnostics / Troubleshooting*).

**Prior to moving the slideout room set the parking brake.**

To ensure ample voltage is being supplied to the slideout system motor, power should be supplied from one of the following sources:

- Attach the RV to shore power.
- Have the motorhome engine running.
- Turn on the generator.

### **Extending/retracting the room:**

- Engine or generator must be running, or plugged into shore power.
- Transmission must be in park or neutral (if applicable).
- Set the parking brake and level the unit.
- Remove transit bars (if so equipped) if extending the room; install if retracting.



Touchpad

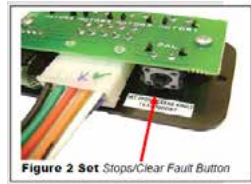
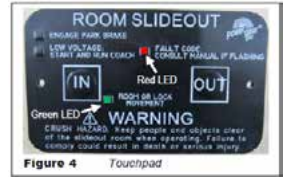


Figure 2 Set Stops/Clear Fault Button



Figure 3 Room Slideout Motor Buttons

5. Turn **ON** the on/off switch or key.
6. Press and hold the **OUT** button (Fig 4). To retract, press and hold the **IN** button. There will be a slight delay before the room begins moving.
7. The **GREEN** LED should be solid **ON** when room is in motion.
8. Release the **OUT** button when the room is fully extended or the **IN** button when fully retracted, and stops moving.
9. Turn **OFF** the on/off switch or key.



### Fault Diagnostics / Troubleshooting:

The control has the ability to detect and display several faults. When a fault is detected, room movement stops and two different LEDs will flash in a pattern.

The **RED FAULT CODE LED** (Fig 4) will flash a number of times corresponding to a specific fault code (refer to the Fault Code Chart).

The **GREEN ROOM MOVEMENT LED** (Fig 4) will flash **GREEN** a number of times corresponding to which motor has the associated fault.

Example: (4) **RED** flashes and (2) **GREEN** flashes indicate a motor fault on motor 2.

**MAJOR and MINOR faults;** faults must be cleared for the room to operate normally.

- MINOR** faults can be cleared by pushing and releasing the **IN** or **OUT** buttons on the wall touchpad (Fig 4).
- MAJOR** faults must be cleared by pushing and releasing the **SET STOPS/CLEAR FAULTS** button located on the back of the wall touchpad (Fig 2).

**NOTE:** For **MAJOR** faults, the control must be overridden by following the **EMERGENCY RETRACT MODE** in the **OVERRIDE MODES** section.

Fault Code	Fault Type	Fault Codes		
		Description	Possible Cause	Possible Solution
1	Major	Stops not programmed	-Stops have not been set -Stops were cleared -Stops were improperly set	Stops need to be programmed by an authorized service facility.
2	Minor	System Fault	-Obstruction present -Excessive system drag	Run room in opposite direction. If it continues to move in the opposite direction, remove obstruction, excessive weight in room or repair of damaged component. If room stops moving in opposite direction, observe fault code and refer to this chart

## SECTION 5: SLIDEOUT SYSTEMS

4	Major	Excessive Battery Voltage	-Bad or loose connection -Defective harness -Open or shorted motor	-Check all connections at control box and motor. -Check the harness for broken wires. -Put 12.0 VDC direct to the motor. If it does not run replace the motor.
6	Minor		Supply voltage to control box is 17.0 V DC or greater	Check 2-pin power connector at control box. If the voltage is 17.0 VDC or higher, contact O.E.M for power and ground supplies
		Park brake LED flashing	-Parking brake not set (if applicable) -Ground signal lost at park brake control	-Set parking brake (if applicable) -Check for continuity to ground on wire plugged into park brake connector at control box.
		Low voltage LED flashing	Incoming violated to control box is below 12.0 VDC	Check 2-pin power connector at control box. If voltage is below 12.0 VDC contact O.E.M for power and ground supplies.

### **Preventative Maintenance**

The Power Gear® slideout system requires very little maintenance. Read and follow these procedures:

- When the room is extended, visually inspect the slide rail assemblies. Check for excess buildup of dirt or foreign material; remove any debris that may be present.
- If the system squeaks or makes any noises, blow out any debris from the gear rack arms and apply a dry lubricant to prevent and/or stop squeaking.

Refer to the Power Gear® website [www.powergearus.com](http://www.powergearus.com) for additional information.

### **Override Modes:**

In the event of component failure or loss of system power, your slideout can be manually overridden and retracted for travel.

### **Emergency Retract Mode**



**NOTE:** During the override procedure, the unit will exit this mode if the room has not been moved for two (2) minutes or if a fault is detected during room movement. The Fault Code (RED) and Room or Lock Movement (GREEN) LEDs will flash rapidly for 10 seconds to indicate the override procedure failed. After 10 seconds of flashing, the control will automatically default to FAULT CODE 1. Programming must be restarted.





**NOTE:** After overriding the system, the room control will need to be re-programmed by an OEM authorized dealer.

Use this procedure when there is **NO** loss of power or electrical problem with the system.

1. Remove the touchpad (Fig 4) from the wall.
2. Prior to clearing the MAJOR fault, record the number of RED & GREEN flashes observed on the touchpad (Fig 6). This information will help your dealer/service center in troubleshooting the slideout system.

# of RED flashes	# of GREEN flashes

Figure 6

3. Press and hold the SET STOPS/CLEAR FAULTS button on the back of the touchpad for five (5) seconds (Fig 2). Both RED & GREEN LEDs will be on solid while pressing this button. After 5 seconds, the GREEN LED will begin flashing and the RED LED will remain solid on.
4. The unit is now ready to retract the room. Press and hold the ROOM SLIDEOUT MOTOR buttons 1 and 2 on the back of the touchpad (Fig 3).

**⚠ CAUTION**

It is very important to note that during this procedure, the slideout control has NO stop locations. Use a second person to assist in determining when the room is retracted. Damage to the room can occur if the room is retracted too far.

Press the IN button on the front of the wall touchpad until the room is fully retracted. If one side of the room needs to retract further in order to get a good seal, press and hold the motor button (Fig 3) corresponding to **ONLY** the motor you want to move. Press the IN button on the front of the touchpad to retract the room the remainder of the way.

5. Re-install the wall touchpad.
6. Take the unit to an OEM certified dealer for repairs.

**Manually Retract Room with Ratchet and Socket**

If the power is lost to the slideout motor(s) or the override mode above will not work, the room may be manually retracted using a ratchet and socket attached to the end of the coupler (Fig 11).

1. Gain access to the VERTICAL CHANNEL assembly from inside or outside of the coach (whichever is more convenient). Remove the trim and flange pieces on the slideout room box.
2. If applicable, remove the top screw from the bulb seal at the top of the VERTICAL CHANNEL (Fig 8).
3. Pull down the bulb seal and remove the motor cover (Fig 9). The motor seal may stick to the bulb seal.
4. Using a pick tool, remove the end of the retaining spring from the motor spring clip (Fig 10A). If not equipped with a retaining spring, loosen the motor retaining screw (Fig 10B).
5. Unplug the motor from the harness and remove the motor by lifting it up and out.
6. Repeat steps 1-4 for the other side.

## SECTION 5: SLIDEOUT SYSTEMS

7. Place a socket wrench with a 3-inch extension and a 5/8" deep well socket (Fig 12) through the motor access opening and seat the socket onto the coupler (Fig 13). One person alternating from side to side of the room can retract a 1500 lb. room with or without a ramp.



**NOTE:** One person on each side of the room with a ratchet and socket will expedite the process. Room moves ¼ inch for every 30 to 40 degree turn of the wrench.

8. Secure the room in place by either:
- Re-installing the motors (making sure the end of the retaining screw is re-hooked to the motor spring clip (Fig 10A).
  - Torque the motor retaining screw to 40 inch/lbs. (Fig 10B) and the motor retainer is fully engaged.
  - Use a travel lock, (a 2x4 cut to size), etc.
  - Refer to Fig 10A and 10B for proper seating of the motor.**
9. Have the slideout room serviced by an OEM authorized dealer as soon as possible. Do not operate the room until service is complete as damage to the room may result.



Figure 8 Removing the bulb seal screw

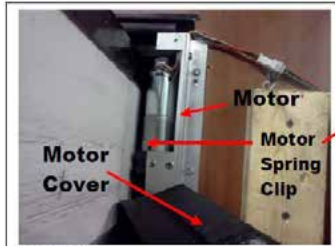


Figure 9



Figure 10A



Figure 10B

**NOTE: Motor shown properly seated. No gap between mounting bracket and block.**

**Motor Retaining Screw**

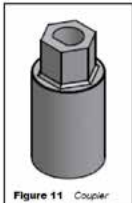


Figure 11 Coupler



Figure 12 Ratchet with 3/8" extension and 5/8" deep well socket



Figure 13 Ratchet inside motor access with socket on coupler

**Power Gear Ram Slideout System**

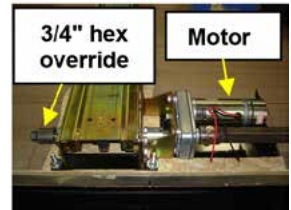
Typically used for Class C motorhomes.

**Manual Override Procedure**

The system has been equipped with 3/4" hex override couplers located on the drive component of the system. Due to the size and weight of some rooms, assistance may be needed to push the room in.

Use the following steps to mechanically operate the room:

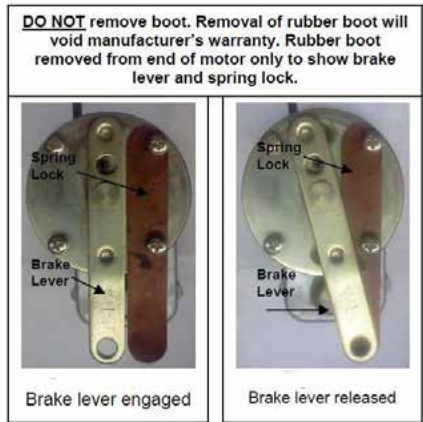
1. Locate the ABS motor access cover for the slideout. This cover will be located inside one of the storage compartments under the slide room up at the top of the compartment.
2. Remove 4 screws holding the panel to the top of the compartment. Remove the cover.
3. Unplug the motor leads at the connector. Gray connector with red and black wires.
4. To release the motor brake you must depress the spring lock lever, which then allows you to pivot the brake lever, which in turn releases the brake. These parts are located inside the rubber boot wire tied over the motor. You must manipulate these parts **without** removing the rubber boot. **As noted on the side-by-side photo, removing this boot will void your motor warranty.** These photos will help you figure out how this works. The side-by-side photo (below) shows the spring lock lever and the brake lever.
5. The spring lock lever is a thin metal arm with a slight bend at the end, which will hold the brake lever in the released position.
6. The brake lever is the heavier thicker metal arm with the hole in the end.
7. The normal position for these two levers is to be parallel to each other as shown in the first side-by-side photo. The motor brake is engaged with levers side by side.
8. The brake lever is moveable; the spring lock lever is not moveable. To release the brake lever, you must push the bent end of the spring lock lever away from the brake lever; this will allow you to pivot the brake lever so it moves over on top of the spring lock lever. The bent end will hold the brake lever in the released position. (photo shows this "bend").
9. Once the brake motor is released, you will need to remove the skirting on the side of the slideout floor where the hex override is located.
10. Use a ratchet with a 3/4" socket (or wrench) to turn the hex override and manually move the slideout.
11. When the slideout is retracted, check to make sure you have a good seal, and replace the skirting on the slideout.



## SECTION 5: SLIDEOUT SYSTEMS

12. Return the brake release lever back to the “engaged” position (parallel to the spring lock lever). Pressing the bent end of the spring lock lever will allow the brake lever to be moved.
13. Plug the motor connector back in again.
14. Replace the plastic motor cover with the 4 screws removed previously.
15. Take the unit to an authorized dealer for service.

For further information, refer to the manufacturer’s owner’s manual.



### **THE ELECTRICAL SYSTEM**

The RV electrical system is comprised of two independent electrical systems. One operates off of 12-volt DC power and the other off of 120-volt 60hz AC power. All installations have been made in compliance with industry standards applicable on the date of manufacture. Because the electrical equipment and associated circuitry are engineered into a dedicated system specific to your RV, do not make unauthorized changes or add fixed appliances to it. **Changes or additions made after delivery may result in a hazardous condition.**

Service and/or modification of the electrical system should only be performed by qualified electrical technicians using approved materials, components, and methods meeting current safety and code requirements. Consult your dealer's service department for assistance.

To read more about the various components incorporated into the RV electrical system, please refer to the information contained in your Warranty Packet.

For motorized vehicles, consult the Chassis Guide for information pertaining to the chassis drivetrain electrical system.

#### **Electrical System Maintenance**

Before working on the electrical system:

- Make sure the inverter/charger (if so equipped) is turned "off" before disconnecting batteries. Disconnect the shore power cord.
- If equipped with a generator, turn off the generator and disable the automatic generator start functionality.
- Turn off the battery disconnect switch (if so equipped)
- Turn off the 120V main circuit breaker.
- Disconnect the negative 12VDC battery terminal from the battery.

### **WARNING**

Use caution when using metal tools. If a tool contacts a battery terminal or metal connected to it, a short circuit could occur which could cause personal injury, explosion or fire.

### **IN CASE OF AN ELECTRICAL FIRE**

### **WARNING**

Do not attempt to use water to put out an electrical fire. Water can spread some types of fire, and electrocution is possible with an electrical fire.

#### **EVERYONE SHOULD EVACUATE THE RV IMMEDIATELY:**

- Switch the 120-volt main circuit breaker to the "off" position. It is important that everyone knows where to find the main circuit breaker and how it operates.
- Disconnect the negative battery cable(s) at the battery.
- Disconnect the power cord from the shore power receptacle.
- Turn "off" the generator (if so equipped).

Always have faulty or damaged wiring and electrical components repaired immediately.

## SECTION 6: ELECTRICAL SYSTEM

### **COMMAND CENTER**

The command center is typically located inside the entrance door or in the living area of the RV, and contains switches and controls for various electrical functions. Command center applications, configurations and components will vary by model.

#### **Command Center Panel or Command Center Panel with Switch Modules**

Items found on these panels may include:

- Fuel gauge and hour meter with switches for fuel pump and fuel levels; fuel station (if so equipped) on/off switch
- Lighted red pump and water heater switches (electric & LP gas)
- Generator start / stop switch; may include hour meter
- Tank heater switches
- Light switches for porch lights, exterior security lights, interior lights, awning LED lights, front cap LED accent lights, power entry step
- Cargo bed red lighted control switch
- Slideout control switches (press and hold to extend / retract)
- Awning control switches (press and hold to extend / retract)
- Systems monitor with LED indicators for tank levels and battery charge status
- Auto leveling control panel (for leveling the RV)
- Inverter panel (power switch with display)
- Power bunk bed lift control switch
- Speaker selector switch

#### **Command Center Modules Mounted to the Wall**

Some models may have the modules mounted directly to the interior wall of the vehicle. They are typically located near the entrance door.

#### **Touch Dimmer Switch**

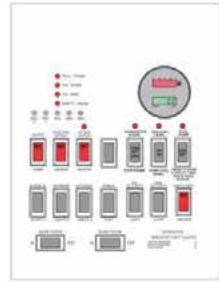
Certain models may include a touch dimmer switch next to the Command Center panel. (There are no interior light switches on the Command Center panel).

- Turn ON ceiling lights: Tap the LED light on the dimmer
- Turn OFF ceiling lights: Tap the LED light on the dimmer
- Dimmer: If lights are off, hold finger on the LED light and lights will begin turning on gradually until fully lit. If lights are on, hold finger on the LED light and lights begin to gradually turn off.

The dimmer has a memory so it remembers what the light setting was when the lights were turned OFF. When turned ON again, the lights return to that same setting.



**NOTE:** If your RV model includes the 5 way/8 way remote control: the LIGHT button on the remote only controls the awning LED lights.



**Command Center Panel**



**Command Center Panel w/Switch Modules**



**GFCI RECEPTACLE**

There is a ground fault current interrupter (GFCI) engineered into the electrical system. It is designed to reduce the possible injury caused by electric shock. The GFCI will not protect against short circuits or circuit overloads.

**Test all GFCI receptacles monthly:**

- Push in the GFCI “TEST” button. The GFCI “RESET” button should pop out indicating the GFCI receptacle has been “tripped” and interrupted 120-volt power.
- Push in the GFCI “RESET” button to restore 120-volt power.

Contact your independent dealer for assistance if the GFCI “RESET” button does not restore 120-volt power and pops back out.

A “tripped” GFCI breaker indicates that abnormally high 120-volt current flow (a ground fault) was detected. All ground faults must be repaired before use of the recreation vehicle. If the GFCI “RESET” button does not restore 120-volt power and pops back out. Contact your dealer for assistance.

**COMMAND CONTROL SYSTEM (IF SO EQUIPPED)**

The Command Control System is a name given to encompass several different types of Bluetooth controlled systems now being used in Jayco and Highland Ridge towable RVs. Examples of Bluetooth controlled systems currently in use are listed below.

The Command Control System is capable of controlling some or all of the following features depending on the Bluetooth system and RV model:

RV Auto Leveling System	Power Jacks and Stabilizers
Interior and Exterior Lighting	RV Slide out rooms
Power awnings	Generator
TV and bed lifts	HVAC thermostat
Gas and Electric water heaters	Water tank levels (Blk, Gry, Fresh)
Battery levels	Back up camera systems
Water Pump	Kitchen & bath vents and covers
Door locks	TV, radio and DVD systems
Automatic Fireplace control	Automatic ramp door (toyhauler)
Smartsense Propane Sensor	Smarttemp Temperature Sensor

**Bluetooth controlled systems:**

Current Bluetooth systems in use that fall under the Command Control System would include:

- Jayco JayCommand** uses the LCI One Control App (for phone or tablet) (Apple/Android)
- Highland Ridge Ridge Link** uses the LCI One Control App (for phone or tablet) (Apple/Android)
- Jayco BMPPro RVMaster** touchscreen system (with its own dedicated App RV-Genius for Apple/Android)
- Jayco JayCommand BMPPro Mini** control system (uses the JayCommand App for Apple/Android)
- Jayco LCI One Control** touchscreen system (with a leveling system installed)

Check the **Table of Contents** in this manual to identify your Bluetooth system and more specific information on system operation.

## SECTION 6: ELECTRICAL SYSTEM

**NOTE:** Switches that are turned on with the LCI One Control App or the LCI One Control touchscreen, override switches at the command center panel on the wall. If you were to turn on a device with the app or the touchscreen and then the touchscreen or the app were to fail for some reason; you would not be able to turn off that device using the command center panel switches.

To regain command center panel control, battery power would need to be disconnected from the RV to reset the system. This can be done by turning off the Battery Disconnect switch, or removing the power cable from your battery, then re-attach the battery cable or turn the Battery Disconnect switch back on, and the command center panel switches are now active again.

A digital version of the operator manual may be included with the system. On the HOME screen (upper right corner) press the SETTINGS button (the small Gear icon) then scroll the screen down with your finger until you see USER MANUAL. Tap on it to open the manual. As you scroll through the manual, to return to the beginning, tap the screen and a drop down appears at the top of the screen. Select the back arrow at the top left to return to the menu screen. To get back to the display HOME screen, press the left facing triangle button at the bottom of the screen.

### **BMPRO RVMASTER SYSTEM (IF SO EQUIPPED)**

The RVMaster Bluetooth touchscreen is a wall-mounted control giving you freedom to operate multiple RV functions from one convenient location inside the RV.

The system has 3 parts: the RVMasterNode (mounted in the basement area of the RV), the RVMasterController (or touchscreen), and the RVMasterSwitches (or remotes). The touchscreen and remotes connect to the RVMasterNode via Bluetooth. The following list describes some of the many features this system may control.



**BMPRO RVMaster Touchscreen**

The RVMasterController (touchscreen) has Wi-Fi capabilities to connect to the internet to download the latest app updates.

**NOTE:** Not all the following functions will necessarily be available on your model RV. The systems shown are only a possible representation of what you could see on your smart device or touchscreen. If specific items are not displayed on your device they are not installed and may not be available for your RV.

- RV Auto Leveling systems
- Power Jacks and Stabilizers



- Interior and Exterior Lights
- RV Slide-out Rooms
- Power Awnings
- Generator
- TV and Bed Lifts
- HVAC thermostat
- Gas and Electric water heaters
- Fresh Water, Black water, Gray water tank levels
- Battery levels
- Back up camera systems
- Water pump
- Kitchen and bath vents and vent covers
- Door locks
- TV, radio and DVD systems
- Automatic Fireplace control
- Lowering/raising the automatic ramp door (toyhauler)

The system has a downloadable app available for your smartphone, tablet or smart device called RVMaster. The app is available through the App Store (iPhone) or Google Play Store (Android).

### RVMasterSwitches (remote controls)

The system will come with 4 (or 5 - depends on floorplan) individual smart remote controls (or RVMasterSwitches) which can each be programmed for individual room control. The remotes are installed on the wall of the RV in each room.

### Pairing the remote controls

Remote controls come paired to your system from the factory.

If remotes get “un-paired” from the RV Bluetooth system, press the arrow keys at the bottom of the touchscreen until PA appears in the Menu Display. Then press the RET button, the display will blink on and off indicating the system is ready for pairing. Then press and hold any two buttons on the remote control. The PA display will go out when pairing is complete. The remote will now be able to operate the systems labeled on the individual buttons for that specific room and remote.

### Battery for the Remotes

The RVMasterSwitch remote controls use a 3V Lithium CR2032 coin cell battery.

To remove the remote from the wall:

- Pull the bottom of the remote away from the wall (A). There will be an audible snap as you release it from the clip.
- Lift the remote upwards to unhook it at the top.
- The remote will separate from the wall mount (B).

The battery is now accessible on the back of the remote.



Remote Controls



Menu Display



## SECTION 6: ELECTRICAL SYSTEM

To replace the remote on the wall bracket:

- Hook the top of the remote back on the top of the wall bracket.
- Push the bottom of the remote back in place. You will again hear an audible snap as it attaches to the mount.

### **Touchscreen Control Panel**

There are a row of buttons along the bottom of the touchscreen. These buttons control certain pre-programmed features and allow control of the slideouts, awnings, lights and water pump. In the event the touchscreen is not working for some reason, this Control Panel will allow manual operation of the lights, slides, awnings and water pump separate from the touchscreen.



**NOTE:** Buttons #1 through #4 are pre-programmed from the factory and cannot be changed to perform other functions.

**Button #1** – Turns all interior lights in the RV ON or OFF. When first entering the RV, it provides a quick and easy way to turn lights on in a dark RV. Press once for ON, press again for OFF.

**Button #2** – Turns all outside lights on the RV ON or OFF. This would be security lights, awning lights, and ramp door lights (toyhauler). Does not operate the front cap LED lights. Press once for ON, press again for OFF.

**Button #3** – Turns inside and outside lights ON or OFF. Press once for ON, press again for OFF.

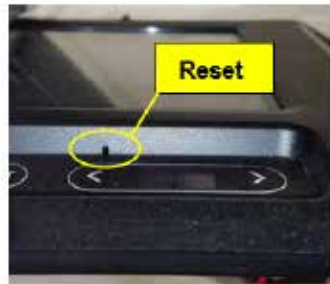
**Button #4** – Turns water pump ON or OFF. Press once for ON, press again for OFF.

**Arrow Buttons** – Used to select awnings or slideouts, used to pair your smart phone or tablet to the touchscreen system, used in pairing the dedicated remotes, or is used to turn the touchscreen display OFF.

**RESET Button** - There is a small pinhole above the left arrow on the Menu Display. This will reset the touchscreen if you insert the end of a paperclip in the hole.

**EXT Button** – Is used to Extend either slideouts or awnings. Used in conjunction with the arrow buttons to select an awning or slideout. (also used when pairing your smart phone or tablet to the system)

**RET Button** – Is used to Retract either slideouts or awnings. Used in conjunction with the arrow buttons to select an awning or slideout. (also used when pairing wall mounted remotes to the system)



**Menu Display** (between arrow buttons) use the arrow keys to scroll through the following selections:

Menu Display shows **A1** or **A2** (awnings) Cycle between awnings with the arrows.



- Press and hold **EXT** or **RET** to extend or retract the selected awning.
- Menu Display shows **b1** or **b2** (bunk lifts)  
Cycle between bunk lifts with the arrows press **EXT** or **RET** to operate.



- Menu Display shows **J1, J2, J3** or **J4** (Jacks)  
Cycle between jacks then press **EXT** or **RET** to operate.
- Menu Display shows **S1, S2, S3** or **S4** (slideouts)  
Cycle between slides using the arrow buttons.



- Press and hold **EXT** or **RET** to extend or retract the selected slideout.
- Menu Display shows **OF** (must then press the **EXT** button) to turn off all loads (lights and fans plus touchscreen). This does not shut down the generator. Press any of the numbered light buttons to turn the touchscreen back on.



- Menu Display shows **PA** (pair):
- Press **EXT** to pair your phone or tablet
- Or press **RET** to pair one of the wall mounted remote controls.
- The **PA** on the small display will begin flashing on and off indicating the system is in pairing mode and you can connect your Bluetooth smart device. When the device is paired, **PA** display will go out.



### Turning on the touchscreen system:

Normally when power is turned ON to the RV, the touchscreen system automatically boots up.

If the touchscreen system requires a reset for some reason, or if the touchscreen has been turned off:



**Fig 1**

- Pressing either of the arrow keys, or a numbered key will turn the system ON. (**EXT** or **RET** keys will not turn on the system).
- Two splash screens with the BMPro logo will appear first during boot up.
- The screen shown here (**Fig 1**) appears after the two splash screens.
- To go directly to the RVMaster touchscreen, press the icon for the touchscreen. (shown enlarged in the yellow box) or if you just let the boot up process finish, it should go directly to the touchscreen.
- The RVMaster touchscreen is now active and ready to use.



**NOTE:** Pressing the RESET button on the touchscreen (See Touchscreen Control Panel) will also reboot the touchscreen.

## SECTION 6: ELECTRICAL SYSTEM

### Pairing a smart device to the RVMaster app

Download and install the BPro RVMaster app from Google Play Store or the Apple App Store. When you start the app it will tell you to press the Menu Display arrow keys until the small display shows **PA**. Then press the **EXT** button to put the system in pairing mode. Then open your Bluetooth setting on your phone and you should see “RVGenius” in the list of devices available. Select it and it should connect to your phone. Once connected you should be able to control devices in the RV with this app. You can connect up to 3 personal Bluetooth devices to the RVMaster system. You can only pair 1 device at a time.

**NOTE:** After connecting to the app, it automatically locks the RVMaster Motors screen on your smart device to prevent inadvertent operation of the systems in the RV. You must swipe the lockout indicator on the screen to unlock the motor controls. When operating any motor control, the system locks out all other control devices (e.g. smartphone or command panel) until the motorized device in use has stopped.

### Unpairing Bluetooth devices

A total of 4 Bluetooth devices can be paired to the system. The RVMasterController (touchscreen) and 3 other smart devices. If you try to pair a 5<sup>th</sup> device to the system the Menu Display will show two dashes and the system will not let you pair to it. You will need to clear the RVMasterNode of **ALL** paired devices before re-pairing other devices. You cannot just unpair one device to replace it with some other device.

To clear the RVMasterNode of all paired devices (which will also include the touchscreen):

- Go to the RVMaster App in your general settings on the touchscreen.
- Select Bluetooth Connection
- Press the **UNPAIR RV** bar at the bottom right corner of the screen.
- Go back to the Menu Display under the touchscreen and select the **PA** function.
- Press and HOLD the EXT button for 10 seconds.
- A number 1 will scroll across the Menu Display.
- The RVMasterNode is now clear of all connected devices.
- Pair the RVMasterController (touchscreen) should pair itself back with the RVMasterNode.
- Go back to the general settings on the touchscreen (top of the screen gear icon)
- Go to Bluetooth
- The system should say connected.
- Now you should be able to pair 3 other devices to the system again using the pairing method described previously.

### Tire Pressure Monitor System (TPMS)

A Tire Pressure Monitor System (TPMS) is available as either a standard item (or as an option) depending on the RV model. The TPMS system is monitored by and sensors paired to the system through the touchscreen. The TPMS System comes with sensors that screw on to the valve stem of each tire.

There will be a maximum of 6 sensors (for triple axle) and 4 sensors (for dual axle trailers). **The sensors are programmed according to their tire position on the trailer, and not to each individual tire.**



**TPMS Sensors**

## Rotating the tires:

## ⚠ CAUTION

- **TPMS sensors – DO NOT MOVE WITH THE TIRES!**
- The TPMS sensor on the front tire (on either side of the trailer) **STAYS** at the front tire position when rotating tires.
- The TPMS sensor on the middle tire (on either side of a 3 axle trailer) **STAYS** at the middle tire position when rotating tires.
- The TPMS sensor on the rear tire (on either side of the trailer) **STAYS** at the rear tire position when rotating tires (on both dual and triple axle trailers).
- This guarantees tire pressures displayed on the touchscreen are accurately showing the correct tire locations on the trailer.

**NOTE:** The large O-rings are replacements for the one inside the TPMS sensor (E arrow). The small O-rings are replacements for the small O-ring located inside the valve stem cap.

### TPMS Sensor batteries

Batteries used in the TPMS sensors are CR1632. There is a small bag of parts that comes with the sensors. Parts include a wrench, 6 nuts, 6 large O-rings, 6 small O-rings, and a black handle tool used to open the TPMS sensors (A).

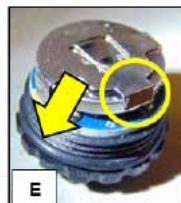
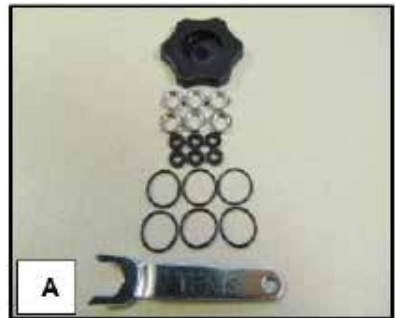
The black handle tool has serrations that match up to the bottom side of the sensor (B).

Place the sensor in the handle tool as shown (C).

The sensor will unscrew as shown allowing access to the battery inside (D).

The battery “+” side faces upwards in the holder.

To remove the battery, you must *carefully* lift a tab that holds the battery in place around the battery edge (E – circled). The battery will slide out from under this tab.



## SECTION 6: ELECTRICAL SYSTEM

### Installing tire sensors

Tire sensors come already paired to the RVMaster system from the factory. Sensors come on a card (F) that shows where each sensor should be installed on the RV. The top of the card represents the “hitch” end of the RV. Top left sensor would install on the front driver side tire. Top right sensor would install on the front passenger side tire. Top left sensor would install on the front passenger side tire, etc.

The bag shown at the bottom of the card is the parts kit (refer to photo A previously).

Install a nut from the parts kit (A) on to the valve stem of each tire. Run the nut all the way down the valve stem (G).

Screw one of the sensors onto the valve stem. You will hear a puff of air as you tighten the sensor on the stem. Sensor should be screwed as far onto the valve stem as possible. **DO NOT OVERTIGHTEN.** Once the sensor is installed on the stem, run the nut back up the valve stem until it contacts the bottom of the sensor. Use the wrench to tighten the nut under the TPMS sensor (H).



### Heating/Cooling operation

There are no thermostats located in the RV. Heating and cooling is controlled through the BMPro RVMaster touchscreen Climate screen. One or more small sensors (Fig 2) are located on the walls of the RV. These sensors work with the touchscreen to monitor how hot or cold an area of the RV is and to tell the system when to turn on the AC or the heat according to climate settings on the touchscreen.



### Home Screen

Shows an overview of the key features of your RV. Climate, lights, motors, tanks and energy.

### Water Screen

Shows your tank monitors (black, gray, fresh) water pump switch, water heater switches for gas and electric and possibly the tank heater switch.

### Motors Screen

The Motors Screen is where you will find controls for the leveling system, the awnings, the slideouts, jacks and the ramp door (if you have a toyhauler with an automated ramp door).

- The app on your smart device automatically locks out the Motors screen on your device. You must swipe to unlock the screen in order to operate motors.
- Only one motor may be operated at a time.

- When a motor is in operation, motor control is disabled on any other device running the RVMaster app.

### **Climate Screen**

Shows the thermostat to control heating and cooling in the RV, and fan speed

### **Lights Screen**

Turn lights on and off along with ability to dim certain lighting with sliders.

### **Energy Center Screen**

Shows generator on and off, AGS (auto generator start), battery levels, and fuel levels

### **Fans and Vents Screen**

Shows Kitchen and bath fans and automatic vents (if equipped). Turn fans on and off and open and close automatic vents.

### **General Settings Screen** (gear icon at top right corner)

- Check the Bluetooth connection between RVMasterController (touchscreen) and the RVMasterNode.
- Set your preferred temperature units (Fahrenheit/Celsius).
- Access the AGS Energy settings.
- Check the battery condition of any installed remote control (RVMasterSwitch).
- Access a digital version of the RVMaster owner manual.

A detailed explanation of how all the systems and controls work through the touchscreen is beyond the scope of this manual. Refer to the BMPRO RVMaster manual in your warranty packet for complete operating, setup and programming instructions.

A digital version of the operator manual may be included with the system. On the HOME screen (upper right corner) press the SETTINGS button (the small Gear icon) then scroll the screen down with your finger until you see USER MANUAL. Tap on it to open the manual. To return to the beginning, tap the screen and a drop down appears at the top of the screen. Select the back arrow at the top left to return to the menu screen. To get back to the display HOME screen, press the left facing triangle button at the bottom of the screen.

## **TESTING THE CAMPSITE POWER CONNECTION**

The campsite 120-volt power receptacle(s) should **always** be tested for proper functionality prior to plugging the recreation vehicle shore power cord into it.

Campsite 120-volt power receptacles can be tested using a digital multimeter or a dedicated circuit analyzer. Dedicated circuit analyzers plug directly into the campsite power receptacle and minimally test for open neutral, open ground, and correct polarity.

### Connecting the Power Cord

# WARNING

**Do not hook up the power cord to any receptacle until you have verified proper polarity and grounding.**

**DO NOT** plug the shore power cord into a campsite receptacle(s):

- That has reverse polarity
- With non-functioning ground circuits
- That shows outward signs of heat damage.
- Doing so may result in property damage or serious injury. Plugging the shoreline power cord into an incorrectly wired power source could damage the recreation vehicle electrical system and result in severe or fatal injury. Damage or injury resulting from connection to malfunctioning or improperly wired power sources is not covered by your recreation vehicle warranty.

**DO NOT**

- Do not use any cheater plug, adapter or extension cord to reconfigure incoming AC power or break the continuity of the circuit connected to the grounding pin.
- Do not connect the power cord into an outlet that is not grounded, or adapt the power cord plug to connect it to a receptacle for which it is not designed.
- Do not remove the grounding pin to connect to a non-grounded receptacle. Removal of the ground pin disables an important safety feature designed to prevent shock and electrocution hazards.
- Do not connect the power cord to an extension cord. Use of an improper extension cord will cause overheating of the cord as well as potentially causing premature failure of the AC equipment.
- The power cord must be fully extended when in use and not left coiled in the electrical compartment or on the ground. If the power cord is left coiled, it may potentially create enough heat to melt its protective casing.

It is the responsibility of the owner of the electrical receptacle to ensure that the receptacle is properly wired and grounded. **Reverse polarity and/or improper grounding of your RV can cause property damage or serious personal injury.**

Always test the external power source (i.e., the campsite power receptacle or electrical box) with a ground monitor before connecting your power cord to it. If the ground monitor indicates 'reverse polarity' or an 'open ground' DO NOT connect the power cord.

To help prevent power surges from damaging the connected loads, please follow these instructions when hooking up to the external power source:

1. Turn off the load center main 120-volt circuit breaker.
2. Carefully extend the entire length of the power cord (approximately 25'-35') from the electric cable hatch to the external power source.
3. Plug the power cord into the receptacle. Be sure all the power cord prongs are properly plugged into the receptacle.
4. Return to your RV and turn on the load center main circuit breaker.



### **The shore power cord should be unplugged when the recreation vehicle is left unattended**

When you are ready to leave, reverse the power cord connection process. Use care to prevent damaging the power cord electrical connection pins when connecting or disconnecting the shore power cord. Grasp the plug to remove the power cord from the outlet; do not unplug it by pulling on the cord.

#### **Maintenance**

Inspect the power cord for cuts, cracks and worn insulation. Have the power cord replaced immediately if these symptoms are noticed.

### **INVERTER (IF SO EQUIPPED)**

A factory installed inverter converts 12-volts DC to useable 120-volts AC and supplies continuous AC power to the appliance plugged into it. It is important that you familiarize yourself with the inverter function and operation. The inverter should be “off” when not in use.

#### **The factory-installed inverter is not intended for use with medical device(s).**

If your recreation vehicle is equipped with a residential style refrigerator, the inverter may be used to supply the 120-volts AC necessary to power the refrigerator.

#### **Maintenance**

*There are no customer serviceable parts inside the inverter case and the manufacturer's warranty will be void if the case has been removed.* The inverter cooling fins and the cooling fan should be kept clear of any obstructions.

Your RV may have an inverter remote display (appearance may vary) on the Command Center switch panel. There are power and select buttons, Status/Display indicators and a single line digital alpha numeric display. The display can show measured battery voltage, AC output power, inverter settings and error codes.

**POWER** button is used to turn the inverter on and off. To turn on the inverter and the LED display press and hold **POWER** for 1 second until you hear a beep.



**NOTE:** When in *Inverter Mode* you will be able to cycle through Battery Voltage, Inverter Power, inverter settings and error codes. When in *Bypass Mode* you will be able to cycle through Battery Voltage, inverter settings and error codes. Inverter Power will not be available because the inverter is idle.

The **STATUS** and **DISPLAY** indicators indicate the inverter status:

- **STATUS & DISPLAY LEDS** - both GREEN - Unit is plugged into shore power. The panel is in *Bypass Mode* and will display battery voltage in DC volts.
- **STATUS LED AMBER, DISPLAY LED GREEN** - *Inverter Mode* is active. Inverter is ON and will display battery voltage in DC volts (Not connected to shore power).

## SECTION 6: ELECTRICAL SYSTEM

- STATUS & DISPLAY LEDS - both AMBER - **Inverter Mode** is active. Inverter is ON, pressing the SELECT button will display inverter power output. Display shows power output in KW.
- STATUS LED FLASHES AMBER, DISPLAY LED IS OFF - If the unit is in **Inverter Mode**, and you plug in shore power, the STATUS LED will begin flashing AMBER and the unit will switch to **Bypass Mode** within 20 seconds of detecting an AC input.
- If the STATUS LED is RED and DISPLAY LED is OFF, the display will show an error code of E01 through E12. This indicates a fault in the inverter circuit that needs attention. Inverter will shut down.



**NOTE:** The power button is **NOT** a power disconnect switch and will not remove DC power from the inverter. Disconnect **ALL** power from the inverter before working on it.

Pressing the **SELECT** button also cycles through inverter settings. Inverter settings can be changed, but **12VDC** must be removed from the Ignition Start Port on the back of the inverter. Unplug the 12VDC wire(s) on the back of the inverter to make changes to inverter settings. Plug +12VDC back in after settings are changed. (See photo)

Refer to the Inverter manufacturers' manual in your warranty packet for further operating instructions, error codes, changing inverter settings and safety information.



## POWER CONVERTER

The power converter converts 120-volt AC power to useable 12-volt DC power when the shore power cord is connected to an external power source.

The converter has a built-in protective thermal breaker that will shut it down should overheating occur. Overheating can be caused by operating the converter above its maximum power output for an extended period of time, or by an obstruction to its ventilation air flow. To reduce converter heat build keep unnecessary 12-volt lights and motors turned "off". Keep the converters cooling fins and fan clear of obstructions.

- **USE ONLY A DEEP CYCLE BATTERY FOR RV USE.** Car batteries (CCA rating) are not designed for RV applications. If doing a lot of dry camping use a deep cycle battery rated in amp hours only (NO CCA rating).
- If using multiple batteries they must be the same brand and type. Adding more batteries will provide longer use of DC appliances when not on shore power but may reduce charging efficiency.
- The battery works in conjunction with the converter to supply DC power to the RV. A battery is typically only necessary if you do a lot of dry camping or have slideouts and/or a leveling system.
- Reverse polarity fuse provides protection for the converter when a battery is used. If the battery is connected backwards to the fuse board this fuse would blow preventing damage to the converter.

- If your lights are dimming or flickering that usually indicates an overloaded converter. Remove some of the load by turning off DC lights or appliances.
- Fan is controlled by load. It will begin running at 3 to 6 amp DC draw. It increases in speed with a higher load until 14 to 15 amps. Fan is at maximum speed and stays there even with more load. If load drops below 6 amps DC, the fan shuts off.

### CAUTION

It is important that the fluid level of any connected batteries be checked on a regular basis. All batteries will “gas” and lose some fluid when continuously connected to any charging source (does not apply to “gel-cell” batteries).

Before checking for converter output voltage, the battery cables must be disconnected at the battery. Make sure the converter is plugged into an AC source (105-132 AC volts). Check the converter output voltage at the battery with a voltmeter. Place the voltmeter probes on the disconnected battery cables. If the voltage reads 13.6VDC with no load, the converter is functioning properly.

If the converter output voltage at the battery reads in the 0.0VDC range, or the battery is not charging, check for:

- An open inline fuse in the battery wire
- An open wire between the converter and the RV battery
- Loose ground connection
- Improper torques

If the converter fuses and AC voltage are good, but the converter output still reads zero volts, the converter is not functioning properly.

#### **Modes of Operation:**

**Absorption (Normal) Mode:** 13.6VDC range. Batteries are being charged, just at a slower rate. Converter will not work without AC input.

**Float Trickle Mode:** To get your converter into this mode reduce the load on the system to almost nothing but the battery. Let the system sit for approximately 44 hours.

Converter voltage will drop to 13.2VDC. If the converter sees any load during this period or after it is in Float Mode it will revert back to Absorption (Normal) Mode. 13.6VDC.

**Bulk Mode:** Converter will not jump into the “Bulk Mode” unless the battery is below 50% of charge, or approximately below 13.2VDC output voltage. There is no way to force it to go into Bulk Mode.

**Red LED indicates blown fuse.**

#### **Inspection and maintenance**

If the 12-volt power converter is not working (auxiliary battery not being charged) check the reverse polarity fuse(s) located on the end of the converter.

**There are no customer serviceable parts inside the converter case and the manufacturer’s warranty will be void if the case has been removed.** If you have further concerns contact your dealer.

**For detailed information on operation and safety, refer to the manufacturer’s owner’s manual.**

#### **Converter with Charge Wizard (if so equipped)**

Some converters may be equipped with a charge wizard. There are (3) possible charging modes; NORMAL, BOOST and STORAGE. The charge wizard will automatically select the best mode to charge your battery. A green LED next to the wizard mode button will

## SECTION 6: ELECTRICAL SYSTEM

indicate by flashes, which mode is currently being used.

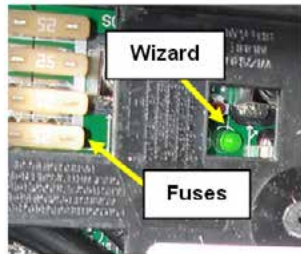
**NORMAL MODE:** Green LED flashes once per second; battery is between 50% and 90% charged. Green LED will flash 2-3 times per second; battery is 90% charged. Output voltage is 13.6VDC and the converter is safely completing the charge of the battery.

**BOOST MODE:** Green LED is on solid. Output voltage is 14.4VDC to rapidly charge the battery up to 90% of full charge.

**STORAGE MODE:** Green LED flashes every 6-8 seconds. Output voltage has been reduced to 13.2VDC; the RV battery is fully charged and converter is maintaining the charge.

**MANUAL MODE (Not recommended):** The wizard mode button is used to override the charge wizard. Refer to the converter owner's manual for additional information.

**REVERSE BATTERY PROTECTION:** Reverse polarity fuse(s) provide protection for the converter when a battery is used. If the battery is connected backwards to the fuse board a fuse will blow preventing damage to the converter. Four easily accessible fuses are located next to the wizard button. Replace with fuses of the same type and rating.



**Wizard Button & Reverse Protection Fuses**

## 12-VOLT DC SYSTEM

The majority of your recreation vehicle lighting is powered by 12-volt electricity. The 12-volt DC system is composed of components that will operate when the following conditions are met:

- Power is supplied by the tow vehicle alternator when the engine is running and the 7-way trailer plug is connected. This powers the RV's running lights, brake lights, turn signals and brakes. In addition, the 7-way trailer plug provides a common ground and a 12-volt charge line to charge the auxiliary battery.
- The converter will supply interior 12-volt DC power when the power cord is plugged into campground power. The converter will also charge the RV battery in most situations. (Refer to *Battery Disconnect*)
- The auxiliary battery powers many interior 12-volt components including the lighting fixtures, water pump, 12-volt motors, 12-volt appliances, etc. It also powers the breakaway switch.

### 12-Volt Fuse Panel

## **⚠ WARNING**

Replacement fuses must be of the same voltage, amperage rating and type. **Never use a higher rated replacement fuse;** doing so may cause a fire by overheating the RV wiring.

The 12-volt fuse panel is labeled to indicate fuse sizes, positions and the components powered. Fuses are located in the load center.

### Replacing A Fuse

Before replacing a fuse, always turn off the electrical components protected by it.

1. Disconnect the shore power cord.
2. Turn "off" the inverter (if so equipped).
3. Disconnect the house or auxiliary batteries main negative battery cable.

4. Remove the fuse panel cover to check fuses.
5. Pull the fuse straight out of the fuse block.
6. Insert a new fuse of the same specified voltage, amperage rating and type in the original location.

The fuse panel label should be kept permanently affixed to your recreation vehicle. Fuses will not offer complete protection of the electrical system in the event of a power surge or spike.

### **12-Volt DC Outlet**

There may be one or more 12-volt DC power outlets in your recreation vehicle. When the 12-volt DC outlet is used as a power source for an electric appliance, make sure the appliance operates on 12-volt DC power and that it consumes less than 60 watts (5 amps) of power.

### **⚠ WARNING**

Keep the protective dust cap on the 12-volt DC outlet when not in use to prevent ingestion of foreign material and potential short circuit conditions.

## **AUXILIARY BATTERY (CUSTOMER SUPPLIED)**

### **⚠ WARNING**

- ❑ **Do not store anything inside the battery compartment(s)** or near the batteries that could touch the battery or battery cable terminals. Contact with the battery or battery cable terminals could cause an electrical short circuit, discharge the batteries, or start an electrical fire.
- ❑ **Keep sparks, cigarettes and flames away from the batteries as the hydrogen gas they create may explode.** Do not connect a booster battery or other power source that outputs more than 14.2-volts DC to the RV batteries. Use adequate ventilation when charging or using batteries in an enclosed space. Remove metal jewelry and always wear eye protection when working around batteries.
- ❑ **Do not allow battery electrolyte (acid) to come into contact with skin, eyes, fabric or painted surfaces.** Electrolyte is a sulfuric acid solution that could cause serious personal injury or property damage. If your hands, eyes, clothes or the painted surface of your RV are exposed to electrolyte, flush the exposed area thoroughly with water. If electrolyte gets in your eyes, immediately flush them thoroughly with water and get prompt medical attention.

The combined 12-volt DC loads in your recreation vehicle become more than the converter can produce. This demand can be met by using an auxiliary battery for a limited period of time. The 12-volt system is designed for usage with a Group 27, deep cycle battery.

### **Dry Camping**

The auxiliary battery should be fully charged prior to dry camping. If the auxiliary battery is not being recharged and power is being drawn from it, it will eventually discharge. A battery will discharge at a faster rate as its energy level becomes depleted. Plan your electrical usage accordingly. You can test the auxiliary battery voltage using a volt-ohm meter (customer supplied).

## SECTION 6: ELECTRICAL SYSTEM

A fully charged auxiliary battery will read 12.7 volts DC and 1.265 specific gravity at 80°F (32°C). The auxiliary battery is considered discharged at 11.89 volts, and dead at 11.65 volts. If the voltage drops below those levels, irreversible damage can occur. Typically, a deep cycle battery has an amp-hour rating of 75-100 amps.

If you run the furnace and refrigerator simultaneously, you will be using approximately (12.0 + 3.0) 15.0 amps per hour. This does not include any 12-volt lights, or any other 12-volt component. If the furnace and refrigerator in this example operated constantly, a 75 amp-hour battery would become fully discharged in 5 hours.

The auxiliary battery should be installed in parallel with the battery in your tow vehicle. When the 7-way trailer plug is connected, both batteries power the RV. Do not allow it to discharge your tow vehicle battery below the level required to start the engine. To prevent this from occurring, disconnect the 7-way trailer plug or install a battery isolator. When the tow vehicle engine is operating with the RV connected, the tow vehicle charging system will charge both batteries.

### Replacement and Maintenance

Some equipment in your RV will draw small amounts of current even when turned OFF. To prevent the auxiliary battery from being discharged when your RV is not connected to shore line power, disconnect the auxiliary battery negative cable at the battery. During storage, it is important to check the voltage monthly and recharge the auxiliary battery as needed. If you remove the auxiliary battery from your RV, store it in a dry, cool area per the manufacturer's instructions.

**When it is time to replace the auxiliary battery, Group 27 or Group 31 true deep cycle batteries are recommended to increase run time of electrical components while dry camping (operating solely on battery power).**

Do not reverse the positive and negative battery cables (doing so will blow the reverse polarity fuse(s) that protect the converter).

### **For more information**

Please contact the battery manufacturer for additional information on the auxiliary batteries.

### Battery Isolator For Your Tow Vehicle (customer supplied)

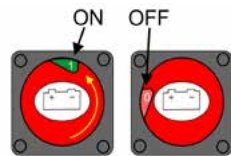
You may want to consider the installation of a battery isolator on your tow vehicle as a convenience feature:

- It receives current from the tow vehicle alternator and controls distribution of energy to both the RV auxiliary battery and the tow vehicle battery.
- It serves as a check valve to prevent energy from being drawn from your tow vehicle chassis battery (so you can start your tow vehicle engine).

Your dealer can assist you with the selection, purchase and installation.

### Battery Disconnect Switch (if so equipped)

The Battery Disconnect switch is typically located in an enclosed exterior compartment. The style of the disconnect switch may vary per model. This switch does not shut off all power, but only shuts off the 12VDC power to the main 12V fuse panel, and the interior of the vehicle. Batteries can still be trickle charged by the converter, and there will still be power to some devices.



**Battery Disconnect Switches**

(switch appearance may vary by model)

### Rotating Dial Disconnect Switch

When this switch is ON, there will be a green area showing a “1” along the top of the switch. To turn the switch OFF, turn it counter-clockwise until you see the red area along the left side of the switch showing a “0” (zero).

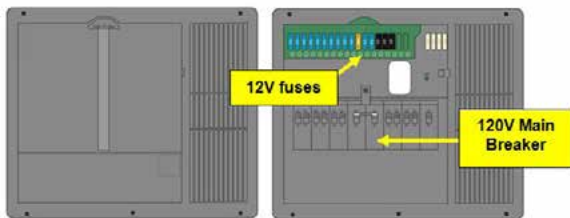
### Lever Type Disconnect Switch

To operate this switch, turn the lever counter-clockwise to turn off all 12VDC power to the fuse panel in the RV. The lever can be removed and is equipped with a lanyard to keep the key from getting lost.

## LOAD CENTER

The Load Center contains 12VDC fuses and 120VAC circuit breakers for almost all of the electrical appliances and circuits in the RV. The 120V main breaker may be located in this panel and will turn off all 120-volt power to the RV. Locations will vary by model. Refer to the diagram inside the load center for specific fuse assignments.

Motorhomes may have separate small panels for breakers and fuses. They are normally located in close proximity to each other typically in the bed platform. The converter is also mounted separately (typically under the bed platform).



Typical Load Center Panel

Load Center Panel w/120 volt Main Breaker

(load center appearance and configuration may vary by model)

## 120-VOLT CIRCUIT BREAKERS

The 120-volt AC circuit breakers located inside the load center protect all 120-volt wiring and components from circuit overloads and short circuits. Should a circuit overload or short circuit occur the circuit breaker protecting the affected circuit will “trip” preventing the flow of electricity through that circuit.

If a circuit breaker trips, shut off the appliance on that circuit (i.e., power converter, etc.) and allow the circuit breaker to cool down for a brief period of time. After it cools down, reset the circuit breaker by moving its lever “off” and then back to the “on” position. If the circuit breaker re-trips or frequently trips, contact your dealer to have the electrical problem diagnosed and repaired.

A circuit breaker identification label is permanently attached to the inside surface of the 120-volt Load Center.

### ⚠ CAUTION

Circuit breakers and fuses will not offer complete protection of the electrical system in the event of power surge or voltage spike.

### Replacement

Only replace circuit breakers with those of the same specified type, voltage, and current rating. **Never replace a circuit breaker with one listed at a higher amperage rating.** Please contact your dealer for repair assistance when replacing circuit breakers.

## SECTION 6: ELECTRICAL SYSTEM

### **WARNING**

Replacement circuit breakers must be of the same voltage, amperage rating and type. Never use a higher rated replacement circuit breaker; doing so may cause a fire by overheating the RV wiring.

#### **Maintenance**

At the beginning of the camping season, inspect the circuit breakers and replace as needed. Test by turning each circuit breaker “off” and back “on”. Circuit breakers are wearable parts and must be replaced as needed as part of your RV maintenance. If you have any questions, contact your dealer.

A label is provided to explain the function of every 120-volt circuit breaker. This label is located on or near the appropriate load center or sub-panel and must remain permanently affixed to the recreation vehicle.

### ***APPROXIMATE ELECTRICAL LOAD RATINGS***

#### **12 VOLT SYSTEM**

Exterior Entertainment Center	5-7 AMPS
Fan	1.5 AMPS
Furnace	12.0 AMPS
Generator Start	95.0 AMPS*
Illuminated Switch	.125 AMP
Inverter	variable
Leveling System	95.0 AMPS*
LP Detector	.125 AMP
Light; LED	1.7 AMPS
Light; Vanity	4.2 AMPS
Lights; Aisle	1.0 AMP
Lights; Baggage Compartment / Shower	1.4 AMPS
Lights; Decorative Wall / Map / Porch	1.5 AMPS
Lights; Double -12”	2.0 AMPS
Lights; Double -18”	2.5 AMPS
Power Awning	10.0 AMPS*
Power Vent	5.0 AMPS
Refrigerator	3.0 AMPS
Step Cover	10.0 AMPS*
TV Plate/Antenna Booster	1.0 AMP
Water Heater	6.0 AMPS
Water Pump	7.0 AMPS

\*Momentary Load

12 Volts: Labeled watts divided by 12 = Power consumed in AMPS



**120 VOLT SYSTEM**

Air Conditioner	18 AMPS
Coffee Maker	6-12 AMPS
Converter (each)	8 AMPS
DVD System	3 AMPS
Fireplace	15 AMPS
Hair Dryer or Curling Iron	10-14 AMPS
Microwave	15 AMPS
Refrigerator	6 AMPS
Satellite Receiver	2 AMPS
TV	2-4 AMPS
Vacuum Cleaner	8 AMPS
Washer/Dryer	12 AMPS
Water Heater	12 AMPS

120 Volts: Labeled watts divided by 120 = Power consumed in AMPS

***120-VOLT 50 AMP AC ELECTRIC SYSTEM (IF SO EQUIPPED)***

The 50 amp 120-volt 60hz AC electrical system can be powered by an outside 120/240-volt 60hz utility service like those commonly found in campgrounds or by 120/240-volt 60hz generator power. The entire system is designed to operate on 2 legs of 120-volt power at a maximum current flow of 50 amperes per leg.

Exposure to voltages higher or lower than a nominal 120-volts, will damage or shorten the service life of the electrical system and appliances. The 50 amp 120-volt 60hz AC electrical system can be powered by an outside 120/240-volt 60hz utility service like those commonly found in campgrounds or by 120/240-volt 60hz generator power.

The following electrical components will only operate when connected to 120-volt power: air conditioner(s), refrigerator, microwave oven, television(s), home theater system(s), water heater, washer, dryer, fireplace, electric stove, and appliances plugged into convenience receptacles. These components will create a surge on the inverter.

** WARNING**

- Circuit breakers and fuses will not offer complete protection of the electrical system in the event of power surge or voltage spike.
- Make certain the external power source you connect the power cord to is a properly wired 50 amp NEMA 14-50 RV receptacle and not 240 volt AC.
- PLUG INTO 50-AMP SERVICE ONLY.**

## SECTION 6: ELECTRICAL SYSTEM

### 50 amp Power Cord

#### **WARNING**

- Do not hook up the power cord to any receptacle **until** you have verified proper polarity and grounding. Polarity indicators can be purchased in most electrical and hardware stores.
- Do not use any cheater plug, adapter or extension cord to reconfigure incoming AC power or break the continuity of the circuit connected to the grounding pin.
- Do not connect the power cord into an outlet that is not grounded, or adapt the power cord plug to connect it to a receptacle for which it is not designed.
- Do not remove the grounding pin to connect to a non-grounded receptacle. Removal of the ground pin disables an important safety feature designed to prevent shock and electrocution hazards.
- Do not connect the power cord to an extension cord. Use of an improper extension cord will cause overheating of the cord as well as potentially causing premature failure of the AC equipment.

It is the responsibility of the owner of the electrical receptacle to ensure that the receptacle is properly wired and grounded. Reverse polarity and/or improper grounding of your recreation vehicle can cause personal injury or death.

The 50-amp external utility power cord is commonly referred to as the “shore” power cord. It is designed to mate and properly function with 50-amp “shore” power receptacles available at most campgrounds.

The shore power cord is designed to continuously carry the 50-amp current flow required to power each leg of the electrical system. It also creates a critical ground connection between the vehicle electrical system and the campground shore power receptacle.

Always test the external power source (i.e., the campsite power receptacle or electrical box) with a ground monitor before connecting your power cord to it. If the ground monitor indicates ‘reverse polarity’ or an ‘open ground’, **DO NOT connect the power cord.**

Regularly inspect the shore power cord for cuts, cracks, worn insulation and other damage. Have the power cord replaced immediately if problems exist.

#### **Calculating 50 amp Electrical Load (if so equipped)**

When connecting appliances to the electrical system, 120-volt power usage is limited to 50 amps per electrical system leg for a total of 100 amps. Operating appliances collectively places an added load on your 120-volt electrical system.

A circuit breaker “trip” may occur if you overload the recreation vehicle and/or campground electrical system. The amperage rating of individual appliances can be calculated by dividing appliance wattage consumed (normally listed on the appliance) by nominal design voltage (120 for a 120-volt appliance). For example: 1200 watts divided by 120-volts equals 10 amps.

***POWER CORD REEL (IF SO EQUIPPED)***

** WARNING**

- Before connecting shore power: It is advisable to turn off electrical power at the source, or the unit main breaker.
- Entegra Coach is not responsible for damage to electrical components caused by electrical spike, improper ground or polarity to the unit.
- Entegra Coach recommends the use of aftermarket surge protecting device between the unit shoreline and the electrical source.**

**Electrically powered cord reel (if so equipped)**

If your motorhome is equipped with a powered cord reel, extend the shore power cord using the extend/retract switch located in the same compartment near the cord reel. After extending the shore power cord, connect the cord to the campground shore power receptacle.

**Disconnecting and stowing the shore power cord**

Reverse the applicable process (manual or powered cord reel) to disconnect, retract, and stow the power cord.

Refer to and follow all safety information found in the manufacturer's owner pamphlet included with your warranty packet.

***GENERATOR***

The factory-installed generator will produce 120-volt AC power for use when camping in areas where shore power is unavailable. 120-volt power from the generator is output to the AC distribution center by way of a factory-installed automatic transfer switch. In the default mode, the automatic transfer switch connects the generator to the AC distribution center when the generator is operating and shore power is disconnected.

**Before Starting the Generator**

1. Make sure the carbon monoxide detector is working.
2. Turn "off" air conditioners and all other appliances.
3. Check for fuel, exhaust and coolant leaks.

**STOP the generator immediately if there is a fuel, exhaust or coolant leak and have it repaired!**

### **WARNING**

**CARBON MONOXIDE IS DEADLY! Do not run the generator when your RV is indoors or in a confined space.** Asphyxiation or carbon monoxide poisoning hazards exist whenever generator exhaust gasses can accumulate.

**MOVING PARTS AND ELECTRICITY** can cause severe personal injury or death. To reduce exposure to these hazards, **always disable AGS (if so equipped) before:**

- Sleeping in vehicle, unless vehicle has a working CARBON MONOXIDE detector.
- Parking vehicle in garage or confined space.
- Parking vehicle for storage.
- Servicing vehicle for storage.
- Servicing generator.
- Servicing batteries.
- Servicing appliances or electrical systems.
- Fueling the vehicle.

**DO NOT run the generator or use the AGS AUTO ON or QUIET ON modes (if so equipped) when your RV is indoors or in a confined space.** Asphyxiation or carbon monoxide poisoning hazards exist whenever generator exhaust gasses can accumulate.

#### **To Start the Generator Manually**

1. Press the operation control switch to start the generator. Depending on the outside temperature, preheat can take up to 15 seconds.
2. The hour meter will monitor minutes of usage when the generator is running.
3. Before stopping the generator, turn off air conditioners and large electrical loads and allow the generator to run 3 to 5 minutes to cool down. Flip the red start/stop switch to stop.

### **CAUTION**

Excessive cranking can overheat and damage the generator starter motor. Do not crank for more than 20 seconds at a time. Wait at least two minutes before trying again. If the generator does not start after the third try, refer to the generator manufacturer's user manual for more information.

For better performance and engine life, especially in colder weather, let the generator engine warm up for two minutes before turning "on" 120-volt appliances.

#### **Maintenance**

With the exception of simple items such as normal maintenance (i.e., oil changes, etc.), all service work should be done by a repair facility authorized by the generator OEM. Improper adjustments can damage the generator and electrical appliances, and can result in a safety hazard. If any discrepancy or problem is noted, contact your dealer for assistance.

**Exercising Your Generator** – It is important to run your generator regularly, to keep everything in good working order and to avoid fuel varnishing, which can affect performance, if the generator is stored for an extended time.

Lack of exercise can cause moisture build-up and fuel system degradation that make it run poorly. In as little as 30 days, the fuel in gasoline-powered generators can begin to gum and varnish the fuel system. Fuel varnishing results in hard starting and surging (a surging generator never settles at a stable operating speed).

To prevent such problems, it is recommended to run gasoline generators at a minimum of 50 percent capacity (2000-watts, or one air conditioner for a 4000-watt set) for two hours once every four weeks. This is necessary to help keep moving parts lubricated, expel moisture and control fuel varnishing in the carburetor. A two-hour exercise period is preferable to several short periods. While traveling, this can be accomplished by running the air conditioning.

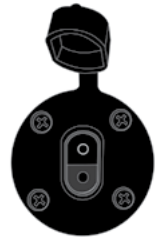
For more information on generator safety, operation and maintenance, refer to the generator owner's manual.

### **SOLAR PREP (IF SO EQUIPPED)**

Your recreation vehicle may be wired with a (exterior) plug in that will allow the batteries to be trickle charged using a free standing solar panel. In most models, the solar panel kit is a customer purchased and installed option. The solar plug location will vary by model, but may be located on the exterior sidewall, on the A-frame of the RV, in the outside utility center, or mounted up on the roof.

There are capped off wires located in the area of the battery. These wires are the battery charging wires. Once these wires are properly connected to your battery, you will then be able to plug the solar panel into the charging port.

When the system is connected properly, the solar panel will supply power to the battery, the battery will supply power to the converter, and the converter will supply power to all the 12V systems as needed.



**Solar Plug**

### **LED DECORATIVE LIGHT STRIPS (IF SO EQUIPPED)**

Some models may include decorative LED light strips which may be installed on the awning or on the front cap. When the awning light switch is turned on, these LED light strips illuminate.

Instead of the awning light switch, the front cap LED strip lights may be controlled by a separate switch located next to the fifth wheel hitch or some models may have the switch located in a front exterior compartment on the door side.

### **REPLACING LIGHT BULBS**

Before replacing a bulb, be sure the light is off.

Replacement light bulbs must be of the type, voltage and wattage listed on the lamp fixture. Use of incorrectly sized bulbs can overload lamp circuits and may create a fire hazard by overheating the fixture.

## **SECTION 6: ELECTRICAL SYSTEM**

**Notes:**

### ***EXHAUST GAS FUMES***

#### **⚠ WARNING**

- Avoid inhaling exhaust gases as they contain carbon monoxide, which is a potentially toxic gas that is colorless and odorless.
- If you are in a recreation vehicle with either a nearby tow vehicle engine running or the generator (if so equipped) running there is a potential for exhaust fumes to filter back into the recreation vehicle

To avoid breathing exhaust gases, follow these precautions:

- Always shut OFF the tow vehicle engine, generator engine (if applicable), etc., while refueling.
- Do not run the tow vehicle engine, generator engine (if applicable), etc., in confined areas, such as a closed garage, any longer than needed to move your RV in or out of the area.
- Windows should be closed while driving or running the generator (if so equipped) to avoid drawing dangerous exhaust gases into the RV.
- If you suspect that exhaust fumes are entering the RV have the cause determined and corrected as soon as possible.

The best protection against carbon monoxide entry into the RV is a properly maintained ventilation system and an active carbon monoxide detector. To allow for proper operation of the RV ventilation system, keep the ventilation inlet grill(s) clear of snow, leaves or other obstructions at all times.

See the *Occupant Safety* section of this manual for additional information on carbon monoxide safety.

### ***PROPANE GAS SYSTEM***

Propane or LP (liquefied petroleum) gas is an efficient form of energy when proper handling and safety precautions are observed. The propane system in your RV furnishes the fuel for cooking, heating, hot water and can be an alternative energy source for refrigeration

Propane is heavier than air; and tends to flow to lower areas and will sometimes pocket in these low areas, such as the floor. Your recreation vehicle is equipped with a propane alarm (refer to the *Safety Precaution* section, Combination Carbon Monoxide (CO)/Propane Alarm).

#### **⚠ WARNING**

Propane cylinders should not be placed or stored inside RV. LP-gas cylinders are equipped with safety devices that relieve pressure by discharging gas into the atmosphere.

The propane fuel system is comprised of numerous components such as the propane container, hoses, the propane gas regulator, piping and copper tubing to each appliance.

Although your recreation vehicle has been carefully tested at the factory, and by your selling dealer for leakage, travel vibrations can loosen fittings. Have the propane system checked at all connections soon after the purchase of your recreation vehicle, and after the initial filling of the propane tanks.

## SECTION 7: FUEL & PROPANE SYSTEM

Continued periodic checks of the propane system at 5,000 miles of travel (or at least once a year), by a qualified propane service representative as part of your normal maintenance is recommended. Hand tighten the LP gas system valves only, do not use a wrench or pliers as over tightening may damage the valve seals and cause them to leak.

**NOTE:** All propane lines have been checked with air pressure at the time of manufacture. Dealers are required to recheck and adjust pressure before retail delivery.

### Propane Gas Container

## **WARNING**

- DOT propane cylinders must be transported and stored in an upright position so the pressure relief device will function properly.** Laying a DOT propane cylinder on its side may potentially create a very dangerous situation.
- The pigtail hose must be installed to avoid tension or pulling stress at either end of the hose.** Keep the pigtail hose away from sharp edges of the cylinder collar, rigid corners, walls, doors or other compartment structures including the cover.
- Before entering a propane or fuel service station make sure all pilot lights are extinguished.** Shut off gas to all appliances by closing the propane gas main shut off valve. Always shut OFF any engine before refueling. Do not smoke and do not operate other ignition sources while refueling.
- If you suspect your propane container has been overfilled, contact your dealer or a qualified propane technician for assistance immediately.** Do not attempt to service a propane container overfill yourself.

Propane “container” is a general all-inclusive term used to describe a vessel that is used for storage and delivery of propane gas.

The most common of these are:

DOT (Department of Transportation) cylinders are transportable and are commonly used on recreation vehicles. The capacity of DOT propane cylinders is expressed in pounds. DOT propane cylinders are required to be removed from the RV for filling and must be filled by weight by a qualified propane facility. DOT Propane cylinders are equipped with an OPD (over fill protection device) designed to reduce the potential of overfilling. DOT propane cylinders are also equipped with an ACME service valve that is for connection of the TYPE 1 ACME pigtail hose assembly to the RV two-stage regulator.

The TYPE 1 ACME pigtail hose assembly is a wrench less, right hand threaded connector that features a thermally sensitive sleeve and excess flow device. Max output is 200,000 BTU/hr. It is used to connect propane cylinders to regulators, hoses and other fittings. It is not for use on gas grills and other low pressure devices. DOT cylinders equipped with an OPD and ACME type 1 service valve are identified by the triangular service valve knob.

DOT cylinders are typically marked with “top” or an arrow to indicate the correct orientation of the cylinder(s). Do not mount, store or transport any cylinder other than the in proper position indicated.



## SECTION 7: FUEL & PROPANE SYSTEM

Be sure to securely re-install DOT cylinder(s) after they have been removed for filling or replacement. Always close the service valve and install a dust cap or plug when transporting or storing disconnected containers whether full or empty.

**NOTE:** Tanks are to be installed, fueled and maintained in accordance to State and Local codes, rules, regulations or laws.

ASME tanks are permanently mounted to the RV and are commonly used on RV motorhomes. The capacity of ASME tanks is expressed in gallons. ASME tanks are filled while the tank is attached to the motorhome by a qualified propane facility. ASME tanks are equipped with an automatic stop fill valve designed to reduce the potential of overfilling. ASME propane tanks are also equipped with a P.O.L. service valve that is for connection of the supply hose with a left hand threaded brass P.O.L. fitting from the tank service valve to the two-stage regulator. Not for use on gas grills and other low pressure devices.

Propane is a true gas compressed into a liquid form. As the fuel is released from the container, it changes to vapor which is then used for the operation of the appliances. Propane will not run through the appliances in the liquid state.

Propane expands 1½ percent for every ten degrees of increase in temperature. It is imperative to leave sufficient space inside the container to allow for natural expansion of gas during warmer weather.

The main shut off valve must be kept closed at all times unless you are using the propane system or filling the propane cylinder. When the cylinder is disconnected from the hose, install the valve cover that is attached to the container.

Close the propane cylinder main shut off valve by hand tightening only. Use of tools createto over tighten the valve (damaging the interior seals on the cylinder valve seat). If this type of damage occurs, the cylinder will not close properly.

This propane label should be kept permanently affixed to your RV.

### Servicing or Filling

Have the recreation vehicle checked for leaks at the connections on the propane system soon after the purchase and the initial filling of each propane cylinder.

When you have a new cylinder filled for the first time, make sure your propane supplier purges your new cylinder of trapped air. Otherwise, an improper mixture of gas and air will make it impossible to light your propane appliances. No one should be inside the RV and only the qualified propane service technician should be near the RV while the propane tank is being filled. The new propane container must be carefully purged for best performance and must **NEVER BE OVERFILLED** This “shut off for re-fueling” label should be kept permanently affixed to your RV.

The position of the propane container(s) and the hoses are critical to proper operation and

<b>WARNING</b> THIS SYSTEM IS DESIGNED FOR USE WITH PROPANE ONLY. DO NOT CONNECT NATURAL GAS TO THIS SYSTEM.
<b>BEFORE FUELING OR PROPANE:</b>
(1) DO NOT CONNECT APPLIANCES ARE CERTIFIED FOR PROPANE AND ARE EQUIPPED WITH SHUT-OFF VALVES. ALL APPLIANCES MUST BE TURNED OFF, AND ANY UNCONNECTED OUTLETS ARE CAPPED.
(2) MAKE CERTAIN ALL PROPANE CONNECTIONS ARE TIGHT BY TESTING WITH SOAPY WATER. ALL SPARKS MUST BE KEPT AWAY FROM THE PROPANE SYSTEM.
<b>AFTER FUELING OR PROPANE:</b>
(1) LEAVE ALL COOKERS, INCLUDING THOSE AT THE APPLIANCES, REGULATORS, AND CONTROLS, SHALL BE KEPT TESTED PERIODICALLY WITH SOAPY WATER FOR LEAKS. NEVER USE A TORQUE WRENCH OR OTHER FLAME-SPARK CHECKING FOR LEAKS.
(2) DO NOT LEAVE SYSTEM TURNED ON OR COOKERS CONNECTED UNTIL THE SYSTEM HAS BEEN PROVEN TO BE FREE OF ANY LEAKS.
(3) COOKING APPLIANCES SHOULD NOT BE USED FOR SPREAD HEATING.
(4) WHEN THE COOKERS ARE DISCONNECTED, THE PROPANE SUPPLY LINE SHOULD BE CAPPED OR PLUGGED.
<b>AVERTISSEMENT</b> CETTE INSTALLATION EST CONÇUE POUR LE PROPANE SEULEMENT. NE PAS LA RACCORDER EN CAS DE GAZ.
<b>AVANT LA MISE EN SERVICE:</b>
(1) ASSURER QUE LES APPAREILS SONT CERTIFIÉS POUR LE PROPANE ET SONT ÉQUIPPÉS DE VANNES D'ARRÊT.
(2) VÉRIFIER LE RACCORDEMENT DE TOUTES LES RACCORDEMENTS AU PROPANE, LA FUMÉE DE TOUTES LES BRÛLURES D'APPAREILS ET LA VENTILATION DE TOUTES LES SORTIES NON RACCORDEES.
<b>APRÈS LA MISE EN SERVICE:</b>
(1) ALLUMER SEULEMENT LES VÉHICULES.
(2) L'ÉVITER D'ÊTRE ÉLOIGNER PERMANENNEMENT L'ÉTANCHEITÉ DE TOUTES LES RACCORDEMENTS, LE CONTRÔLE AUX APPAREILS, LES RÉGULATEURS ET LES BRÛLURES. NE PAS UTILISER UN TORQUE WRENCH POUR VÉRIFIER LES BRÛLURES. NE PAS UTILISER D'OUTILS À FLAMME SPARK POUR VÉRIFIER LES BRÛLURES NON RACCORDEES.
(3) NE PAS LASSER L'ALIMENTATION ÉLECTRIQUE, NI LES RÉGULATEURS RACCORDEES, PENDANT QU'ON COMPLETTE L'ÉTUDE DÉTACHÉE DU PROPANE DE L'INSTALLATION.
(4) LES BRÛLURES DE CUISINE NE DOIVENT PAS ÊTRE UTILISEES POUR LE CHAUFFAGE DES LOCAUX.
(5) L'EMPLOI DES BRÛLURES NE DOIT PAS ÊTRE UTILISÉ POUR LE PROPANE. LA VENTILATION DE PROPANE DOIT ÊTRE OBTURÉE OU SOUILLÉE.
JA-105

“Use propane only” Label  
(Canada only)  
(label appearance may not be exact)

<b>▲ DANGER</b>
All pilot lights, appliances and their igniters (see operating instructions) shall be turned off before refueling of motor fuel tanks and/or propane containers. Can cause ignition of flammable vapors, which can lead to a fire or explosion and result in death or serious injury.
A17-03

“Shut off for re-fueling” Label

(label appearance may not be exact)

## SECTION 7: FUEL & PROPANE SYSTEM

propane flow. Follow these instructions to make sure your propane container(s) are connected properly.

### LP Gas Container Overfill

Never allow your propane tank to be filled above the maximum safe level as indicated by the fixed liquid level gauge. Do not allow the visible gauge to be used for filling. Overfilling the propane container above the liquid capacity indicated on the container, could allow liquid propane to enter the system that is designed for vapor only creating a hazardous condition. This label should be kept permanently affixed to your RV.

**The propane piping system is designed for use with propane only. Do not connect natural gas to this system.**

Refer to your Warranty Packet for more information on the LP gas system components.

### Maintenance

Propane gas is normally non-corrosive - you need not worry about the inside of your container. However, the outside should be kept free from rust by a periodic coat of paint in a light reflective color. Rust, scratches and/or dents can affect the safety of the cylinder. Inspect the cylinder at regular intervals.

Ifs a problem, have it evaluated by a qualified technician and discard it. DOT requires that a visual inspection be made prior to each filling.

Any cylinder that has been exposed to fire, leaks or seems damaged should not be refilled.

Do not attempt to repair any containers, container valves, regulator or appliances by yourself. Use only trained certified propane gas service technicians to perform repairs.

### Propane Cylinder Recertification

DOT cylinders may only be used for 12 years after their manufacture date (the number of years for certification may vary in your area). After that, the cylinders must be "recertified" which provides another five years of use.

The cylinders can be recertified every five years thereafter. Federal DOT (Department of Transportation) regulations require periodic inspections and re-qualifications of the propane cylinders. DO NOT USE damaged or rusted containers.

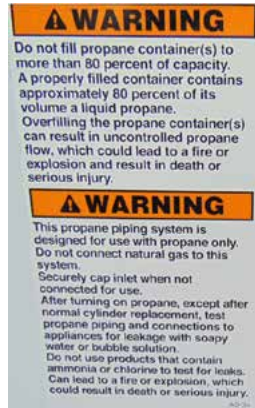
Verify with your local propane dealer that all required inspections and certifications have been completed on the propane cylinder within the correct time period before refilling the cylinder. Have the LP system checked for leakage each time a cylinder is refilled or after any part of the propane system has been disconnected.

### Hoses, Pipes, Tubes and Fittings

The hoses, pipes, tubes and fittings used in your propane system are designed to withstand pressures exceeding those of the propane system. However, because environment and time can both contribute to the deterioration of these components, they must be inspected for wear at regular intervals.

Be sure to inspect the hose before each season and when having the tank refilled. Look for signs of deterioration such as cracks or loss of flexibility. When replacing the hose or other propane components, make sure to always replace them with components of the same type and rating (check with your dealer).

Fittings are used to connect the various system components to each other. The P.O.L. fitting at the end of the propane supply hose is made of brass so that pipe sealants are not necessary to prevent leaking.



**“Do not fill to more than 80%” Label**  
(label appearance may not be exact)

It also has a left-handed thread, which means that it is turned clockwise to remove, and counter-clockwise to tighten. The P.O.L. fitting has been designed to help restrict the flow of LP gas in the event of a regulator failure or hose malfunction.

### **Propane Regulator**

## **⚠ WARNING**

Propane regulators must always be installed with the regulator vent facing downward. Regulators that are not located in baggage compartments have been equipped with a protective cover. Make sure the regulator vent faces downward and (if applicable) the cover is in place to minimize vent blockage that could result in excessive gas pressure causing fire or explosion.

### **Single stage regulator**

Some models are equipped with a single stage regulator.

### **Two stage regulator**

The two-stage regulator has the only moving components in the propane system. Its sole function is to reduce the pressure from the propane containers to a safe and consistent low operating pressure. The first stage reduces the container pressure to 10-13 lbs. The second stage reduces the 10-13 lbs. of pressure further to an operating pressure of 11" W.C. (water column) or 6.35 oz. of outlet pressure to your appliances.

The second stage is adjustable and will need to be adjusted by your dealer or qualified propane service technician for optimum performance (this adjustment should always be made with a properly calibrated manometer).

If the pressure is too high, it affects performance and safety; if the pressure is too low, your appliances will not operate correctly.

If your recreation vehicle is equipped with the "automatic" two-stage regulator, with both cylinders full of propane, turn the lever on the regulator towards the cylinder you wish to use first. This will now be the "supply" cylinder and the other the "reserve". Slowly open both cylinder valves. The indicator on top of the regulator will turn bright green. When the cylinder becomes empty, the indicator will change to bright orange. Now turn the regulator lever to the side of the "reserve" cylinder and the green signal should return. You may now remove the empty cylinder to have it refilled without interrupting the flow from the full bottle. After filling the cylinder, connect the pigtail hose and slowly open the bottle valve.

Refer to the manufacturer's pamphlet included in your warranty packet and follow all safety instructions and warnings listed.

## **PROPANE USE AND SAFETY**

Propane is a colorless and odorless gas that, in the liquefied state, resembles water. An odorant (usually a sulfur compound) is added as a warning agent. If you smell propane within the vehicle, quickly and carefully perform the procedure listed on the propane system label. This label has been placed in the vehicle near the range, for models equipped with a propane system. When a propane container is low, there may be a concentration of an onion or garlic-like odor, which can be mistaken for a propane gas leak. After the propane container has been refueled, the odor will usually disappear. If not, turn off the valve(s) and have the propane system inspected by your dealer or qualified propane service representative.

### **⚠ DANGER**

#### **IF YOU SMELL PROPANE**

1. Extinguish any open flames, pilot lights and all smoking materials.
2. Shut off the propane supply at the container valve(s) or propane supply connection.
3. Do not touch electrical switches.
4. Open doors and other ventilating openings.
5. Leave the area until odor clears.
6. Have the propane system checked and leakage source corrected before using again.

Ignition of flammable vapors could lead to a fire or explosion and result death of serious injury.

**Propane System Label**

## SECTION 7: FUEL & PROPANE SYSTEM

### **Propane Leak Test**

Leaks may be found easily with a soapy water solution. Do not use a solution containing ammonia or chlorine when locating leaks. These products are corrosive to copper gas lines and brass fittings, which could result in deterioration of the copper and brass components. Apply the soapy solution to the outside of the gas piping fittings. If a leak is present, the soapy solution will “bubble” at the leak point. If a leak is indicated, shut off the propane system valve(s) and contact your dealer or qualified propane service representative immediately.



### **DANGER**

**Never use an open flame to test for a propane leak.** Do not check for leaks using products that contain ammonia or chlorine; these products can cause cracks to form on the metal tubing and brass fittings

### **Using the Propane System**

Use the following steps for propane operation:

1. Close ALL burner valves, controls and pilot light valves.
2. Open the main valve in the propane tank slowly to avoid a rush of propane vapor through the excess flow valve, causing propane “freeze-up.” Should you experience propane “freeze-up”, close the main valve and wait 15 minutes before trying again.
3. Listen carefully as propane begins to flow. If a hissing noise is heard for more than one or two seconds, close the main valve and contact your dealer to have the propane system tested.
4. **Light the appliances as needed and directed in the appliance manufacturer’s own-er manual located in the Warranty Packet.**

Keep the propane container valves closed at all times unless you are using the propane gas system or are having the propane container filled.

**Make sure that you read and fully understand ALL safety requirements for handling and operation of the propane system.**

The propane system must be handled with care. If you have any questions or concerns, consult with your dealer and/or the specific appliance manufacturer.

If you have double cylinders on your recreation vehicle, use only one at a time. Otherwise, the propane supply will be drawn equally from both cylinders until the supply has been totally exhausted. Using one cylinder until it is empty and then using the second cylinder will allow you to fill the empty cylinder at your convenience without running out of propane.

### **Cooking With Propane Gas**



### **WARNING**

- Do not turn gas range burner controls to ON and allow gas to escape before lighting.
- Do not use portable fuel burning equipment (i.e., wood and charcoal grills or stoves) inside the recreation vehicle.

Unlike homes, the amount of oxygen supply is limited due to the size of the recreation vehicle. Proper ventilation when using the cooking appliance(s) will help avoid the danger of asphyxiation.

It is especially important that cooking appliances not be used for comfort heating, as the danger of asphyxiation is greater when the appliance is used for long periods of time.

**FAILURE TO COMPLY MAY RESULT IN DEATH OR SERIOUS INJURY.**

These warning labels are located in the cooking area to remind the user to provide an adequate supply of fresh air for combustion.



**Cooking / Comfort Heating Label**

**Ensure a supply of fresh air (Canada units only)**

**Calculating Propane Gas Usage**

Most RV gas appliances are operated intermittently, and each has a different BTU rating. You will need to consider this when planning your propane supply and consumption. Unless there is heavy use of hot water, the water heater consumption of propane is minimal. During cool temperature or high wind conditions, furnace consumption can be extremely high.

To calculate your propane supply, take the BTU ratings for your propane appliances and divide that into the BTU availability. Each gallon of propane gas (3.785 liters) produces about 91,500 BTU's (96,528 kilojoules) of heat energy.

**Propane consumption chart**

The following chart provides average propane consumption information.

<b>Appliance</b>	<b>Average BTU Consumption per Hour</b>	<b>Kilojoules/Hour</b>
Water Heater	8,800	9,280
Refrigerator	1,200 – 1,500	1,270 – 1,580
Furnace	35,000 – 40,000	36,930 – 42,200
Range/oven	7,100	7,490
Range, rear burner	6,500	6,860
Range, front burner	9,000	9,490
Outside Grill	10,000	10,550

## SECTION 7: FUEL & PROPANE SYSTEM

### Traveling With Propane

**NOTE:** Some states prohibit propane appliances to be operated during travel, especially in underground tunnels. Know the laws for the areas where you travel.

Use care when fueling your motor fuel tanks and/or propane containers. Make certain your propane tank is properly fastened in place.

This label should be kept permanently affixed to your recreation vehicle.

### **⚠ DANGER**

All pilot lights, appliances and their igniters (see operating instructions) shall be turned off before refueling of motor fuel tanks and/or propane containers. Can cause ignition of flammable vapors, which can lead to a fire or explosion and result in death or serious injury.

AD-05

Refueling Warning Label

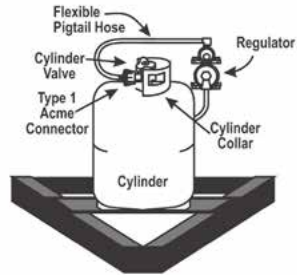
### ***INSTALLING PROPANE CYLINDER(S)***

## **⚠ WARNING**

Make sure all fasteners are secured before traveling.

#### **Single Cylinder Mounted On A-Frame (if so equipped)**

1. Connect the 3/8" low pressure hose to the outlet of the two stage regulator.
2. Attach the regulator with the "Z" bracket on the center of the front wall with the vent pointing down.
3. Attach the protective plastic cover to the regulator.
4. The regulator has a 90° elbow that directs the inlet toward the trailer curbside.
5. Place the cylinder on the bracket provided on the A-frame and position it so the outlet of the cylinder valve is pointed directly outward to the curbside wall.
6. Attach the 1/4" inverted flare x 24" Type 1 pigtail hose to the regulator inlet and the right hand swivel nut to the cylinder valve.
7. Secure the cylinder to the A-frame bracket using the bolts, nuts and washers provided.

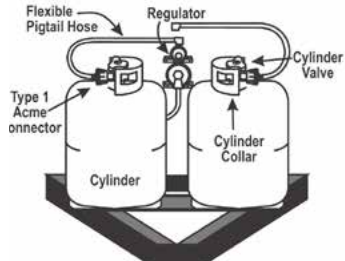


Single Cylinder

#### **Double Cylinder Mounted On A-Frame (if so equipped)**

When a second cylinder is installed, a tee check valve is used to replace the 90° elbow at the top of the regulator and another 1/4" inverted flare x 24" Type 1 pigtail is added. The regulator stays in the original position.

Place the second cylinder on the A-frame bracket so the



Double Cylinder

cylinder valve is pointed to the roadside of the recreation vehicle.

1. Secure the second cylinder to the A-frame using the bolts, nuts and washers provided.
2. Attach the second 24" hose to the tee check valve on the regulator and the right handed swivel nut to the cylinder valve.

### **Located in a recessed compartment or housing (if so equipped)**

1. Connect the 3/8" low-pressure hose to the outlet of the two-stage regulator.
2. Place the cylinder on the bracket in the recess compartment or housing and secure them so the outlets of the cylinder valves are facing the "sidewalls" of the compartment or housing (opposite of each other).
3. Mount the regulator on the center back wall of the compartment or housing so the vent is pointed downward.
4. Attach the 1/4" inverted flare x 18" Type-1 pigtail hose to the regulator inlet and the right hand swivel nut to the cylinder valve.



**Two Propane Cylinders**

### **Main Supply Hose – Low Pressure**

Attach the main supply hose from the regulator to the brass manifold fitting in the frame of the trailer. The swivel brass nut on the main hose will be your final attachment.



**Main Supply Hose**

Each time the propane container is removed:

1. Check that ALL fittings are tight.
2. Check that ALL connections are tested with a propane leak detector (or soapy water) solution.
3. Open the main valve slowly to avoid a fast rush of propane to the excess flow valve causing propane freeze up. If you experience a propane "freeze-up," close the main valve and wait at least fifteen (15) minutes before trying again. Refer to the regulator manufacturer's operator manual.
4. Listen carefully - a "hissing" sound longer than one second may indicate a propane leak. If you feel there may be a leak present, close the valve and contact your dealer or qualified propane technician for repair assistance.

Replace all protective covers and caps on the propane system after filling. Make sure the valve is closed and the compartment door is securely latched.

## **SECTION 7: FUEL & PROPANE SYSTEM**

**Notes:**



**PLUMBING SYSTEM**

There are two different water systems in your recreation vehicle:

- The fresh water system consists of the fresh water holding tank, faucets and connections, water pump, outside shower assembly (if so equipped), water heater, tub/shower, and water purification system (if so equipped).
- The waste water system consists of the waste water and sewage holding tank(s), drains and toilet.

**Plumbing System Maintenance**

- Check all fittings, pressure and waste, for leaks before each trip or before vehicle storage as part of your normal maintenance.
- Inspect all faucets, the water purification system (if so equipped) and sink connections (including drain baskets or filters).
- Inspect connections at the water pump and water heater.
- At the end of every trip, you should drain any unused water from the fresh water system.
- All water contains contaminant and mineral particles that can cause fresh water system odors. Untreated well water is a major source of water system odors.
- The fresh water (potable water) system needs periodic sanitization and winterization to take care of all the components within the plumbing system and help discourage the growth of bacteria and other organisms that can contaminate the water supply.

Typically, there are labels affixed to the exterior of the recreation vehicle sidewall that indicate the locations of the water system drains and fills. Be aware some drain valves may be located inside the vehicle (once the exterior label is found, go inside to find the drain corresponding location).

Refer to the manufacturer's operating manual included in your warranty packet for the detailed operating, sanitizing, and winterizing information for each water system component.

**MONITOR PANEL**

Monitor panel locations may vary by model. Typical locations are on the command center panel, on an interior wall, or on the exterior utility center. In certain RVs there may be a touch screen system which monitors tank levels electronically and levels are displayed on one of the selectable screens on the touch screen system.

The monitor panel allows you to monitor the fresh water, grey water, black water and auxiliary battery levels. These functions are controlled using the tact switches. It operates on 12-volt DC power supplied by either the converter or auxiliary battery. No power is drawn from the battery unless a switch is pushed or turned ON. Fuses for the monitor panel are located in the load center. Refer to the manufacturer's operators manual for additional information.



**Monitor Panel**

**NOTE:** If your RV has secondary black or gray tanks, there may also be an additional tank monitor. located elsewhere in your RV. It is typically labeled as a convenience center.

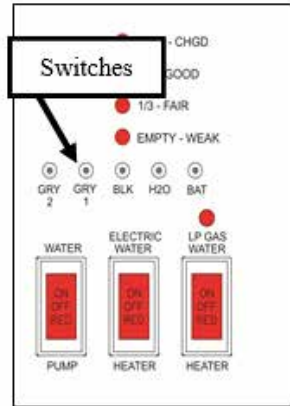
## SECTION 8: PLUMBING SYSTEM

### Operation

Press only one tact switch at a time. As you push either the FRESH, BLK GREY1 or GREY2 switch, one or more LED lights will illuminate (from left to right) indicating the content level for that tank. When pushing the “BATT” switch, the LED lights illuminate from left (lowest) to right (highest) to indicate the estimated auxiliary battery condition.

The LEDs on the panel indicate the following:

**NOTE:** When using shore power all 4 LEDs will light. If disconnected from shore power, 3 LEDs will light to indicate a full charge (4th LED may blink).



Command Center

(Monitor panel appearance and components may vary)

- C= Charge at 12.7 volts
- G= Good at 12.1 volts
- F= Fair at 11.6 volts
- L= Low at 6.0 volts

Tank monitors on the touch screen have a constant readout. There are no buttons to push. Tank levels are displayed by percentage from 0% to FULL.

The **water pump switch (if so equipped)** may be located on the monitor panel, the utility center, or both. On certain RVs the water pump control may be on one of the selectable screens for the touch screen.

When the water pump switch is ON (lit), the water pump will run until it reaches 45 lbs. of pressure. It will recycle when pressure drops. Turn the switch OFF when the water pump is not being used.

**Water heater switch(s) (if so equipped)** are located on the monitor panel, or in the case of a touch screen system, on one of the selectable screens of the touch screen. Switches will light up when turned on. The “LP GAS” water heater switch (12V) enables propane operation of the water heater, and the “ELECTRIC” switch (120V) enables electric operation of the water heater. Normally both switches should be turned on to provide the fastest hot water recovery time. The water heater can be operated in electric only or gas only modes by pressing each switch independently. If the RV is equipped with a tankless water heater, there will be only an LP Gas switch on the command center panel.

**DSI FLT - Direct Spark Ignition Fault (if so equipped):** This light located between the water heater switches will indicate a problem with the LP portion of the water heater. When the LP GAS switch is turned on, the light will blink quickly 3 times and the water heater will ignite. The light will then remain off. If the light comes on and stays on, it indicates the gas side of the water heater has not fired and there is a problem with the igniter.



Touch Screen Tank Monitor example



**NOTE:** This light will not appear on touchscreens, RV remote controls or on a WiFi app, it will only appear on the Command Center switch panel.

## **FRESH WATER SYSTEM**

All water contains contaminant and mineral particles that can cause fresh water system odors. Untreated well water is a major source of water system odors. The fresh water (potable water) system needs periodic sanitization and winterization to take care of all the components in the plumbing system to discourage the growth of bacteria and other organisms that can contaminate the water supply.

### **⚠ WARNING**

- DO NOT drink water deemed microbiologically unsafe or of unknown quality.
- Never travel with full fresh, black or grey water holding tanks.

### **Water Pressure Regulator (customer supplied)**

### **⚠ CAUTION**

A water pressure regulator is recommended to prevent damage to the plumbing system or components. To prevent damage when using the city water connection, a 45 lb. (315 KPa) rated water pressure regulator is recommended.

Excessive pressure from the water supply source may be encountered in some parks, especially in mountain regions when using the fresh water inlet or black tank flush. Water pressure regulators are available to protect your recreational vehicles plumbing system against such high pressure.

### **Fresh Water Holding Tank**

There may be several ways to fill the fresh water tank depending on the model. For details of each method, refer to the *Fresh Water Connections* or the *Utility Center (if so equipped)* sections. There are plastic overflow tubes in the fresh water holding tank which allow water to flow out of the water tank (see *City Water Fill*). Occasionally, there may be water coming from the overflow tubes when the fresh water holding tank is filled. This is normal and can be a result of the recreation vehicle being parked on an incline, or the motion caused by starting or stopping during travel.

### **⚠ CAUTION**

- Do not cap, block or modify the fresh water tank overflow tubes in any way. Enough water pressure can build up during the filling process to damage the plumbing system if the overflow tubes are obstructed.
- Be careful not to overfill the fresh water holding tank. It can pressurize the tank, causing leakage and water damage and void the warranty. DO NOT leave the tank unattended while filling.

## SECTION 8: PLUMBING SYSTEM

### **12-volt Water Pump and Switch**

There must be sufficient 12-volt DC power to run the water pump when your recreation vehicle is not hooked up to city water. Once activated, the water pump (also known as the demand pump) will self-prime, and provide water. The pump is designed for **intermittent use only**. Using the pump continuously or with high pressure will shorten the life of the pump and is not covered in your warranty.

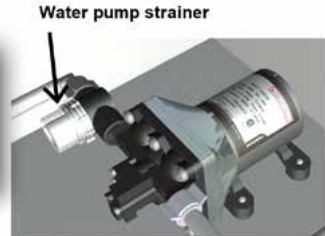
Periodically check the in-line water pump strainer for accumulated debris. To clean, shut off the water pump, unscrew the clear cap, remove the re-useable metal strainer, clear any debris, then reinstall.

For additional information on the care and operation of the pump, read the safety and operating information in the pump manufacturer's owner's manual.

### **Water Pump Switch (if so equipped)**

Most water pump switches illuminate when the water pump is activated. Typical switch locations are in the back of the unit or on the monitor panel. When the water pump switch is ON the pump runs until 45 lbs. of pressure has been achieved. The red light will stay on. The water pump automatically recycles when pressure drops. Some cycling may occur depending on the volume of water being released. Turn the water pump switch OFF when it is not in use.

**NOTE:** In some models the water pump switch will be a black rocker switch located near the sink cabinet



Water Pump Strainer

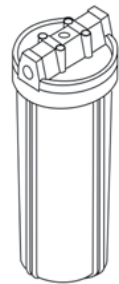
The water pump switch should be in the OFF position when the RV is left unattended for any amount of time. If something would happen to the water system, this may help limit water damage to a smaller area.

### **WATER PURIFICATION SYSTEM (IF SO EQUIPPED)**

- If the water supply has not been used for some time, allow the water to flow for several minutes to flush the system.
- Filters should be replaced at the beginning of each camping season or if they have come into contact with contaminated water.**
- When not in use, the water filter cartridge should be stored out of freezing temperatures. RV antifreeze will damage the water filter cartridge.
- Filter canister is typically located in a compartment behind the utility center.

### **To Replace Canister Filter Cartridge**

1. Turn off water supply using two valves located on the water lines on each side of the canister. Water pump should be OFF.
2. Place drip pan below filter housing to catch any spillage.
3. Press the red button on top of the filter housing to release pressure.
4. Using a spanner wrench, rotate the filter housing. Unscrew the housing completely, dump water out and remove the filter (dispose of the old filter properly).
5. Clean the inside of the filter housing with mild detergent. Thoroughly rinse and wipe clean.



Filter Housing

6. Remove the O-ring from the groove in the housing and wipe clean. Coat with petroleum jelly.
7. Replace the O-ring in the groove, making sure it is properly seated.
8. Install the new filter cartridge.
9. Replace the canister housing (hand tighten is normally sufficient).
10. Turn on the water supply, turn the pump ON, open a faucet and check for leaks. Turn the pump OFF afterwards.



**NOTE:** There is **no bypass** feature on a canister style water filter. The water filter **must be removed before sanitizing or winterizing the RV.**

Each new recreational vehicle is winterized with RV antifreeze before it is shipped to the dealer. To use the water purification system, full system canister water lines need to be flushed of antifreeze and then the filter installed in the canister before use.

Refer to the manufacturer's owner's manual and the label on the water filter cartridge for further information.

### **⚠ CAUTION**

- Do not allow water in the canister housing to freeze.
- Remove the filter before using anti-freeze to winterize the system or chlorine solution to sanitize the system.
- Flush canister housing thoroughly before it is put back into service after winterizing or sanitizing.
- For best results replace filter every 6-12 months.
- Do not use carbon cartridges where water is microbiologically unsafe or of unknown quality.
- Maximum operating pressure is 125 psi (8.75 bar).
- Maximum water temperature is 125° F (52° C).

### **DRAINING THE FRESH WATER SYSTEM**

Water tanks may be drained through a valve located near the tank. A recreational vehicle with a demand pressure pump system will have low-point drains attached to the water lines (normally located near the water tank).

These low-point drains will release water in the supply lines by opening the valves and all faucets. The water heater has its own drain plug. To drain the permanent fresh water holding tank and supply lines:

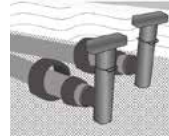
1. Turn the water heater power OFF (turn off the electric and LP gas switches).
2. Open all faucets, including the outside shower faucet (if so equipped).
3. Open the "fresh tank drain" valve. All fresh water tanks can be drained by one of two types of drain valves. A white plastic drain is attached to the exterior wall or a valve located inside the RV adjacent to the water tank (turn 45° to open or close).



**Exterior Fresh Water Drain**

## SECTION 8: PLUMBING SYSTEM

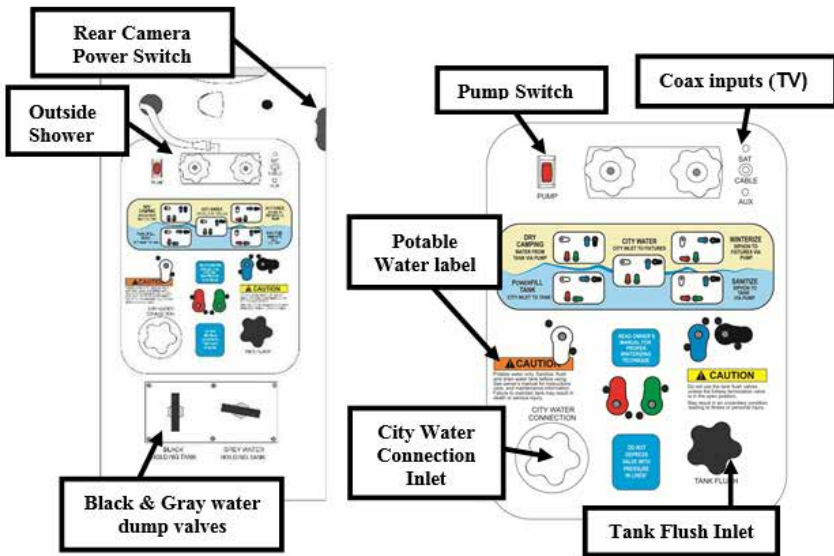
4. Open the “low point drains” by turning, then pulling the handles up. They are installed at the lowest point of the water lines. A label is placed on the outside of the RV to indicate where the drains are located. The drains will need to be operated from inside the RV. Once the label is found on the exterior sidewall, the drains will be found at a corresponding location in the interior.
5. Drain the sink by removing the drain cap.
6. Turn ON the water pump and allow it to run as needed.
7. If the RV water heater has bypass valves, set them to the BYPASS configuration (refer to the *Water Heater Bypass* section).
8. Operate the toilet flush lever until water stops flowing.
9. Relieve the water pressure using the P&T valve BEFORE removing the water heater drain plug. If there is any water pressure present, the water will spray out of the opening when the drain plug is removed.



Low Point Drains

When you are finished draining the fresh water system, reverse these steps and dump the grey and black water holding tanks. It is normal for some liquid to remain in the fresh water tank after drainage procedure.

## UNI-DOCK UTILITY CENTER (IF SO EQUIPPED)



The Uni-Dock Utility Center is located in an exterior compartment and allows you to perform the following functions:

- Power fill the fresh water tank for remote or dry camping
- Use the pump to supply water to fixtures from the fresh water tank
- Use the pump to siphon fill or sanitize the fresh water tank from a bucket
- Connect to city water at the camp site to supply water to RV fixtures
- Winterize the plumbing lines and fixtures
- Bypass the hot water heater when winterizing to avoid damage to the water heater

- Rinse the black tank to help control odors and prevent waste buildup
- Rinse off items outside the unit with hot/cold faucet
- There are 3 TV connections provided at the utility center:  
**SAT** input is wired only to the wall plate for the satellite receiver at the main TV location. (AUX/SAT input on faceplate). (can also be used with a tripod mounted satellite antenna)

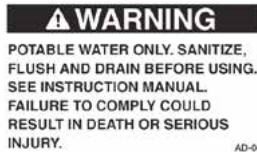
**CABLE** input is wired to the faceplate of the main TV also. (TV input on faceplate)  
The rooftop antenna cable is also routed down to this same TV input. A selector button lets you choose between CABLE or OTA (Over-The-Air) local TV signals. (Refer to section 11 *Antenna/Satellite Systems*)

**AUX** input is wired to any secondary TVs in the RV. This would include bedroom or outdoor TVs. This AUX input is designed for use with an outdoor portable satellite system mounted to a tripod.

The city water connection inlet is located in the Uni-Dock utility center. Use a non-toxic drinking water hose dedicated only to supplying fresh water. To prevent contamination, keep the non-toxic drinking water hose from coming into contact with the ground. Install the city water connection inlet cap when the fresh water connection is not being used.

The fresh water connection should be disconnected (i.e., the non-toxic drinking hose disconnected) when the recreation vehicle is unattended for any amount of time. If something would happen to the water system, this may help limit water damage to a smaller area.

Do not remove the potable water label



Potable Water Only Label

(label appearance may not be exact)

### **Nautilus - 5 Valve Position and Routing Information**

**White Handle:** Receives water from water inlet on the front panel.

Sideways: Water goes to pump inlet.

Downward: Water goes into the blue handled diverter.

**Blue Handle:** Receives water from the white handle valve/water inlet on the front panel.

Sideways: Water goes to or comes from the fresh water tank.

Downward: Water goes out to the fixtures (cold).

**Black Handle:** Is an ON/OFF flow-thru valve that feeds pump from fresh water tank.

Sideways: Water will not flow through the valve.

Downward: Water goes to or comes from the fresh water tank.

**Red Handle:** Receives water from the cold water supply.

Sideways: Water goes to hot water fixtures without going through hot water heater.

Upward: Water goes to hot water heater.

**Green Handle:** Receives water from the pump.

Sideways: Water goes to fresh water tank.

Upward: Water goes to fixtures.

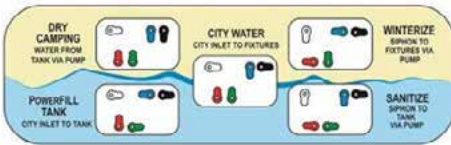
## SECTION 8: PLUMBING SYSTEM

Using the Uni-Doc utility center:

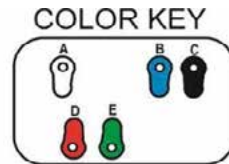
### **WARNING**

A check valve is located inside the city water connection inlet on the utility center. **NEVER depress the check valve on “CITY WATER CONNECTION” inlet with pressure in the line.** It will cause irreparable damage to the valve function and the inlet will leak water.

The following information details the functions of the utility center water valves as displayed on the valve operation label:



Valve Operation Diagram



Valve Color Code

#### “POWER FILL TANK” (Pressurized fresh water source)

1. Connect the fresh water hose to the City water connection inlet on the utility center.
2. Set the color coded valves to POWER FILL TANK setting:
  - (A) White handle pointing right
  - (B) Blue handle pointing left
  - (C) Black handle pointing right
  - (D) Red handle pointing up
  - (E) Green handle pointing right
3. Connect the other end of the hose to a pressurized fresh water source (faucet or spigot).
4. Turn the pressurized water source ON, the tank should begin filling.
5. When water has reached the desired level, turn the pressurized water source OFF.
6. Disconnect water source from the spigot/faucet first, then disconnect from the city water fill inlet on the utility center. **DO NOT OVERFILL TANK!**



#### “SANITIZE” (or Siphon Fill) the Fresh Water Tank via Pump



**NOTE:** Refer to the *Sanitizing Plumbing System* section before starting this process.

1. Connect a garden hose to the city water inlet (do not use your fresh water hose to sanitize the water lines or the tank).
2. Set the colored coded valves to the SANITIZE setting:
  - (A) White handle pointing down
  - (B) Blue handle pointing down
  - (C) Black handle pointing right
  - (D) Red handle pointing left
  - (E) Green handle pointing right
  - The water heater is automatically bypassed on this setting.

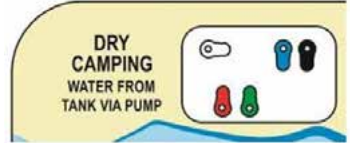




3. Place the other end of the hose in a container holding sanitizing solution.
4. Turn the pump switch ON.
5. Fresh water tank should begin drawing solution out of the container. To aid siphoning place the container on a surface approximately (2) feet off the ground.
6. Pump until solution is drawn out of the container, or tank is at the desired level.
7. Turn the pump Switch OFF.
8. Disconnect the garden hose from the city water fill inlet on the utility center.

### **“DRY CAMPING” (pump supplies water from the fresh water tank)**

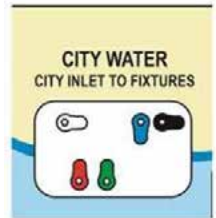
1. Make sure the fresh water tank has an adequate supply of water.
2. Set the color coded valves to the DRY CAMPING setting:
  - (A) White handle pointing right
  - (B) Blue handle pointing down
  - (C) Black handle pointing down
  - (D) Red handle pointing up
  - (E) Green handle pointing up
3. Turn the pump switch ON.
4. Water should be available to all fixtures.
5. Turn pump OFF when water is not being used.



**NOTE:** To fill the fresh water tank without a pressurized water source, refer to SANITIZE (Siphon Fill) section, and use a container holding fresh potable water and a hose. Water will be drawn into the tank by the pump. There is no gravity fill inlet on the recreation vehicle. **DO NOT OVER-FILL THE TANK!**

### **“CITY WATER” (Pressurized fresh water source)**

1. Connect the fresh water hose to the city water inlet.
2. Set the color coded valves to the CITY WATER setting:
  - (A) White handle pointing right
  - (B) Blue handle pointing down
  - (C) Black handle pointing right
  - (D) Red handle pointing up
  - (E) Green handle pointing up
3. Connect other end of the hose to the pressurized fresh water source.
4. Turn ON the pressurized water source.
5. Water should now be available to all fixtures.



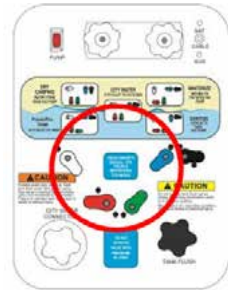
**To disconnect:** Turn off water at the pressurized source first, disconnect hose from the water source, (to release pressure off the system) then disconnect the hose at the city water connection on utility center last.

## SECTION 8: PLUMBING SYSTEM

### “WINTERIZE” (plumbing lines and fixtures via pump)

**NOTE:** For **complete** winterizing instructions, refer to the *Winterizing the Plumbing System* section.

1. Connect a garden hose to the city water inlet (do not use your fresh water hose to winterize the water lines).
2. Set the color coded valves to the WINTERIZE setting:
  - (A) White handle pointing down
  - (B) Blue handle pointing left
  - (C) Black handle pointing right
  - (D) Red handle pointing left
  - (E) Green handle pointing up
  - The water heater is bypassed automatically on this setting.
3. Insert the other end of the hose in a container holding RV antifreeze.
4. Turn the pump switch ON.
5. Antifreeze should begin flowing into the plumbing lines and fixtures (the pump will run when a faucet or the toilet is in use). To aid in siphoning place the container on a surface approximately (2) feet off the ground.
6. Open one plumbing fixture, keeping it open until antifreeze appears then close it. Repeat for each plumbing fixture (including the outside shower hot & cold lines).
7. Turn BLUE, GREEN and WHITE handles so they are at a 45° angle for 10 seconds.
8. Turn the pump OFF when all fixtures have been winterized.
9. Return all handles to the WINTERIZE setting.
10. Disconnect the hose from the city water connection inlet (it is normal for some antifreeze to exit the inlet hose as it is being disconnected).
11. Leave the valves set on WINTERIZE setting.



Set 3 Valves to 45°

### Sanitizing the Plumbing System

#### When to sanitize:

- When your RV is new.
- At the beginning and end of each season.
- When the water system becomes contaminated or every three months of use.

#### How to Sanitize

1. Turn water heater power OFF. Both switches (electric & LP gas). Set the valves to **SANITIZE** as indicated on the utility center label. Setting these valves bypasses the water heater automatically.
2. Level the recreational vehicle and drain the fresh water system. (see *Draining the Fresh Water System*).



Refer to *Uni-Dock Utility Center* for setting details and color key

3. Close the low point drain valves and the fresh water tank drain valve.
4. **Full System Canister water filter (if so equipped).** Remove the canister, take the filter out of the canister, and then reattach the empty canister.
5. **Bypass the cartridge water filter (if so equipped) :** Use the clear plastic tube (supplied with RV) to bypass the water filter.
6. Prepare a chlorine solution using 1/4 cup of household bleach (sodium hypochlorite solution) to one gallon (3.785 liters) of water in a container.

Prepare one gallon of solution for every 15 gallons of tank capacity. This will result in a residual chlorine concentration of 50 ppm in the water system.

If a 100-ppm concentration is required, use 1/2 cup of household bleach with one gallon of water to prepare the chlorine solution. One gallon of the solution should be used for each 15 gallons of tank capacity.



**NOTE:** Fresh water tank sizes vary by model, please contact your dealer or Customer Service for your specific tank size.

7. Put the sanitizer solution in the fresh water tank; attach a hose to the city water connection inlet. Insert the other end of the hose into a container holding the chlorine solution. **Do not use your non-toxic drinking water hose.**
8. Turn the pump switch ON. The solution will be drawn into the fresh water tank. Turn the pump OFF when solution has been drawn into the tank. To aid in siphoning, set the container on a surface approximately (2) feet off the ground. The drain valves must be turned OFF.
9. Remove the chlorine container and finish filling the fresh water tank with clean (potable) water until the tank is full. Keep the valves set on **SANITIZE**. Leave the hose attached to the city water connection inlet; place other end of hose in a container of fresh water. Turn the pump ON. Fresh water will be siphoned into the tank. Turn pump OFF when tank is full. Disconnect the hose from utility center.
10. Sanitizer solution should be in the tank and tank filled with water. The cartridge water filter (if so equipped) should be bypassed (if RV has a full system canister filter, the filter should be removed). Power to the water heater should be OFF (both switches: electric & LP gas), Set the valves to the **DRY CAMPING** setting. Turn the pump ON and sanitized water will flow into the water lines from the tank.
11. Open all hot water faucets one by one until water begins to flow continuously and a chlorine smell is noticeable. Include outside shower faucets (if so equipped). Close hot water faucets. Repeat this process for all cold water faucets.
12. Turn OFF the water pump.
13. Let the solution remain in the tank and lines for at least four hours when disinfecting with 50-PPM residual chlorine. If a shorter time period is desired, then a 100-PPM chlorine concentration should be permitted to sit in the system for at least one hour.



## SECTION 8: PLUMBING SYSTEM



**NOTE:** To thoroughly sanitize the fresh water tank, the unit should be driven around for a period of time allowing the solution to splash the sides and top of the tank.

14. After the required period, drain the chlorine solution from the fresh water system (see *Draining the Fresh Water System*).

### Rinse the system with fresh water

1. Fill the fresh water tank full of clean (potable) water. Use water from either a pressurized source, or from a container (as detailed below).

- a). **Filling from a pressurized source:** Set the valves to the **POWER FILL TANK** setting. Connect a non-toxic drinking hose to the city water connection inlet. Connect the other end of the hose to the pressurized water source. Turn on the water source. When tank is full, turn off the water



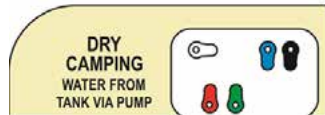
- b). source, disconnect the hose from the water source first, then disconnect from the utility panel. **DO NOT OVERFILL WATER TANK!**

- c). **Siphon filling from a water container:** Set the valves to the **SANITIZE** setting. Insert a hose into the city water connection inlet; place the other end of the hose in a container of water. Turn the pump ON to draw water into the tank. After the tank is full, turn the pump OFF. Remove the hose and the container. To aid in siphoning place the container on a surface approximately (2) feet off the ground. Drain valves must be off. **DO NOT OVERFILL WATER TANK!**



2. Power to water heater should be OFF (both switches: electric & LP GAS). When the fresh water tank is full, set the valves to the **DRY CAMPING** setting. Turn the pump ON to send water through the lines.

3. Run water through all faucets (hot & cold, including outside shower) until chlorine smell is gone. Turn faucets and outside shower off, turn pump OFF.



4. Drain the fresh water system again (see *Draining the Fresh Water System*). If the RV has the full system canister water filter, remove the canister, reinstall the filter, and reattach the canister.

5. Refill the fresh water tank with fresh water again and when water heater is full of water, turn the water heater power ON. Refer to Step 13 for instructions on refilling the fresh water tank.

**Lingering Chlorine Taste:** If a chlorine taste lingers in the water, flush the water system with a solution consisting of one-quart vinegar to five gallons of clean water. Re-flush as necessary. The vinegar solution may damage the water heater or the water filter, so both must be bypassed again before performing this operation.

Follow the steps outlined in *Draining the Fresh Water System* with one exception, do not drain the water heater. Do not remove the water heater drain plug.

For the **full system canister** water filter, remove the canister, take out the filter, and then re-attach the empty canister.

### After draining the system

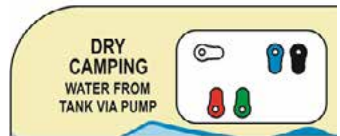
1. Water heater power should still be OFF (both switches: electric and LP Gas).
2. Put the vinegar solution into the fresh water tank; set the valves to the **SANITIZE** setting. Attach a hose to the city water fill inlet. Put the other end of the hose in a container with the vinegar solution. Turn the pump ON. The solution will be drawn into the fresh water tank (the water heater will be bypassed automatically). When the container is empty, turn pump OFF, and disconnect hose from utility panel. To aid in siphoning, place the container approximately (2) feet off the ground. The drain valves must be closed.
3. Fill the fresh water tank full of clean (potable) water. Use water from either a pressurized source or from a container (as detailed below). **DO NOT OVERFILL THE WATER TANK!**



- a). **Filling from a pressurized source:** Set the valves to the **POWER FILL TANK** setting. Connect a non-toxic drinking hose to the city water fill inlet. Connect the other end of the hose to the pressurized water source. Turn on the water source. When tank is full, turn off the water source, **disconnect the hose from the water source first**, then disconnect from the utility panel.



- b). **Siphon filling from a water container:** set the valves to the **SANITIZE** setting. Insert a hose into the city water fill inlet, place other end of the hose in a container of water. Turn pump ON to draw water into the tank. After the tank is full, turn the pump OFF. Remove the hose and the container. To aid in siphoning place the container approximately (2) feet off the ground. The drain valves must be closed.
4. Run water through all faucets (hot & cold, including outside shower) until chlorine smell is gone. Set the valves to the **DRY CAMPING** setting. Turn the pump ON to send water through the lines.
  5. Close all faucets including outside shower. Turn pump OFF.
  6. Drain the system again, but don't drain the water heater. Do not remove water heater drain plug (if so equipped).
  7. Close low point drains and fresh water tank drain.
  8. Refill the fresh water tank with clean potable water. Use the city water fill connection inlet, and one of the two methods explained in Step 3.
  9. Open faucets and check that the chlorine taste is gone.
  10. Drain the system one more time (See *Draining Fresh Water System*).
  11. Remove the clear tube and replace the cartridge filter (if so equipped), or remove full system canister, insert filter, and reattach canister to the mount.
  12. Refill the fresh water system with clean water.




## SECTION 8: PLUMBING SYSTEM


13. After filling the water tank, set the valves to either DRY CAMPING or CITY WATER in order for water to flow through the water heater again.

### Winterizing the Plumbing System (With Utility Center):

Preparing your recreation vehicle for colder weather or storage is very important for most states and Canada. Failure to prepare your RV may cause water supply lines and the water heater to freeze. The RV should be winterized at the end of the camping season or when it will be exposed to temperatures that will fall at or below 32°F (0°C). Repairs due to freezing are not covered by warranty.



**NOTE:** The winterization process may vary slightly due to different plumbing configurations between models.



**NOTE:** Appliances (refrigerator, dishwasher or clothes washer) must be winterized. Refer to the appliance owner's manual for possible additional information or contact your Dealer or Customer Service for assistance.

**If your RV is equipped with a residential style refrigerator, winterizing instruction sheet (0311859 Whirlpool) may be included in your Warranty Packet.**

If you chose to perform the winterization process yourself, read and understand the following information before starting. Contact customer service or your dealer for questions about this process. Refer to the *Uni-Dock Utility System* section for valve settings. It may be easier to winterize the RV with another person to assist you.

### Tank Style (Storage) Water Heater

The water heater must be drained to prevent damage from freezing. It is recommended the water heater be drained and bypassed during the winterization process particularly if introducing RV antifreeze into the plumbing system. **Do not drain the water heater while it is hot or under pressure!** Antifreeze should be kept out of the water heater.

### Tankless (On Demand) Water Heater

The tankless water heater MUST have antifreeze in the water heater at all times. Tankless water heaters can be blown out with air pressure (there is no drain plug) or winterized using antifreeze in the water lines. Refer to *Sanitizing the Plumbing System* section for an explanation of docking station valve positioning and routing information.

## **CAUTION**

If the recreation vehicle is going to be stored in a non-temperature controlled environment with a risk of temperatures reaching 32°F (0°C) or lower, the air pressure method is not adequate, winterizing with RV antifreeze **must** be used in the plumbing system. Repairs due to freezing are not covered under the terms of the **Towable Limited Warranty**.

The preferred method to winterize your recreation vehicle is by using RV antifreeze in the plumbing system. It may be easier to winterize the RV with another person to assist you.

**Air Pressure Method**

This method uses compressed air to blow out any remaining water in the system after initially draining water using drain valves. **Tools required would be an air compressor and a blowout plug.**

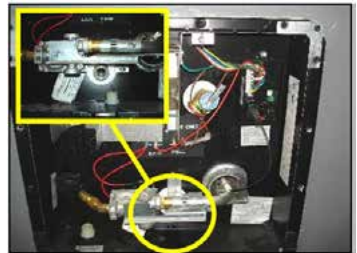
**⚠ WARNING**

**Before applying air pressure to the utility center, 4 colored valves (WHITE, RED, GREEN, BLUE) MUST be set to 45° or damage may occur to the utility center.**

**⚠ WARNING**

- ❑ Never apply air pressure to the water system with any of the valves in the closed position. Air pressure applied to a closed valve, faucet or low point drain could potentially damage the seals and cause water leaks. If you have questions, consult with your RV dealer. Using RV antifreeze is the preferred method of winterization.
- ❑ **Recommended pressure is 30 PSI, exceeding this pressure may rupture water line couplings and void your warranty.**

1. Turn off the water heater gas valve typically located outside the RV. Water heater power should be OFF (turn off both ELECTRIC and GAS switches). (Turn off power to the tankless water heater)
2. **On the Uni-Doc utility center there are no water heater bypass valves.**
3. Level the RV and drain the fresh water tank, tank (storage) water heater and hot and cold water lines. Open all low point drains and fresh water tank drain. Open faucets inside the RV to relieve pressure and allow lines to drain. Refer to *Draining the Fresh Water System* section.

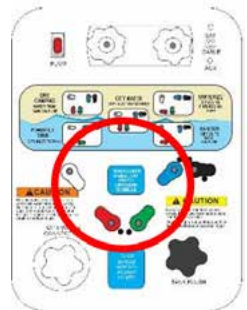


**Fig 1: Water heater drain plug**

4. Remove the drain plug from the tank (storage) water heater (**Fig 1**) (typically located outside the RV). **Do not remove the drain plug if the water heater is hot or under pressure. Release pressure & let it cool off.**
5. To drain tankless water heater: open water faucets, then use compressed air at the City Water Connection on the utility center. **Red, Blue, Green and White Valves must be set to 45° before applying air pressure 30 PSI Max. (Fig 2).** There is no drain plug.
6. Water filter should be removed for winterizing. See Water Purification System section. Your RV may have one of two types of filters:

**Full System Canister Filter:** On full system canister water filters remove the canister, take out the filter, and re-attach the empty canister.

**Cartridge Water Filter:** Remove the cartridge filter, and replace it with a bypass hose that is supplied with your RV.



**Fig 2: Set 4 valves to 45°**

## SECTION 8: PLUMBING SYSTEM



**NOTE:** Filters should be replaced at the beginning of the camping season or if they have come into contact with contaminated water or antifreeze.

7. Turn the (color) valve handles to the POWERFILL position.
8. Open the low point drain on the RV to remove water in the plumbing lines.
9. Open all faucets in the RV. If there is an outside shower, attach the shower hose to the shower, and open the shower faucets.
10. Remove water heater drain plug from tank (storage) water heater (if equipped). Refer to Step 4. (Tankless water heaters can be drained by blowing out water lines)
11. Run the water pump until pump is dry (approximately 15 to 20 seconds). Do not operate the pump longer than that with no water, it can damage the pump.
12. After water is drained from the lines, turn the RED, BLUE, GREEN & WHITE valves so they are at 45 degrees as shown (Fig. 2).
13. Attach a blowout plug to the City Water Inlet on the utility center panel.
14. Attach the air hose to the blowout plug. Set compressor to 30 PSI. The four (color) valves should still be set to 45° angle. Blow air into the utility center (30 PSI MAX). All water in the lines should clear out in 5 to 10 minutes.
15. Turn off air supply, remove air hose and blowout plug.
16. Close the low point drain, and replace the water heater drain plug on the tank (storage) water heater. (Tankless water heater lines should now be purged of water)
17. Appliances should be winterized to prevent damage. Methods may vary depending on the appliance. Refer to the appliance owner's manual for instructions or call Customer Service.
18. Pour one cup of RV antifreeze in all the drain P-traps (sinks & bathtub).

### Winterizing the Black Tank Flush:

1. Connect the blowout plug to the Black Tank Flush inlet at the utility center panel.
2. Connect the air hose to the blowout plug. Set the compressor to **30 PSI maximum**.
3. Make sure the black tank has been emptied. Open the black tank drain gate valve.
4. Blow air into the flush inlet for 30 to 60 seconds.
5. Disconnect the air hose, compressor and blowout plug.
6. Close the black tank drain gate valve.

### Draining the Spray Port (if so equipped)

1. With fixtures and drain valves open in the RV to drain the water lines, connect the blue-coiled hose to the brass quick connect fitting at the Spray Port.
2. Remove the spray nozzle from the other end of the hose.
3. Hold the open end of the hose near the ground and any water in the line should drain out.
4. Disconnect the hose from the fitting, and store in the RV.
5. Close the port cover.



**Spray Port**

### Winterizing the Spray Port with Antifreeze:

1. As you are putting antifreeze into the water lines, attach the hose to the Spray Port.
2. Have a container close by to capture antifreeze.
3. Pull the trigger on the spray nozzle until antifreeze comes out (into the container).



**Spray Port Hose**



4. Release the nozzle and disconnect the hose from the port.
5. Rinse out the hose before storing it.

### **Winterize with Antifreeze Method**

Requires non-toxic RV antifreeze in the water lines and does not require any special tools. Use **ONLY RV ANTIFREEZE** in your fresh water system for freeze protection. No other product or commodity should be used.

## **⚠ WARNING**

Automotive antifreeze (ethylene glycol) and windshield washer antifreeze (methanol) are poisonous. Never use these products in your fresh water system. These products are harmful and may be fatal if swallowed.

Antifreeze should **never** enter the tank (storage) water heater, RV water filter, refrigerator, refrigerator water filter, or fresh water tank.

1. Turn water heater power OFF (both switches: electric & LP gas). The tank (storage) water heater should never be drained when HOT or under pressure.
2. Level the RV and drain the fresh water plumbing system. Refer to Draining the Fresh Water System.
3. Tank (storage) water heater should be empty after draining the plumbing system. Remove the water heater drain plug from the tank (storage) water heater.
4. Replace the water filter cartridge with the plastic bypass hose.
5. On full system canister water filters (if so equipped), remove the canister, take out the filter, and reattach the empty canister.
6. Appliances should be winterized. If your RV has a Whirlpool residential refrigerator refer to Winterizing Instructions (P/N 0311859) included in your warranty packet. For other appliances refer to the appliance owners manual or call Customer Service.
7. Make sure the “fresh water tank drain” and “low point drains” are closed. This includes the refrigerator/washer low point drains.
8. Set the water valves to **WINTERIZE** setting, and connect a hose to the City Water Inlet. Insert the other end of the hose into a container of antifreeze.



**NOTE:** When set to WINTERIZE: antifreeze will not enter the water heater or the fresh water tank. There are no dedicated water heater bypass valves.

9. Turn the water pump ON with the pump switch on the utility center panel. Antifreeze will be drawn into the water lines when a fixture in the RV is opened. Running antifreeze through the water lines will winterize the tankless style water heater.
10. Open the hot water line faucets (kitchen/bath sinks, shower **and outside shower** (if so equipped) until RV antifreeze begins to flow continuously.
11. Close the hot water line faucets and repeat with the cold water line faucets (kitchen/bath sinks, shower **and outside shower**).

**Toilet:** Flush the toilet several times until you see antifreeze in the bowl.

## SECTION 8: PLUMBING SYSTEM

### **When you are finished adding RV antifreeze:**

12. Turn **only** the BLUE, GREEN, and WHITE valve handles so they are at a 45° angle for 10 seconds (**Fig 3**). The pump should still be ON.
13. Turn the water pump OFF with the switch on the utility center panel.
14. Return the BLUE, GREEN & WHITE valve handles to the **WINTERIZE** positions.
15. Remove hose and container from the City Water Fill inlet. Put the cap back on the City Water Fill inlet. Leave the valves in **WINTERIZE** position.
16. Pour 1 cup of RV antifreeze into any/all drain P traps (sinks and bathtub).
17. Wipe any RV antifreeze out of the sinks, shower (or tub), toilet, washing machine tub, and dishwasher tub with a soft, dry cloth.

Contact your dealer if you require further assistance.

### **⚠ CAUTION**

Water can accumulate in the flexible hose and dump connector of the macerator system. When winterizing the RV, antifreeze must be added to the macerator system.

### **Winterizing the Macerator System (if so equipped)**

1. **Ensure all tanks are empty.**
2. Pour RV antifreeze into the toilet and down into the black water tank.
3. Turn the macerator pump ON.
4. Run the pump until antifreeze begins to discharge from the dump connector attached to the flex hose.

**NOTE:** Use a container (bucket) for capturing system fluid.

5. Turn the macerator pump OFF.
6. Drain the flex hose by holding it at a sloped angle to drain excess water and return the hose to the storage location.
7. As an added safety measure, open the Macerator Bypass valve and let it drain. Push the valve IN to bypass the macerator. The bypass valve may be either at the utility center or under the RV.

**De-winterize the macerator system:** Emptying the black tanks in the spring will flush antifreeze out of the macerator system.



**Utility Center**



**Under motor home / RV**

**NOTE:** The bypass valve for the macerator is typically pointing back underneath the coach. Handle position is normally pulled OUT (bypass closed). The valve position is by design, so it can't be activated accidentally when system is operating normally.

**WATER HEATER****⚠ WARNING**

- Hydrogen gas may result if you have not used the water heater for two weeks or more. **HYDROGEN GAS IS EXTREMELY FLAMMABLE.** To reduce the risk of injury under these conditions, open the hot water faucet for several minutes at the kitchen sink before you use any electrical appliance connected to the hot water system. If hydrogen is present, you may hear what sounds like air escaping through the pipe as the water begins to flow. Hydrogen gas may be present even after water has been drained from the water heater tank. Open the faucet at the sink and allow the system to vent for five to ten minutes. Do not smoke or have any open flame near the open faucet while venting. On DSI water heater models, make sure the switch is OFF.
- Do not alter the operation or change the design/construction of your water heater. For your safety, only factory authorized parts should be used on your water heater. Accessories marketed for recreation vehicles, such as an “add-on” electric heating elements, are not recommended by the manufacturer. Such items are not approved to be installed and could create an unsafe condition and will void all warranties
- **If you smell propane gas then STOP!** and follow the procedures listed in the *Propane System* section before attempting to operate the water heater.

Your RV may be equipped with either a tank (storage) water heater or tank less water heater. The following is an overview of both systems. For detailed operating instructions, refer to the manufacturer’s owner’s manual.

**Gas/Electric DSI Tank (Storage) Water Heater System (if so equipped)**

Read the safety and operating information in the manufacturer’s user guide before attempting to activate the water heater. Make sure the water heater is filled with water before use as even momentary operation of the water heater without water in it may result in damage to the tank and/or controls. Always open both the hot and cold water faucets when filling the fresh water tank to allow air pockets to be forced out of the water heater.

The water heater manufacturer has preset the sensing limit to maintain the water temperature when the water heater is activated. The thermostat on your water heater is not adjustable and is designed to maintain a water temperature of 130°F (54°C).

The water heater does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.

**Operating instructions**

1. Turn OFF all electric power to the water heater.
2. Turn OFF the propane supply.
3. Wait five minutes for the propane to clear the area. **If you smell propane STOP!** Follow the safety instructions listed in the manufacturer’s owner’s manual. If you do not smell propane, go to the next step.
4. Turn ON the propane supply.
5. Turn ON electrical power to the water heater.

## SECTION 8: PLUMBING SYSTEM

6. Turn the switch to the “ON” position. If the burner does not light, the system will automatically attempt two more tries for ignition before lock-out occurs. NOTE: *Each ignition cycle will have a 15 second purge before spark cycle if the system is a three try system.*
7. If lock-out occurs before the main burner lights, turn the water heater control switch to OFF, wait five seconds and turn the switch to the ON position. This will restart the ignition cycle.
8. The first start-up of the heater may require several ignition cycles before all the air is purged from the propane lines.

If the burner will not come on, the following items should be checked before calling a service person:

1. See if the switch is turned OFF.
2. Make sure the propane supply to the water heater is not empty or turned OFF.
3. Check to see if the reset button on the water heater ECO is tripped.

### **Water Heater Bypass (if so equipped)**

Your RV may be equipped with a water heater bypass. This three-valve system is located at either the water heater, or on the utility center panel depending on your model. For detailed information see the *Water Heater Bypass* section.

### **Odor from the hot water system**

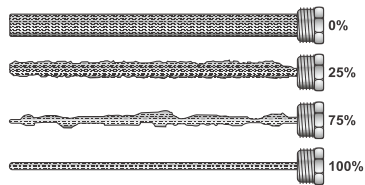
Many water supplies contain sufficient amounts of sulfur to produce an odor, often called “sulfur water”. Sulfur water can be caused by a chemical action or by bacteria. Generally, sulfur water is not harmful, only unpleasant to smell. Refer to the water heater manufacturer’s owner’s manual for details on eliminating the odor from sulfur water. Odor from sulfur water is not a service problem.

## **⚠ WARNING**

Do not replace anode rod or any other component with an accessory part that is not authorized by the water heater manufacturer, such as an “add-on electric heating element. Such items are not approved to be installed and could create an unsafe condition and will void all warranties

### **Anode rod protection**

The tank in the water heater is protected by a magnesium or aluminum anode to prolong the life of the tank by absorbing the corrosive action of hot water. Under normal use, the anode rod will deteriorate and because of this, the water heater OEM recommends the anode rod be replaced yearly. Water with high levels of iron and/or sulfate will increase the rate of deterioration; therefore, more frequent replacements may be required.



**Anode Rod Replacement Chart**

If an anode rod is mostly eaten away, replace it with a new one. The water heater manufacturer recommends replacement of the anode rod when consumption or weight loss is greater than 75 percent.


Operating the water heater without the proper anode rod protection will decrease tank life and will void the tank manufacturer’s warranty on the tank. To extend the anode life, drain the water from the water heater tank whenever the RV is not being used. Avoid any extended time of non-use with water in the tank.

To prevent a water leak when replacing the anode rod, a pipe thread sealant approved for

potable water (such as Teflon tape) must be applied to the threads of the anode rod. Proper application of a thread sealant will not interfere with the anode's function.

### High altitude deration

Operation of the water heater at high altitudes may require derating. If the water heater is not properly derated, lack of sufficient oxygen for combustion may produce improper burner operation. Pilot outage caused by burner lift-off or sooting from a yellow burner may occur, indicating the possibility of carbon monoxide. You may also notice a lack of efficiency in heating the water because of incomplete combustion of the burner at these higher altitudes. Consult with the local propane company, your dealer or the water heater manufacturer for proper derating of the water heater. Change out of the orifice (derating) should be done by the dealer or a qualified service agency.



**NOTE:** It is important that once the RV has returned to lower elevation (below 4500 feet) any high altitude deration or other adjustments be reversed for proper operation of the water heater.

### Pressure and temperature relief valve

## WARNING

Do not place a valve between the pressure and temperature (P&T) valve and the tank. Do not remove or plug the relief valve under any circumstances.

The temperature and pressure relief valve is designed to open if the temperature of the water within the heater reaches 120° F, or if the water pressure in the heater reaches 150 pounds. When this pressure is reached, the pressure relief valve will open and water will drip from the valve.

This “weeping” or dripping will continue until the pressure is reduced to below 150 pounds, and the valve closes. This condition is normal and does not indicate a defective relief valve.

One way to reduce the frequency of this occurrence is to maintain an air pocket at the top of the water heater tank. This air pocket will form in the tank by design; however, it will be reduced over time by the everyday use of your water heater. To replenish this air pocket:

1. Turn off the water heater.
2. Turn off the cold water supply line.
3. Open a faucet in the RV.
4. Pull out the handle of the pressure relief (P&T) valve and allow water to flow from the valve until it stops.
5. Release the handle on the P&T valve - it should snap closed.

Close the faucet and turn on the cold water supply. As the tank fills, the air pocket will develop. Repeat this procedure as often as needed to reduce the frequency of the weeping P&T valve.

### Maintenance

Do not allow the burner to burn with a yellow flame, or continue to operate the water heater with an improper burner flame.

Periodically, inspect the water heater vent for soot. Soot is a sign of incomplete combustion and must be corrected before operating the water heater. This is your visual warning that the

## **SECTION 8: PLUMBING SYSTEM**

water heater is operating in an unsafe manner. If soot is present, immediately shut the unit down and contact your dealer or a qualified service agency.

Periodically inspect the vent for obstructions. Do not terminate the vent on your water heater inside of add-on rooms, screen porches or patios. Doing so will result in products of combustion being vented into the rooms or occupied areas.

### **Draining and winterization**

If the recreation vehicle is to be stored over the winter months, the water heater must be drained to prevent damage from freezing. Damage to the water heater caused by freezing is not warrantable. It is recommended the water heater be drained and bypassed during the winterization process, **particularly if introducing RV antifreeze into the plumbing system. Never drain the water heater when it is HOT or UNDER PRESSURE.**

#### **To drain the water heater:**

1. Turn off electrical power to the water heater either at the switch from the electrical element of at the breaker.
2. Shut off the propane supply to the water heater.
3. Turn off the water pump.
4. Open both hot and cold water faucets.
5. Remove the anode rod from the tank.

For detailed information see the *Winterizing the Plumbing System* and *Water Heater Bypass* sections of this manual.

### **Tankless Water Heater (if so equipped)**

Your RV may be equipped with a tankless water heater. The tankless water heater uses less LP gas than storage tank model water heaters since it only uses energy when hot water is demanded. There is no pilot light to burn when no hot water is needed. The tankless water heater supplies an unlimited supply of hot water on demand (once lines are purged of standing water). As hot water is used, the cold water enters the heater. A water flow sensor detects the flowing water and automatically ignites the burner. Water circulates through the heat exchanger and is heated to the set temperature. When the tap is closed, the unit shuts down.

The tankless water heater does not require an anode rod to prevent corrosion, or a by-pass valve for winterizing. It is not affected by high altitudes.

The output temperature of the water depends on the temperature of the inlet water AND the amount of hot water that is drawn. If the inlet water temperature is over 65°F the tankless water heater will generate water in the range of 105°F to 120°F (on low flame) depending on the water flow selected by the user.

### **Operating Tips**

- Purge air out of ALL hot and cold water lines.
- Open the water heater door and turn the power switch “ON”.
- Set GMC (gas modulator dial) to appropriate setting.
  - Normal weather – set dial to the middle area.
  - Extreme cold weather – set dial to the extreme right (large flame).
  - Extreme hot weather – set dial to the extreme left (small flame).
- Open hot water faucet to a medium water flow. It may take a few seconds for the water to travel from the water heater to the faucet.
- To reduce temperature:
  - Turn GMC dial “counter-clockwise”.
  - Increase hot water flow.
  - Gradually add cold water.

- To increase temperature:
  - Turn GMC dial “clockwise”. NOTE: Use caution not to increase the dial too much which could cause the hot water temperature to rise to the point the water heater “limits” and turns OFF the flame (flame shut off is approximately 131° F).
  - Reduce hot water flow.


**For detailed operating information**, refer to the manufacturer’s owner’s manual.

### **Winterization**

Freezing of the water heater and its plumbing components will result in severe damage not covered by warranty. For this reason it is advisable to follow the recommendation(s) below if the unit is to be stored in a freezing environment or for long periods of time. At the start of the winter season or before traveling to a location where freezing conditions are likely, the unit must be winterized.

The very small amount of water present in the heat exchanger **DOES NOT** require the installation of a bypass kit. Refer to the *Winterization* section for details.

### **Pressure - Temperature Relief Valve**

 <b>WARNING</b>
<b>SCALDING INJURY-EXPLOSION</b>
<ul style="list-style-type: none"><li>□ Valve is not serviceable; if defective it must be replaced.</li><li>□ Tampering with valve will result in scalding injury. Do not place a plug or reducing coupling on outlet part of valve. If you use a discharge line allow complete drainage for both valve and line.</li><li>□ Tampering with valve will void the warranty.</li></ul>

**THIS VALVE IS A SAFETY COMPONENT AND MUST NOT BE REMOVED FOR ANY REASON OTHER THAN REPLACEMENT.**

**THE PRESSURE RELIEF VALVE SHOULD ONLY BE REPLACED BY A QUALIFIED SERVICE TECHNICIAN.**

### **Maintenance**

Inspect your water heater monthly and have it serviced at least once a year by the manufacturer’s recommended service technician. If you have further questions contact your RV dealer, the manufacturer, or Customer Service.

**For more information**, refer to the manufacturer’s user guide

### **TRUMA® TANKLESS WATER HEATER (IF SO EQUIPPED)**

Your recreation vehicle may be equipped a Truma® tankless water heater. The tankless water heater has no pilot light and supplies an unlimited supply of hot water on demand. It does not require an anode rod to prevent corrosion, and is not affected by high altitudes.

The output temperature of the water depends on the temperature of the inlet water AND the amount of hot water that is drawn. If the inlet water temperature is over 65°F, the tankless water heater will generate water in the range of 113°F to 120°F depending on the water flow selected by the user.



**NOTE:** A pressure regulator is recommended to be used on your pressurized water line to maintain water pressure around 45 PSI.

### **⚠ WARNING**

#### **Danger of combustion, personal injury and damage to the RV!**

- ❑ Keep the area around the appliance free from combustible materials, gasoline and other flammable liquids or vapors.
- ❑ Switch OFF the appliance and gas supply:
  - If you smell gas
  - If anything appears out of the ordinary
  - If you move the RV
  - Before entering a gas station
  - Before entering a tunnel

#### **Danger of over-temperature and toxic exhaust gases!**

- ❑ Use with LP gas (propane) only. Butane or any mixtures containing more than 10% butane must not be used.
- ❑ Keep the air inlet and exhaust gas outlet free of obstructions. Do not lean any objects against the water heater access door or place any foreign objects within 2 feet (61 cm) of the access door.

### **⚠ CAUTION**

- ❑ Water in pipes, faucets and appliances could freeze. Considerable damage may result.
- ❑ Before you fill water into appliances and parts that transport water, you must heat the installation area sufficiently so that water cannot freeze.

### **Opening the Exterior Water Heater Panel**

**NOTE:** The panel will only open enough to access the power switch on the inside. This is intentional. **DO NOT TRY TO FORCE THE PANEL OPEN FURTHER.**

- ❑ Turn the locking knob, and open the exterior water heater panel to the **first** open position (photo A).
- ❑ To open the panel to the **second** (or service) position, the door must first be open as shown in (A). Then lift the door so it comes out of the slots along the bottom of the door (photo B).
- ❑ Lower the door so it lays flat against the RV hanging down by the straps (photo C).
- ❑ To close the door, insert the tabs back into the slots at the bottom of the door, close the panel and rotate the locking knob. Make sure the straps are not pinched between the door and the cover plate.



### **Filling the Water Heater**

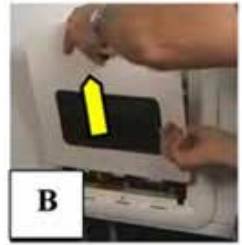
- ❑ Close the water heater bypass lines (if so equipped).
- ❑ Turn on the fresh water supply or switch on the water pump.



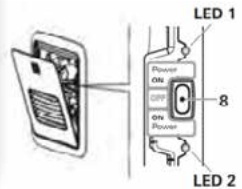
- Fill the plumbing system. Open all faucets, showers, toilet to bleed air from the lines.
- When water begins to flow out of the faucets, the system is vented.
- Close all fixtures.

**Turn Water Heater ON**

- Make sure the LP gas supply is turned ON.
- Turn on the 12VDC power in the RV.
- Open the water heater access door (as explained previously).
- Turn the power switch on by selecting either ECO or COMFORT position. The green LED (1) will light at the top of the power switch.
- If the RED LED (2) below the switch lights or flashes, it indicates an error condition. Refer to the appliance owner manual for error codes.



**NOTE:** The Aqua Go **BASIC** water heater will **NOT** have the ECO/COMFORT settings. It only has a basic power switch. **It should NEVER be operated in freezing conditions.** If the vehicle is standing and ambient temperatures are below -4°F (-20°C) the appliance must **NOT** be operated and **MUST** be winterized.



**Aqua Go Basic Power Switch**

**Maintenance**

Inspect your water heater monthly and have it serviced at least once a year by the manufacturer's recommended service technician. Contact your RV dealer, the manufacturer or Customer Service.

**Pressure – Temperature Relief Valve**

**⚠ WARNING**

**SCALDING INJURY – EXPLOSION**

- Valve is not serviceable; if defective it must be replaced.
- Tampering with the valve will result in scalding injury. Do not place a plug or reducing coupling on the outlet part of the valve. If you use a discharge line allow complete drainage for both valve and line.
- Tampering with the valve will void the warranty.

**THIS VALVE IS A SAFETY COMPONENT AND MUST NOT BE REMOVED FOR ANY REASON OTHER THAN REPLACEMENT.**

**THE PRESSURE RELIEF VALVE SHOULD ONLY BE REPLACED BY A QUALIFIED SERVICE TECHNICIAN.**

## SECTION 8: PLUMBING SYSTEM

### Aqua Go Comfort Plus Models



**Comfort/Plus  
Power switch**

- ❑ **ECO MODE:** The water heater is running in energy saving mode. Propane gas is used to prevent freezing. The temperature in the water heater is automatically kept above 41°F (5°C). Water temperature coming out of the fixtures is approximately 120°F (49°C). When the water heater is running in ECO MODE, a yellow LED (3) will be lit in the middle of the rotary dial control switch inside the RV.
- ❑ **COMFORT MODE:** The appliance is running in a mode that provides rapid availability of hot water. Water temperature at the fixtures is 120°F (49°C)
- ❑ System is operating in Stand By Heat, which keeps water temperature in the appliance at 102°F (39°C). While running in COMFORT MODE the yellow status LED (3) on the rotary dial will be lit.
- ❑ When the power switch is OFF, the appliance is not running in any operating mode. Yellow status LED (3) on the rotary dial is **NOT** lit.
- ❑ **ANTIFREEZE: (Snowflake / Lightning bolt)** Prevention of freezing using 12VDC electricity. If the accessory electric antifreeze kit is installed, and the appliance switched ON, the temperature in the water heater is automatically held above 41°F (5°C). During operation the yellow status LED (3) is lit.
- ❑ **CLEAN:** (Decalcification) This mode is only available on the Aqua Go COMFORT or COMFORT PLUS models. For safety reasons after 30 seconds the decalcification process cannot be stopped until the system has been rinsed. (Refer to *Decalcification and Rinsing the System*)

### Draining the Aqua Go Water Heater

The Aqua Go water heater does not have a conventional drain plug. Instead it includes a “drain chute”.

- ❑ Water heater power should be OFF, water pump OFF, and fixtures open to relieve pressure on the plumbing system. **DO NOT DRAIN THE WATER HEATER IF IT IS HOT OR UNDER PRESSURE!**
- ❑ Open the water heater exterior door to the “service” position hanging by the straps.
- ❑ Open the drain chute by pushing UP on the black button above the yellow label on the left side of the water heater (photo A). This releases the drain chute.
- ❑ Push the chute all the way open which will dump water out of the water heater away from the side of your RV. Water heater contains approximately 1.5 liters of water.
- ❑ Drain all the water out of the water heater.
- ❑ The water inlet filter is located inside the drain chute (photo B). The filter will pull out of the opening in the drain chute. Rinse it with clean water, inspect O-rings for cracks.
- ❑ To close the drain chute, push it up until it latches back into place. You will hear an audible “click” when the chute engages.

**NOTE:** If the inlet filter is difficult to re-install, use a small amount of soap on the O-rings. NEVER USE GREASE as the O-rings are not resistant to grease.



Draining the Aqua Go Water Heater



### **⚠ CAUTION**

- When the drain chute is folded out, it protrudes past the sidewall of the RV.
- When walking past or stooping down, make sure you and others have sufficient clearance to prevent injuries.
- Never actuate the Easy Drain Lever as long as the appliance is under water pressure or is still hot.
- Danger of pinching/crushing fingers when the Easy Drain Lever is closed! Never put fingers between the Easy Drain Lever and the latch.

### **Winterization**

Freezing of the water heater and its plumbing components will result in severe damage not covered by warranty. Follow these recommendations if the unit is to be stored in a freezing environment for long periods of time. At the start of the winter season or before traveling to a location where freezing conditions are likely, the unit must be winterized.

- To winterize the Aqua Go water heater, drain the water out of the water heater using the drain chute.
- Set the RV plumbing bypass valves so no water or antifreeze will enter the water heater.

## SECTION 8: PLUMBING SYSTEM

- ❑ Winterize the RV water lines with antifreeze as normal. (Refer to *Winterizing the Plumbing System*).
- ❑ Do not insert the water inlet filter or heating cartridge into the appliance during winter if the appliance is not used.
- ❑ Close the EZ Drain Lever and the access door.

**NOTE:** Using air pressure to blow out the Aqua Go water heater is NOT recommended and may damage the appliance.

### **Decalcification**

Lime scale occurs as a result of precipitation from “hard” water. The appliance must be decalcified regularly depending on water hardness and hot water consumption. **The decalcification process takes approximately 3 hours to complete.** The appliance must be flushed with clean water when finished. **IF the decalcification process is interrupted, damage to the water heater is possible.** For safety reasons, once the process is started, it must not be stopped until the system has been rinsed. All operating modes of the appliance are blocked until decalcification is completed. Once completed, switch the water heater power OFF then ON to return to normal operation.

### **Basic Model**

Decalcification must be done through your RV dealer. Specialized equipment is required and cannot be easily accomplished by the owner.

### **Comfort and Comfort Plus Models**

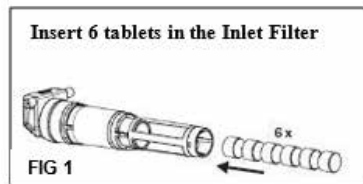
Models with the interior rotary control dial have a “CLEAN” setting available. These models also include a built in water consumption meter that will light the yellow LED (on the rotary dial) when decalcification is required. This LED will go out briefly every 7 seconds indicating decalcification is required.

### **Decalcification Procedure for Comfort and Comfort Plus Models**

Set the rotary dial inside the RV to OFF. Turn water pump OFF or turn the water supply OFF.

**NOTE:** If you are using the electric antifreeze kit, it must be removed and unplugged from the power supply before decalcification. (See Fig 2)

1. Open hot water faucets to relieve pressure on the system.
2. Attach warning sign on all fixtures stating “decalcification is in process”. (Warning signs are included with decalcification tablets)
3. Open the exterior access door panel to the “service” position (door hanging by the straps).
4. Turn water heater power OFF.
5. Drain water out of the water heater and remove the inlet filter.
6. Place 6 decalcification tablets (**Fig 1**) in the water inlet filter as shown in this drawing.



7. Re-install the water inlet filter and close the drain chute.
8. Turn the water heater power switch ON.
9. Turn the water supply ON, or turn the water pump ON.
10. Fill the water system. Run water only as long as necessary when filling the system.
11. Open all fixtures: toilets, showers and faucets (including outside shower).
12. Once water flows steadily from all fixtures the system is vented.
13. Close all fixtures.
14. Tablets will dissolve in approximately 10 minutes and will turn the water slightly red.
15. Turn the rotary dial control inside the RV to the “CLEAN” position. If decalcification does not start, make sure power to the water heater is ON. The yellow status LED in the center of the dial will flash slowly (1 sec on, 1 sec off) during decalcification. Rotary dial **MUST** be left on “CLEAN” until the process is completed.
16. Decalcification is complete when the yellow status LED flashes quickly on the rotary dial control.



### **⚠ WARNING**

#### **IRRITATION TO SKIN AND EYES!**

- The decalcification agent may cause irritation to skin and eyes. In case of contact with skin immediately rinse with plenty of water. In case of eye contact, hold eyelid open and rinse with running water for 10-15 minutes. Consult an eye specialist.
- NEVER USE THE WATER SUPPLY IN THE RV DURING DE-CALCIFICATION!**
- Wear protective gloves, eye protection and face protection to avoid contact with the decalcification agent.
- The use of non-original Truma Aqua Go decalcification tablets (e.g. vinegar) for decalcification can cause chemical reactions and produce hazardous substances that could enter the drinking water supply.
- Do Not** mix Truma Aqua Go decalcification tablets with other substances to avoid chemical reactions and production of hazardous substances.

#### **Rinsing the water system**


You will need about 8 gallons of fresh water to rinse the system.

Dispose of used decalcification solution in accordance to local laws and regulations.

1. Open all fixtures: faucets, showers, toilets and outside shower
2. Turn water pump ON.
3. Run water until the status LED on the rotary dial goes out.
4. Set the rotary dial to OFF
5. Close all fixtures.
6. Turn OFF the water supply or turn OFF the water pump.
7. Open a hot water faucet to relieve pressure in the system.
8. Empty the system again and refill it to make sure there is no decalcification agent in the plumbing system. (Decalcification tablets turn the water red).

## **SECTION 8: PLUMBING SYSTEM**

9. Switch the water heater power OFF. The red error code LED 2 will flash before it switches off.
10. Drain the water system.
11. Install the water inlet filter (or antifreeze cartridge if electric antifreeze kit is installed).
12. Turn the water heater ON.
13. Insert and close the access door.



**NOTE:** Appliance must be cycled OFF then ON to unblock decalcification and enable further operation.

### **Filling the water system**

1. Turn ON fresh water supply or turn ON the water pump.
2. Fill the water system: open all fixtures (including toilets and outside shower)
3. The system is vented when water flows out of the fixtures.
4. Close all fixtures.
5. Before using the water system and the water heater, check the color of the water coming out of the faucets. If water is slightly red, rinse again. If water is clear, decalcification is finished.
6. Turn OFF the water supply or turn OFF the water pump.
7. Remove the warning signs placed earlier.

Please refer to the water heater manufacturer's instructions included in your warranty packet.


### **OUTSIDE SHOWER (IF SO EQUIPPED)**

A handheld shower assembly with both hot and cold water may be included for use outside of your recreational vehicle.

1. Be sure the water heater is ON and had sufficient time to heat the water.
2. Open the outside shower compartment door.
3. If dry camping, be sure the 12-volt water pump is ON.
4. Remove the handheld shower from its holder.
5. Turn ON the hot and cold faucet knobs, and adjust the water temperature as desired.
6. To activate the handheld shower turn ON the sprayer head attachment (some models).

To turn off the water, **always** close the hot/cold control (faucet) knobs. The lever on the shower head will not completely stop the flow of water; this is intentional to allow for draining. After the water has been allowed to drain from the shower head, return it to the outside shower compartment. Any remaining water in the shower hose will drip or run out; this is not a leak but performs as intended. If you are dry camping, turn the water pump OFF.

Turning off the water with the shower head lever can also create a condition where the hot and cold water will mix through the outside shower faucet, thereby reducing the temperature of the hot water. It can appear as though the hot water heater is not working properly.



**NOTE:** The shower head may be removed from the hose so that it will drain faster. If you remove the shower head, be sure to reassemble it prior to storage.



**NOTE:** When putting the shower assembly back into the storage compartment, make sure the hose is not pinched or the shower head is positioned in a way it can be damaged.

### **FAUCETS**

The bathroom, kitchen and outside shower faucets operate much the same way as the faucets in your home. Make sure there is sufficient water available and the 12-volt water pump is turned ON before operating.



**NOTE:** There may be air in the water plumbing lines which needs to be bled out before a steady stream of water comes from the faucet.

### **BATHROOM TUB / SHOWER**

Keep the water heater and holding tank capacities in mind when using the fresh water system. The used water will drain through the plumbing pipes into the grey water holding tank.

- Be sure the water heater is ON and had sufficient time to heat the water.
- If dry camping, be sure your 12-volt water pump is ON.

### **WARNING**

Water temperatures over 125°F (49°C) can cause severe burns instantly therefore, be careful when using hot water. **Always test the water temperature before showering or washing.**

Unlike your home, the recreational vehicle does not contain a water pressure balance valve. If someone is using the shower, it is recommended that the fresh water system **NOT BE USED** until they are finished.

The shower faucet includes a vacuum breaker for the shower. There are two purposes for this breaker:

- To prevent siphoning water through the hose from another fixture.
- To prevent water from being retained in the hose.

The showerhead DOES NOT have a complete shut-off valve (the complete shut-off is at the faucet). The showerhead may drip slightly in the OFF position after use; this is normal and does not indicate a leak or defect.

### **Maintenance**

Refer the manufacturer's user guide or label instructions for detailed cleaning information. The tub/shower walls are made of ABS plastic material. Use a mild detergent soap and warm water to clean. Do not use gritty or abrasive particle soaps or scouring compound to clean ABS plastic. Avoid using "Citrus" or biodegradable cleaners which contain "D-Limonene." They will damage plastic materials. Contact your dealer for repair or replacement.

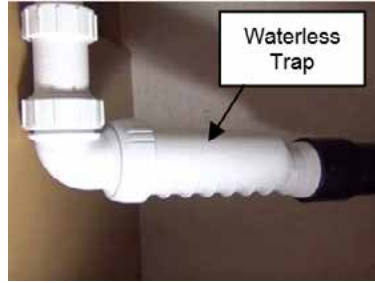
## SECTION 8: PLUMBING SYSTEM

### **BLACK/GREY WATER SYSTEM AND TANKS**

Water from the sinks and shower flows into the gray water (or wastewater) holding tank. Water from the toilet will flow into the black water (or sewage) holding tank (see Black/Grey Water Holding Tanks).

#### **Drain Pipes with P-Trap (if so equipped)**

The drain pipes may be equipped with a “P-trap” installed to help prevent odors from escaping into the RV. During travel, water from the P-traps may spill and permit odors into the RV. By adding water and using a RV approved deodorizing agent you will dissolve the contents faster and will keep the drain lines and tanks clean and free flowing. These chemicals are available at an RV supply store or your dealer.



#### **Drain Pipes with Dry Sealing Valve (if so equipped)**

Your RV may be equipped with a dry sealing valve that prevents the escape of odors from your waste system and eliminates the need for P-traps. Should the RV drain piping system become clogged, it is important that the dry valve be removed before passing a mechanical cleanout tool through the piping to open the drain. Passing a cleanout tool through the waterless valve may cause damage to the internal seal that may potentially allow sewer gases to escape into the RV interior. The waterless trap can be unscrewed from the water lines. A label has been placed near the location of the waste valve that reads as follows:

**REMOVE WATERLESS TRAP BEFORE  
USING MECHANICAL DRAIN CLEANING DEVICES**

#### **Sewer Hose Storage**

Depending on your RV model, the sewer drain hose may be stored in an exterior compartment marked “Sewer Hose” or it may be located in the hollow square tube bumper. The bumper has removable plastic end caps, and the hose slides inside the hollow bumper.

#### **Vents**

Vent pipes and vents release air from the grey and black water holding tanks. On most models the exterior vent cap is attached to the roof and must be kept clear of obstructions to perform as intended.

On some models, the vent pipe may be part of the drainage system referred to as a “wet vent” where water flows downward as air flows upward in the same pipe.

Some models are equipped with a side vent system. On these models this label will be next to the termination valve. This label should not be removed from your recreation vehicle.

#### **Black/Grey Water Holding Tanks**

Dump the gray and black water holding tanks before traveling to avoid carrying unnecessary weight. The weight of the holding tank contents is not calculated into the RV cargo carrying capacity. Traveling with full holding tank(s) could cause you to exceed the individual tire ratings and/or the RV GAWR or RV GVWR. Potential damage to suspension components, such as springs, tires and axles, could result.

If you are dry camping and cannot immediately empty your holding tanks, reduce your

#### **CAUTION**

Keep drain valve closed to minimize the presence of sewer gases.  
Sewer gases may be present when RV is connected to campground sewage hookup. May lead to illness or personal injury.



vehicle speed until you reach a dumping station. When connected to the sewer drain line at a campground, keep the black tank drain valve closed until the holding tank is at least  $\frac{3}{4}$  full. This will provide sufficient water to assist in complete draining of the black water holding tank. Repeat as needed.

Before using the recreation vehicle, or after dumping the grey and black water holding tanks, always add the proper amount of deodorant to the black water tank to prevent odors and help break down holding tank contents (unless winterizing). Follow the deodorant bottle or package instructions. Driving to a disposal site will normally loosen any accumulated waste debris or solids from the sides of the holding tanks.

### **WARNING**

Never travel with full black or grey water holding tanks. This not only wastes your fuel but depending on the location of the tank(s), it can affect your tow vehicle handling characteristics.

### **CAUTION**

- Never leave the black tank drain in the open position continuously when connected to the campground sewer system. Leaving the drain open will allow the liquid to drain out increasing the potential for a blockage in the tank. Keeping the drain in the closed position will prevent debris from accumulating in the tank.
- Do not add automotive antifreeze or caustic chemicals, such as laundry detergents, into the holding tanks. Although these products may have a deodorizing effect, they may damage the plastic and rubber parts of the plumbing system or the components

## SECTION 8: PLUMBING SYSTEM

### **BLACK AND GREY TANK DRAINS**

There are labels on the exterior of the recreation vehicle indicating the location of the grey and black tank drains (also called dump valves). Always drain the black water holding tank first so the grey tank wastewater can help rinse any solids or debris from the dump outlet and sewer hose.

1. To make drainage easier, level the RV.
2. Remove the sewer hose housing dust cap and attach the sewer hose (customer supplied).
3. Place the end of the sewer hose into the approved dump station.
4. Open the black tank dump valve (depending on your model the valve may be located under the RV, or on the utility center). Close the dump valve when the black water holding tank is empty.
5. Open the grey tank dump valve (depending on your model the valve may be located under the RV or on the utility center). Close the dump valve when the grey holding tank is empty.
6. Remove, clean and store the sewer hose.
7. Close the sewer hose housing dust cap.



**Black/Grey Tank Drain and Valves**

You can locate dump stations throughout the United States and Canada in Woodall's, Rand McNally Camp Guide, Good Sam Camp Guide, KOA Kampgrounds Camp Guide and various other publications. Some fuel stations also have dump stations. Please contact your RV dealer for assistance in the purchase and installation of a sewer hose or sewer hose extension (if needed).

#### **Sewage (black) tank preparation**

### **⚠ WARNING**

It is important to add enough water to prevent solid waste buildup. Follow the directions listed below and in the manufacturer's operator manual.

1. Release one to two quarts (1 or 2 liters) of water into the toilet bowl.
2. Follow the directions on your RV-approved toilet chemical bottle (customer supplied) and put the recommended quantity of holding tank chemical into the toilet bowl.
3. Flush the toilet and allow at least two gallons (8 liters) of water to flow into the holding tank.

#### **Waste (grey) holding tank preparation**

No special preparation is required, however, placing a small quantity of chemicals into this tank, such as baking soda or an approved RV chemical, will reduce odors from food particles in the system.

#### **Cleaning and maintenance**

The toilet should be cleaned regularly for maximum sanitation and operational efficiency. Use only RV approved chemicals. Do not use chlorine (undiluted) or caustic chemicals, such as laundry bleach or drain opening types, in the toilet system. These products damage the seals in toilets and dump valves.

**MACERATOR PUMP SYSTEM (IF SO EQUIPPED)**

Your RV may be equipped with a macerator pump system used to discharge waste from the gray and black waste tank. The system has a 1-1/2 inch diameter flexible hose that runs from the pump (under the RV) and is stored in an exterior storage compartment. The system when powered on can discharge waste (uphill if necessary) up to a distance of 150 feet.

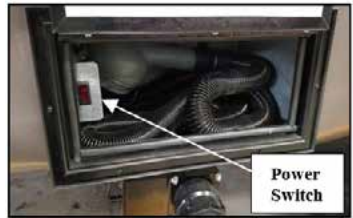
**⚠ WARNING**

Before operating the macerator pump, make sure the external dump hose is properly attached at the RV and at the dump station. The hose is under pressure and therefore waste is discharged under pressure. **Failure to follow instructions can lead to possible injury or property damage. The use of this system for anything other than intended will void the warranty.**

**⚠ CAUTION**

Water can accumulate in the flexible hose and dump connector of the macerator system. When winterizing the RV, antifreeze must be added to the macerator system. Refer to the *Winterizing* section.

Open the hose compartment and pull out the 1-1/2 inch flexible hose (which can extend to 21 feet) with the attached dump connector. The dump connector includes two connections: a small removable cap for attaching a 3/4 inch garden hose, and a larger 3-inch removable cap that allows it to attach to the sewer outlet at the dump station.



**Macerator hose and dump connector**

**Using the system**

1. To make drainage easier, level the RV.
2. Attach the dump connector to the 3-inch sewer outlet at the dump station (Fig A), or to a 3/4-inch garden hose and run the hose to a dumping location.
3. Open the black tank dump valve.
4. Turn the Macerator power switch ON (switch lights up red) at the hose storage compartment and the macerator pump will begin sending waste through the dump hose.
5. When the tank is empty, turn the macerator power switch OFF. Close the black tank valve.
6. Select the gray drain valve.
7. Turn the Macerator Power Switch ON.
8. When tank is empty, turn the macerator power switch OFF. Close the gray tank valve.
9. Unhook the dump connector, rinse it out and replace the hose and connector back into the storage compartment.
10. The black tank flush inlet can be used with this system also (refer to the *Black Tank Flush* section).



**Garden hose connection**



**FIG A**

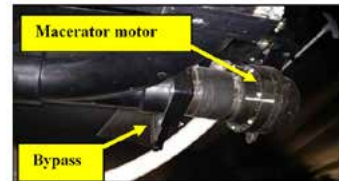
## SECTION 8: PLUMBING SYSTEM

The **Macerator Bypass Valve** is located underneath the external hose storage box. This bypass will allow you to gravity dump the waste from the tanks straight down to a 3-inch sewer hose connection under the trailer, in the event there is a problem with the macerator motor.

**NOTE:** The bypass valve also doubles as an emergency cutoff in the event of a problem with the flex hose or dump connector. Closing the valve stops waste flow out of the macerator pump and up to the flex hose, but will divert waste to the main dump connector under the RV. Make sure the main dump gate valve is closed until you are ready to empty the black tanks.

### To operate

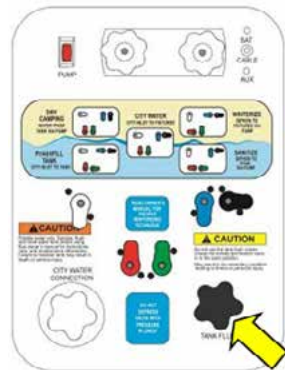
1. Attach a 3-inch sewer hose to the main dump connector under the trailer and to a sewer outlet at a dump station.
2. Open the desired black / gray (manual) drain valves, one at a time (black then gray).
3. The macerator bypass valve will be pointing away from you and is attached to the macerator pump. The valve location is by design to prevent accidentally engaging the bypass when system is operating normally.
4. The bypass valve is normally open (handle is pulled **OUT**). To bypass the macerator, push the bypass valve **IN** (turns off flow from the macerator pump) allowing waste to flow out of the dump connector under the trailer via gravity.
5. When finished, close the main dump gate valve under the trailer, along with the black / gray dump valves. Disconnect the sewer hose from the main dump connector and at the dump station.



Macerator Bypass Valve

### ***BLACK TANK FLUSH (IF SO EQUIPPED)***

The black tank flush (no fuss flush) inlet is typically located on the utility center panel labeled as "Tank Flush". The location may vary depending on your model. Attach a garden hose (connected to a pressurized fresh water source) to the black tank flush inlet. The water goes directly into the black water holding tank sprayer connection, allowing you to remove debris and preventing accumulation. A check valve is incorporated in the plumbing lines to prevent back flow. Flush the black water tank each time the grey and black water holding tanks are dumped or as needed.



Sewer Tank Flush Inlet on Utility Center



**NOTE:** The color-coded valve positions do not affect the tank flush function. It does not matter where they are positioned when operating the tank flush. Refer to the *Uni-Dock Utility Center*.



1. Dump the black water tank (see *Black and Gray Tank Drains*) and leave the black tank drain valve open.
2. Connect a garden hose from the water supply source to the black tank flush.
3. With the water source turned ON, flush the black water holding tank until the water running out of the black tank drain valve is clear (not discolored or cloudy).
4. Disconnect the garden hose and close the black tank drain valve. Fasten the sewer hose housing dust cap back on the tank flush inlet.

### **⚠ CAUTION**

- The black tank drain valve must be OPEN any time there is a hose (water supply) connected to the black tank flush.
- Do not leave any hose (water supply) connected to the black tank flush when it is not in use.

### **⚠ WARNING**

Do not use the same hose to fill your fresh (potable) water tank that is used for the black tank flush.

### **TANK HEATERS (IF SO EQUIPPED)**

Your recreation vehicle may be equipped with heaters for the fresh, gray, black water tanks and the water lines or drain lines. The larger tank heaters are 120VAC and attach directly to the tanks. Water line or drain line heaters are smaller and operate on +12VDC and will be attached to the water lines or drain lines. These heaters will prevent water in the tanks and lines from freezing down to -11°F (-24°C) (contingent on recreation vehicle setup).

The tank heaters are thermostat controlled and will cycle on and off while they are operating. The +12VDC heaters stay on constantly. The thermostat controlled tank heaters turn ON at 44°F (7°C) and will turn OFF at 64°F (18°C). All of the heaters are controlled by a single ON/OFF switch.

Typically, this red tank heater ON/OFF switch is located on the command center panel or in the bathroom. The switch lights up red when it is turned ON and controls the heater circuit.

## NOTICE

- ❑ In order for the 120VAC tank heaters to be in operation, the recreation vehicle **MUST** be hooked up to shore power or under generator power.
- ❑ If the recreation vehicle is not operating on shore power or generator power, **only the +12VDC heaters will operate. This can result in the tanks freezing.**
- ❑ The red light on the command center tank switch does not necessarily indicate that **ALL** heaters are operating; it is only a warning that the heater circuit is ON.

### The tank heater switch should be turned ON:

- ❑ When liquid is present in the holding tanks and the outside temperature approaches and maintains freezing conditions 35°F (2°C) or colder.

### The tank heater switch should be turned OFF:

- ❑ When there is NO liquid present (tanks are empty).
- ❑ When dumping the black and gray holding tanks and the drain pipes.
- ❑ When fresh water tank and supply lines are empty or being drained for storage.
- ❑ When the recreation vehicle is connected to city sewer and the gate valves are open.



**NOTE:** Free draining is never recommended, especially in cold weather use..

- ❑ When ambient temperatures rise and remain above freezing.

No maintenance on the heaters is required, only a periodic inspection for loose wires, damage, etc. For additional detailed information, refer to the tank heater manufacturer's user guide.

## **TOILET (IF SO EQUIPPED)**

The toilet is efficient and easy to operate. Prior to using the sanitation system, it is strongly recommended to flush the toilet several times to release sufficient water into the holding tank. Generally, more water is required only when flushing solids.

## ⚠ CAUTION

- ❑ It is important to prevent solid waste buildup. Follow the toilet manufacturer's recommended instructions each time after emptying the black water holding tank.
- ❑ To prevent help toilet blockage, always use RV grade single-ply toilet paper. Do not flush paper towels, diapers, sanitary napkins or other foreign objects down the toilet.
- ❑ Do not use chlorine (undiluted) or caustic chemicals, such as laundry bleach or drain opening types, in the toilet system. These products damage the seals in toilets and dump valves.

The toilet system will perform better when water is run for ten to fifteen seconds after flushing to ensure that the waste will proceed to the bottom of the tank.

If there is not a sufficient amount of water used during flushing, the waste materials may not evacuate properly from the drain line to the tank. Clogged tanks and pipes could eventually occur. For added convenience and better sanitation system performance, it is advisable to always have four to six inches (10 - 15 cm) of water in the toilet. It is important to add enough water to prevent solid waste buildup. The following guidelines will help to prevent solid waste buildup.

### **Sewage (black) tank preparation**

1. Release one to two quarts (1 or 2 liters) of water into the toilet bowl.
2. Follow the directions on your (approved RV) toilet chemical bottle (customer supplied), by placing the recommended quantity of holding tank chemical into the toilet bowl.
3. Flush the toilet and allow at least two gallons (8 liters) of water to flow into the holding tank.

### **Cleaning and maintenance**

The toilet should be cleaned regularly for maximum sanitation and operational efficiency.

For detailed information refer to the manufacturer's operator manual.

### **SPRAY PORT (IF SO EQUIPPED)**

Your RV may include a Spray Port on the exterior door side of the trailer. This Spray Port provides a way to rinse items off outside the RV or can be used to extinguish a campfire. There are no faucets to control (cold only) water flow. Water flow is controlled by the pump if dry camping or city water if using pressurized water. There is a removable spray nozzle at the end of the coiled hose. The hose is typically stored under the bed.

**Using the Spray Port:** Connect the end of the blue coiled hose into the fitting on the Spray Port. It has a collar on the fitting which operates similar to an air hose fitting. Pull back the collar on the Spray Port fitting, insert the end of the hose into the collar and release. The hose locks into the fitting. With the water supply turned on, pull the trigger on the spray nozzle until you have the desired water flow.



**Spray Port Hose and Nozzle**



**NOTE: DO NOT** use this as a potable water source.

The water line supplying water to the sprayer must be drained if the RV is being transported, stored or if freezing weather is expected. This water line can be winterized with RV anti-freeze. Refer to *Winterizing the Plumbing System* for instructions on draining and winterizing the Spray Port.

## **SECTION 8: PLUMBING SYSTEM**

**Notes:**



### **AIR CONDITIONER**

The air conditioning system is controlled by a thermostat. Cooled air enters the RV through the grill. Make sure you have sufficient power available before operating the air conditioner. Do not operate the air conditioner without the return air filter. Operating the system without the filter allows the lint and dirt that is normally stopped by the filter to accumulate on the cooling coil of the air conditioner. This also will lead to a loss of air volume, possible equipment damage and an expensive cleaning process.

#### **Roof Mount (if so equipped)**

A special foam gasket is placed between the roof material and the subframe of the air conditioner to guard against water leakage. The air conditioner is subjected to wind pressures along with motor vibration during normal operation. Inspect the mounting bolts for tightness to ensure there is no leakage or looseness at least annually. Re-tighten bolts when they are loose. DO NOT over tighten these bolts as it may damage this gasket. The air conditioner gasket is a wearable part that eventually will need to be replaced. To gain access to the bolts, remove the filtered panel cover on central air systems or the entire air box on non-central air conditioners.

#### **Wall Mount (if so equipped)**

Keep the air inlet grill and cabinet clean by wiping with a cloth dampened with warm water and a mild detergent.

#### **Heat Pump Operation (if so equipped)**

Set the thermostat for either electric or gas heat. On the electric setting, the heat pump will become the primary heat source as long as the interior temperature of the RV has not dropped 5° below the thermostat set point. If this occurs, the thermostat will automatically activate your gas furnace.

The furnace will continue as the heat source until the thermostat set point has been satisfied. At that point, the heat pump will again become the primary heat source.

For RV models with a touch screen system, the heating cooling controls are included on the touch screen selectable screens.

**For additional information** refer to the manufacturer's owner's manual included in your warranty packet or consult your dealer.

### **POWER ROOF VENT (IF SO EQUIPPED)**

The 12-volt DC attic fan (or powered roof vent) allows fresh air to circulate through the recreational vehicle. Do not leave the attic fan open when the recreational vehicle is stored or unattended for long periods.

High winds, other unusual conditions or obstructions may prevent the dome from closing; the resulting leakage could cause non-warrantable damage.

To use your fan most effectively, close all vents and slightly open a window on a shaded side of your recreation vehicle. You are directing the air flow by opening a window.

**For additional safety and operating information** refer to the manufacturer's owner's manual.

#### **Control pad (if so equipped)**

The attic fan may be controlled by a control pad. The dome can be raised or lowered with the UP/DOWN buttons, and the speed of the fan is controlled by the ARROW buttons. It is also equipped with a rain sensor that will close the vent automatically when it rains. The rain sensor can be turned on/off by holding the DOWN button for 3 seconds.



**Attic Fan Control**

## SECTION 9: HEATING & COOLING



**NOTE:** For RV models with touch screens, the powered roof vent(s) may be controlled on one of the selectable screens on the touch screen.

### ***CEILING FAN (IF SO EQUIPPED)***

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#### **⚠ WARNING**

Be careful to avoid placing any object in the path of the ceiling fan blades!

Turn the ceiling fan ON/OFF using an interior wall switch. The 3-speed ceiling fan is controlled by the pull chain switch. The sequence of operation for the pull chain switch is: OFF, High, Medium, Low, OFF. The slide switch (located on the fan) controls the direction of operation (down for forward, up for reverse). **Stop the fan first before reversing the operation direction!**



**NOTE:** During cooler temperatures, set your fan settings to "low," and set the fan to turn clockwise to pull warm air from the ceiling back towards the floor. In the summer, the fan should turn counterclockwise to keep air moving.

For additional information refer to the manufacturer's owner's manual.

### ***FURNACE***

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The furnace installed in your recreation vehicle is controlled by a 12-volt DC thermostat. Depending on your model, there may be up to two thermostats enabling you to control the temperature to your comfort level.

The furnace requires both 12-volt power and propane gas for full operation. Make sure you have sufficient power available before operating your furnace.

If you have any questions contact your dealer or Customer Service. A qualified RV technician should perform all furnace maintenance at least once a year (more often depending on furnace usage). Never attempt to repair the furnace yourself.

#### **Ducting and Return Air**

All heat discharges, registers and return air grills must be free and clear of obstructions. This includes all closeable registers that are intended to reduce airflow, do not shut it off completely.

**⚠ WARNING**

- The furnace should be inspected periodically (monthly during the heating season) for presence of soot on the vent. Soot is formed whenever combustion is incomplete. This is a visual warning that the furnace is operating in an unsafe manner. If soot is observed on the vent, immediately shut the furnace OFF and contact a qualified service agency. Operating the furnace under this condition could lead to serious property damage, personal injury or loss of life.
- To ensure your personal safety, do not obstruct or alter the furnace in any manner. Do not install screens over the vent for any reason. Screens will become restricted and cause unsafe furnace operation. For your safety, only the manufacturer's factory authorized parts should be used on your furnace.



**NOTE:** For RV models with touch screens, the furnace controls may be included on the selectable menu screens of the touch screen.

**FIREPLACE (IF SO EQUIPPED)**

Your recreational vehicle may include an electric fireplace insert. For detailed operating and safety information, refer to the manufacturer's user guide included in your warranty packet.

## **SECTION 9: HEATING & COOLING**

**Notes:**

**MICROWAVE****⚠ CAUTION**

- To prevent damage, remove the turntable from the microwave when traveling.
- Make sure you are connected to a 120-volt power source.

**⚠ WARNING**

Never use the microwave cavity for storage. The microwave cavity should always be empty when not in use.

For details on operation, cleaning and safety information, refer to the manufacturer's user guide.

**General Cleaning Microwave and Convection Microwave**

**IMPORTANT:** Before cleaning, make sure all controls are off and the microwave oven is cool. Always follow label instructions on cleaning products.

To avoid damage to the microwave oven caused by arcing due to soil buildup keep cavity, microwave inlet cover, cooking rack supports, and area where the door touches the frame clean.

Clean with mild soap, water and a soft cloth or sponge, or as indicated below.

- Grease filters: mild soap and water or dishwasher.
- Door and exterior: mild soap and water, or glass cleaner applied to paper towel.
- Control panel: sponge or soft cloth and water.
- Stainless steel (on some models): mild soap and water, then rinse with clean water and dry with soft cloth, or use stainless steel cleaner.
- Turntable: mild soap and water or dishwasher.
- Rack(s): mild soap, water and washcloth. Dishwasher cleaning is not recommended.

**Convection Microwave (if so equipped)**

The convection microwave bridges the gap between microwaving your food and conventional cooking. Make sure there is sufficient 120-volt power before operating the convection microwave (see *Calculating Electrical Load*), or details on operation and safety information, refer to the manufacturer's user guide.

**COOKING SAFETY****In Case Of a Grease Fire****⚠ WARNING**

Do not attempt to use water to put out the fire. Water can spread some types of fire, and electrocution is possible with an electrical fire.

Grease is flammable. Never allow grease to collect around top burners or on the cook top surface. Wipe up spills immediately. Refer to Section 2 – Safety Precautions, for fire safety and fire extinguisher information.

## SECTION 10: APPLIANCES

### **Cooking With Propane (if so equipped)**

See the *Propane System Section* for important safety instructions. Refer to the manufacturer's owner's manual for detailed operating and safety instructions for all propane appliances.

### **COOKTOPS, RANGE AND OVEN (IF SO EQUIPPED)**

For detailed operating and safety information, refer to the manufacturer's user guide.

#### **⚠ WARNING**

- During and after use, do not touch or let clothing or other flammable material come in contact with the top burners (or heating elements), burner grates or other areas near the top burners or oven until they have had sufficient time to cool. These areas can get hot enough to cause burns.
- Never leave cooking food unattended. Turn pan handles inward, but not over the tops of the other range burners. Ensure that pans used are large enough to contain the food and avoid boil-overs. Heavy splattering or spills left on the cooktop can ignite and cause burns.
- If using glass, glass/ceramic, ceramic, earthenware or other glazed utensils (or cookware) verify it is safe for use on the top burners. Only certain types of utensils (or cookware) are suitable for surface or top burner use.
- Do not cover the oven vent openings while the oven is in operation.** Restricting the flow of combustion air will create an asphyxiation hazard.

#### **⚠ CAUTION**

Never use oven cleaners, chlorine bleach, ammonia or glass cleaners with ammonia. Always allow the cooktop to cool before cleaning.

### **Cleaning instructions**

Refer to the manufacturer's user guide included for detailed cleaning instructions.

#### **General Cleaning**

- To avoid damage and possible burns, be sure the appliance is off and all parts are cool before handling or cleaning.**
- Use care to avoid steam burns if a wet sponge or cloth is used to wipe spills on a hot surface.
- Some cleaners can produce noxious fumes if applied to a hot surface.
- To prevent staining or discoloration, clean appliance after each use.
- If a part is removed, be sure it is correctly replaced.
- If a spillover occurs while cooking, immediately clean the spill from the cooking area while it is hot to prevent a tough cleaning chore later. Using extreme care, wipe spill with a clean, dry towel.

#### **Electric Drop-In Cooktops (if so equipped)**



**NOTE:** Make sure you are connected to a 120-volt power source.

 **CAUTION**

Do not use aluminum foil on the electric range cooktop, as this material will damage the cooktop surface if it melts. **Do not use aluminum foil under any circumstances on the electric range cooktop.**

**Gas Drop-In Cooktops (if so equipped)**

Depending on your model, it may be equipped with either a 2 burner or 3 burner cooktop. The 2 burner match-light cooktop has two 6500 BTU/H burners with control panel.

The 3-burner piezo-igniter cooktop has (1) front 9000 BTU/H burner and two rear 5200 BTU/H burners. The 3 burner cooktop is also equipped with a control panel.

Refer to manufacturer's user guide for detailed operating and cleaning information.

**Kitchen Range and Oven (if so equipped)**



**NOTE:** To help reduce potential condensation or unwanted cooking odors, turn on the overhead kitchen roof vent or the range hood vent (if so equipped)

To prevent damage, always use the manufacturer's recommended size flat bottom pan(s). Generally, the pan should be large enough to cover the burner, but not be more than one inch larger than the burner grate.

Do not use a broiler pan, griddle or any other large utensil that covers more than one burner at a time. This will create excessive heat that may cause melting, sooting or discoloration.

The use of undersized pans could expose a portion of the heating element to direct contact and may result in ignition of clothing. Proper relationship of pans to burner will improve efficiency.

**Oven (if so equipped)**

The propane gas oven must have 12-volt power to operate. **Do not use the oven as a storage area.** If you have any questions, contact your dealer or our customer service department.

Refer to the manufacturer's user guide for detailed operation, cleaning and safety information.

**GAS BBQ GRILL (IF SO EQUIPPED)**

**⚠ WARNING**

- ❑ Be sure to read, understand and follow all information supplied with your recreation vehicle concerning the use of propane before operating the BBQ grill. The propane hose must be correctly connected before lighting the grill. Failure to follow instructions supplied by the grill manufacturer, or use of any components other than those originally supplied with the grill, could result in death or serious injury.
- ❑ **If you smell gas: Shut off gas to the appliance; extinguish any open flame; open lid; if odor continues, immediately call you gas supplier or your fire department.**
- ❑ The maximum weight limit for the bracket supporting your BBQ grill is 50 lbs. This limit includes the weight placed on the BBQ grill. Exceeding this weight limit could result in injury or property damage.
- ❑ The BBQ grill is for use outside of the recreational vehicle. **Never use this grill inside a compartment or inside of the recreational vehicle.** Before operating the BBQ grill, make sure that it is securely mounted on the support rail attached to the side of the recreational vehicle (if so equipped) or the bumper mounting bracket (if so equipped).
- ❑ The BBQ grill must be **COMPLETELY COOLED** before storing it. The grill should be cool to the touch before storing. Storing the BBQ grill before it is completely cool may result in serious injury or property damage.

**⚠ DANGER**

Always open hood before turning on gas and lighting burner, failure to open the hood before lighting could cause an explosion causing property damage, injury, or even death.

Depending on your model, your grill will be mounted with either a bumper mount system, or a rail mount on the side of your recreational vehicle.

**Bumper Mount (if so equipped)**

Your RV may be equipped with a rear bumper grill mount. There are several styles of bumper mounts, each one may be designed to fit a specific type of grill or RV. Complete installation instructions for each bumper mount and each grill are beyond the scope of this manual. Please refer to documentation supplied in your warranty packet or call Customer Service for mounting information.





**Rail Mount (if so equipped)**

- Hang the grill bracket on the aluminum mounting strip located on the side of the recreation vehicle.
- Open the (2) folding arms on the bracket making sure they lock in position.
- Slide the grill onto the (2) arms against the stops. Make sure the grill is fully on the arms. Arms will slide into the “T” bracket on each side of the grill.
- Insert the retaining pins into the arms.
- To remove the grill, remove the retaining pins and simply slide it off the bracket arms. Wait until grill has cooled down before removing it.



**Gas Grill and Mounting**



**Bracket on Support Rail**

**NOTE:** Grill weight is 26 lbs.

Refer to the grill manufacturer’s user guide for detailed operating and safety information.

**Gas BBQ Grill Prep (if so equipped)**

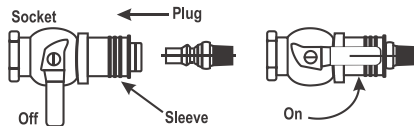
Your recreation vehicle may be equipped with a propane “quick-coupler” connection and support bracket for easy installation of the BBQ grill.

**Attaching the “Quick Coupler” Connection**

The “quick coupler” is directly connected to the RV propane system. The “quick-coupler” connection is equipped with a positive shut-off valve.

Place the “quick coupler handle in the OFF position and push back the sleeve. The valve handle must be OFF to make the connection.

1. Insert the plug and release the sleeve.
2. Push the plug until the sleeve snaps forward, locking the plug into the socket.
3. Turn the handle ON to allow propane to flow to the drop in stove.



**Quick Connect Coupler**

**NOTE:** This outdoor cooking warning label should not be removed from the RV.

**⚠ WARNING**

When using this outdoor cooking area:

- The vehicle must be level and stabilized.
- Do not violate manufacturers' instructions on required clearances for cooking appliances during use.
- Do not store cooking appliances until cool to the touch.

Can lead to a fire and explosion and result in death or serious injury.

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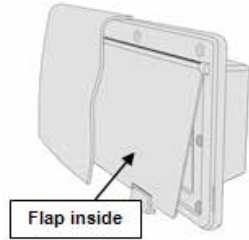
## SECTION 10: APPLIANCES

### ***RANGE HOOD (IF SO EQUIPPED)***

If your recreational vehicle is equipped with a range hood, it will be connected to an exterior vent.

The vent has an inner flap with two snaps. This flap can be snapped shut when the vehicle is in motion, or during storage to keep insects, debris, snow, rain, etc. from entering the recreational vehicle.

Anytime the stove inside the recreational vehicle is being used, this flap **MUST** be unsnapped and the range hood turned ON to vent fumes outside the vehicle.



Range Hood Vent

### **⚠ WARNING**

Whenever the stove in the RV is being used: The range hood **MUST** be turned on, and the inner flap **MUST** be unsnapped and free to move. Failure to do so can create an asphyxiation hazard by restricting air flow to this vent.

### ***REFRIGERATOR***

The refrigerator is not intended for quick freezing or cooling. We recommend stocking it with pre-frozen or pre-cooled food when possible. The shelves should not be covered with paper or plastic and the food items should be arranged so air can circulate freely. Keep the area at the back of the refrigerator clean and free of debris. Check for obstructions in the exterior refrigerator vent area (i.e., spider webs, bird nests, etc.). Use a soft cloth to dust off the debris.

For optimum efficiency and performance, it is recommended the refrigerator be checked at least twice a year as part of the routine maintenance.

For detailed operating and safety information, refer to the manufacturer's user guide.

#### **Gas/Electric Models (if so equipped)**

### **⚠ WARNING**

If you smell propane gas **STOP!** Follow the directions located in your manufacturer's owner's manual and in this manual.

#### **Residential Models (if so equipped)**



**NOTE:** If you are using electric to power the refrigerator, make sure you are connected to a 120-volt power source.

**⚠ CAUTION**

The ice maker (if so equipped) should be turned off and the ice tray emptied when power to your recreation vehicle has been shut off. With no power, the ice will melt and water may “pool” in the refrigerator door. When power is restored, the vibration may cause this water to run out of the door and on to the vehicle floor.

**3-Way Refrigerators (if so equipped)**

Depending on your model, you may have a 3-way refrigerator (12VDC, LP GAS or 120VAC).

**⚠ WARNING**

Converter output (12VDC) is not intended for normal operation of the 3-way refrigerator. When the camping trailer is parked and the power cord is plugged in, set the 3-way refrigerator to “AC power.” The “DC mode” is to be used only when traveling and will pull power from the auxiliary battery charge line (if so equipped). When camping without available AC power, utilize the propane mode.

**Cleaning Your Refrigerator**

The following are general cleaning guidelines. For detailed information on cleaning your specific refrigerator, refer to the manufacturer’s user guide.

**Cleaning the Interior**

1. Unplug refrigerator or disconnect power.
2. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
3. Inside the refrigerator, use a warm water and baking soda solution consisting of approximately 1-tablespoon (15ml) baking soda to 1 quart (1 liter) of water. This solution cleans and neutralizes odors. Rinse and wipe dry.
4. Leave an open box of baking soda in the refrigerator and freezer to help prevent odors.



**NOTE:** Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools.

There is no need for routine condenser cleaning in normal operating environments. If the environment is particularly greasy or dusty, or if there is significant pet traffic, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency.

## SECTION 10: APPLIANCES

If you need to clean the condenser:

- Remove the base grille.
- Use a vacuum cleaner with a soft brush to clean the grille, the open areas behind the grille and the front surface area of the condenser.
- Replace the base grille when finished.

### **Cleaning the Exterior**

**Painted metal exteriors:** wash with a clean sponge or soft cloth and a mild detergent in warm water.

**Stainless steel exteriors:** wash with a clean sponge or soft cloth and a mild detergent in warm water. Do not use appliance wax, polish, bleach, or other products containing chlorine on stainless steel. Stainless steel can be cleaned with a commercially available stainless steel cleaner. A spray-on stainless steel cleaner works best.

**IMPORTANT: Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If unintentional contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth.**

For silver-accented plastic parts, wash with soap or other mild detergents. Wipe clean with a sponge or damp cloth. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach as these products can scratch and weaken the paint finish.

### **WASHER/DRYER PREP (IF SO EQUIPPED)**

If your recreation vehicle was built with washer/dryer prep, be aware the cabinet space provided is intended for the installation of an aftermarket washer/dryer combo unit (customer supplied) only. Please consult your dealer or the manufacturer for installation assistance.

A dryer vent opening must be cut into the sidewall of the RV if installing a dryer. A label has been installed to assist you in placing the vent in the correct location. The label will be located in the area where the dryer will be installed. Instructions on how to cut the dryer vent hole and how to install the dryer vent in the wall of the RV are included in your warranty packet



**Dryer Vent Label**

### **⚠ WARNING**

Gas dryers should **NEVER** be installed in your recreation vehicle. Dryer prep has been designed for electric dryer operation **ONLY**.

### **⚠ CAUTION**

Do not operate a dryer in the recreation vehicle unless the dryer is properly vented.

### **VACUUM SYSTEMS (IF SO EQUIPPED)**

Depending on your model, one or both of the following vacuum systems may be in your recreation vehicle.

### Central Vacuum System

The following is an overview of the central vacuum system operation. For detailed operating and safety instructions, refer to the manufacturer's user guide.

The central vacuum system installed cleans virtually any surface with no electric cords and has a variety of attachments for many cleaning needs. Make sure you have 120-volt AC power available before operating your central vacuum system (refer to *Electrical Systems*, calculating electrical load).

To operate the central vacuum system lift the vacuum cover, and attach your vacuum hose and cleaning attachment. The central vacuum will automatically activate. It has a large disposable bag that will need to be checked periodically and replaced after usage. The disposable bag is located inside the exterior cargo compartment.

### **WARNING**

- DO NOT PICK UP ANYTHING THAT IS BURNING OR SMOKING, SUCH AS CIGARETTES, MATCHES, OR HOT ASHES. RV damage, personal injury, or death may result from vacuuming up burning or smoking material.
- DO NOT PICK UP FLAMMABLE OR COMBUSTIBLE LIQUIDS SUCH AS GASOLINE, OR USE IN AREAS WHERE THEY MAY BE PRESENT. RV damage, personal injury, or death may result from vacuuming up flammable or combustible material

### **WATER HEATER – SEE PLUMBING SECTION**

### **OUTSIDE KITCHEN (IF SO EQUIPPED)**

Typically outside kitchens consist of a 2-burner cooktop, refrigerator and sink. For detailed operation and safety information on the outside kitchen appliances, refer to the manufacturer's user guide.

The cooktop will function more efficiently when level.

### **WARNING**

The maximum weight capacity of the outside kitchen unit is 50 lbs. Setting items on the kitchen unit that exceed this weight limit could cause damage to the unit or result in personal injury.

Outside kitchen access and locking functions may vary depending on your model.

**The following applies when using any outside kitchen configuration.**

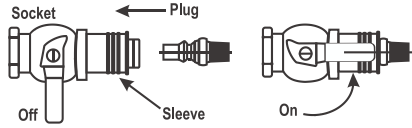
- Make sure all supports are securely in place before using the outside kitchen.
- Before using, make sure the propane connection is properly hooked up and secure.
- Do not leave the cooktop unattended while using.
- Keep all clothing and flammable material away from the cooktop while in use.
- Do not exceed the weight capacity of the outside kitchen unit.
- Disconnect the propane couple before stowing the outside kitchen unit.
- Make sure the kitchen unit is properly stowed and secured, and that the outside kitchen door is securely in place and locked before traveling.

## SECTION 10: APPLIANCES

### **Attaching the “quick coupler” connection**

The “quick coupler” is directly connected to the RV propane system. The “quick-coupler” connection has a positive shut-off valve as required by code and standards.

1. Place the “quick coupler handle in the OFF position and push back the sleeve. The valve handle must be OFF to make the connection.
2. Insert the plug and release the sleeve
3. Push the plug until the sleeve snaps forward, locking the plug into the socket.
4. Turn the handle ON to allow propane to flow to the drop in stove.



**Quick Connect Coupler**

### **Exterior Refrigerator**

**NOTE:** Outdoor cooking warning label should not be removed from the RV.

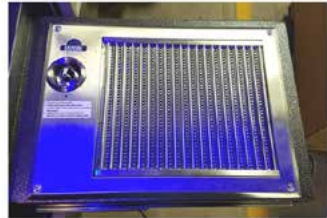


Your recreational vehicle may be equipped with an exterior refrigerator in the front storage compartment, or in the outside kitchen (if so equipped). For information on use and safety, refer to the manufacturer’s user guide.

### **LP Gas Grill (if so equipped)**

The outside kitchen may include an LP fueled BBQ grill. This grill is mounted in a pull out drawer. It has a single burner control. It attaches to the LP tank using a quick coupler connection as described above.

The drip pan attaches to tabs underneath the grill at each end. A handle is mounted in the middle of the drip pan to dump the contents. Refer to the grill user manual for further information.



**NOTE:** A drip pan is included with the grill. The drip pan **MUST** be used underneath the grill to catch hot grease and liquids dripping from the grill and to prevent injury.

This grill is **only** available on certain RV models.



**Drip Pan**

## **WARNING**

- The grill requires proper ventilation. It is designed for RV outdoor use only.
- **NEVER** put lava rocks or charcoal or anything else on or under the grate. Grill is designed so it does not require those items. Serious injury or property damage can occur by placing foreign objects on the grate.
- **Never touch the grate when it is hot.** Use the spade (grate handle) supplied with your grill.
- Be sure to read, understand and follow all information supplied with your recreation vehicle concerning the use of propane before operating the BBQ grill. The propane hose must be correctly connected before lighting the grill. Failure to follow instructions supplied by the grill manufacturer, or use of any components other than those originally supplied with the grill, could result in death or serious injury.
- **If you smell gas: Shut off gas to the appliance; extinguish any open flame; open lid; if odor continues, immediately call you gas supplier or your fire department.**
- The BBQ grill is for use outside of the recreational vehicle. **Never use this grill inside a compartment or inside of the recreational vehicle.** Make sure the grill is pulled completely out of the drawer before attempting to use it.
- Install the drip pan under the grill to catch hot grease & liquids. Failure to use the drip pan can cause personal injury including burns from hot grease.
- The BBQ grill must be **COMPLETELY COOLED** before storing it. The grill should be cool to the touch before storing. Storing the BBQ grill before it is completely cool may result in serious injury or property damage.
- Do not cover the cooking surface with a dust cover, a lid, foil, cooking utensil or anything else. Covering the cooking surface can cause an unsafe situation and can lead to serious injury or property damage.

### **Cleaning The Grill**

**Make sure the grill is completely cool before cleaning.**

Use only non-abrasive cleaners or degreasers designed for use on stainless steel. Apply a stainless steel shine product to all external parts of your grill after cleaning.

Clean the cooking grid with soap and water and a wire brush after each use. Drip pan under the grill should also be cleaned frequently.

The spade (grate handle), drip pan, and cooking grid are all dishwasher safe.

Use the spade (grate handle) to remove the grill grate from the grill.

For further information refer to the gas grill user guide or contact Customer Service.

## **SECTION 10: APPLIANCES**

**Notes:**



**WINEGARD AIR 360 PLUS SYSTEM (If So Equipped)**

The Winegard Air 360 Plus system is a fixed omnidirectional TV/FM antenna, plus Wi-Fi, and 4G extender. The antenna enclosure is 8 inches high and 17 inches in diameter. Antennas are powered by +12VDC supplied with a cable attached to the enclosure.



Inside the roof antenna enclosure are 3 types of antennas.

- An antenna to receive FM radio and OTA (Over-The-Air) VHF/UHF HDTV signals.
- An antenna to pick up any Wi-Fi signals being broadcast in the area.
- An 4G/LTE antenna to receive a 4G/LTE signal from your wireless cellular provider.



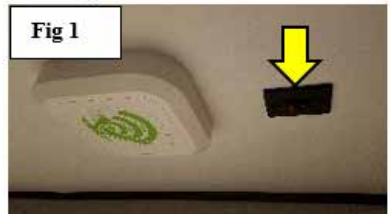
**NOTE:** To receive 4G/LTE signal you must have a subscription to a 4G/LTE service. Connecting to the internet through a 4G/LTE connection will use data from your service provider.



**NOTE:** Wi-Fi signals picked up by the antenna may be password protected. If you do not know the password you won't be able to log in to them.

**Bluetooth Winegard 4GLTE WiFi Router (if so equipped).**

Certain luxury fifth wheels will have the ceiling mounted router box as a standard item. (Fig 1). It is installed on the ceiling of the bedroom positioned directly beneath the roof-mounted Winegard Air 360+ antenna. Connections from the antenna to the router box are pre-wired at the factory.



**Wi-Fi /4GLTE router box and switch**

Certain other RV models have this router box as an optional item, which can be installed by the dealer. The connections for the box (from the antenna) are prepped from the factory and the wiring is located behind the white cap on the ceiling shown in Fig 2.



The router box requires +12VDC power to operate, and is controlled with a switch located on the bedroom ceiling next to the router box. (Fig 1 arrow). **If the switch is left constantly ON; over time it could drain your battery. When leaving the trailer or when the network is not in use this switch should be turned OFF.**

## SECTION 11: ELECTRONICS

This router box, can receive a cellular data connection (through the use of a SIM card supplied by your cellular provider or through Winegard). The Winegard SIM card comes pre-installed in the ceiling router box.

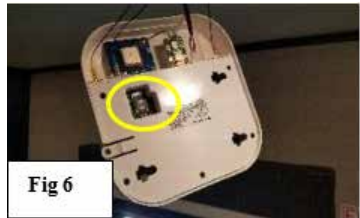
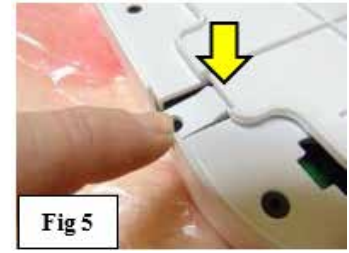
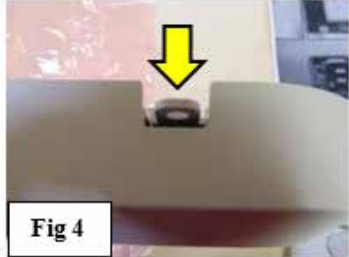
A second antenna in the rooftop enclosure will also pick up any wireless Wi-Fi signals in the immediate area and distribute those signals through the ceiling mounted Winegard Gateway router box.

Presently the system works with the following wireless providers: Winegard, Verizon, T-Mobile, and AT&T. A SIM card is available from your cellular provider.

Connection and setup information is located in the Winegard information in your warranty packet.

### Opening the Router Box

To install a SIM card, you must remove the router box from the ceiling. There is a plastic tab in a notch on the plastic cover (**Fig 4**). Push this tab down, to release the catch (**Fig 5 arrow**). Hold the tab down, and slide the box **away** from the plastic tab, and it should come off the ceiling mounting plate. Gently pull the box off the mounting plate, it will hang by the wires. The SIM card slot is located in the large hole on the back of the box (**Fig 6 circled**).



### Removing the SIM card:

Refer to Figures A, B and C below. To open the SIM card slot place a small screwdriver in the slot of the SIM card holder as shown. Make sure the holder is facing the same as shown in **Fig A**. (Notch in plastic case to the upper right)

To open, **GENTLY** push the black holder in the direction of the **OPEN** arrow (circled in photo) on the SIM card holder. It should “click” when it unlocks.

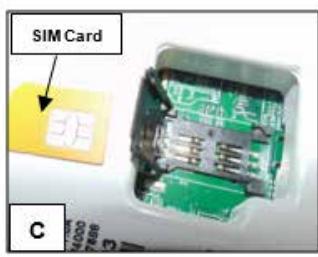
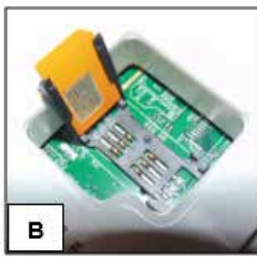
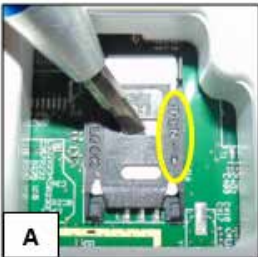
Flip up the SIM card holder (**Fig B**).

Pull out the Winegard SIM card (**Fig C**).

Insert a new SIM card from your cellular provider. Slide it in the slots on the card holder. (Note the position of the angled corner of the SIM card)

Then flip the card holder back down.

To close the SIM holder, insert the screwdriver back in the same slot (**Fig A**), **GENTLY** push down on the card holder and slide the card holder upward (opposite the **OPEN** arrow) to lock the SIM card holder in place. There will be another “click” when it locks in place.



Replace the box back in the ceiling mounting plate and slide it towards the plastic lever and it should lock in place without pressing the tab.

### **Bluetooth control:**

**NOTE:** You MUST turn the power switch (Fig 3) ON or there will be no cellular or Wi-Fi signals from the 4GLTE/Wi-Fi router box.

The Bluetooth function on your smartphone, tablet or other smart device, must be enabled in order to detect the SSID from the router and connect to the system.

### **Router Password, Serial number, IMEI number:**

There should be a small vinyl tag (or label) in the vicinity of the entrance area to the RV. The label may be located in a nearby cabinet.

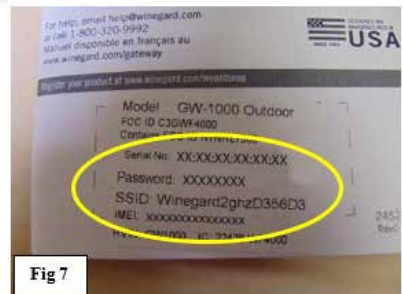
Other locations for this information would include a tag (or label) on the Winegard Gateway instruction manual (**Fig 7**) (in your warranty packet) or on the backside of the ceiling mounted 4GLTE/Wi-Fi router box in the bedroom (**Fig 8**).

**NOTE:** In these photos, the Serial number, password and IMEI number have been X'd out for security purposes.

Setting up your network for cellular/Wi-Fi access is too detailed to explain here, but all the necessary information is included in the small Winegard Gateway manual included in your warranty packet.

### **Resources Required:**

- Mobile phone or tablet with at least IOS 9.0 or Android 4.4 with Bluetooth 4.0 capabilities.
- Bluetooth Ready Multi-Function Receiver (Pre-installed and programmed by the OEM).
- Internet Access – typically accessed through your smartphone in order to download the router setup program.



## SECTION 11: ELECTRONICS



Fig 8



Winegard Gateway manual

Winegard has two free apps that can be downloaded for Android or iPhone to help locate TV and Satellite signals: **TV Signal Finder** and **HD Tower Finder**.

These apps will help you determine HDTV tower locations and satellite dish pointing coordinates. It uses the device camera to help set the angle on your satellite dish or show you a graphic representation of the TV towers located in your area.

A wall plate will be typically located in the vicinity of the main TV in the RV. The wall plate has an Antenna ON/OFF button (which supplies +12VDC up to the roof antenna), an antenna indicator light, a Wi-Fi ON/OFF button, a Wi-Fi indicator light, and a threaded coaxial connector for the main TV.

The first time you hook up the antenna to the TV you will need to run a channel scan to detect TV signals in your immediate area. Press the antenna ON/OFF button and the antenna indicator light comes on. Refer to documentation in your warranty packet.



LED INDICATOR LIGHTS

- |                            |   |
|----------------------------|---|
| 1. Antenna ON/OFF Button   | 4. Wi-Fi ON/OFF Button                  |
| 2. Antenna Indicator light | 5. F-Jack Coaxial Port<br>(for main TV) |
| 3. Wi-Fi Indicator light   |   |



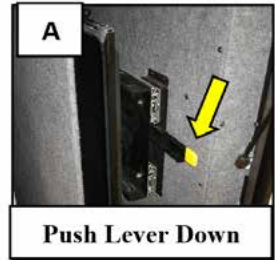
**NOTE:** Running a channel scan is not the same as just pressing the Channel UP and Channel DOWN keys on the remote.

***EXTERIOR SLIDING / PIVOTING TV***

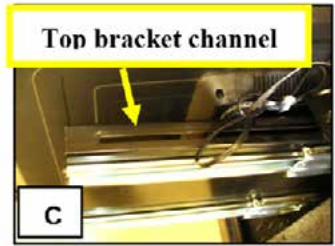
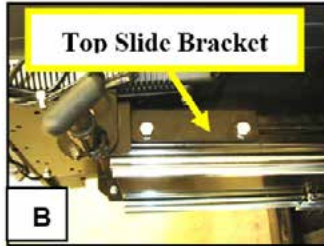
Your recreation vehicle may be equipped with a TV located in an exterior compartment that allows you to slide it in and out of the compartment, along with the ability to pivot and reposition for viewing.

**Extending the TV for viewing**

1. Push down on the yellow tipped lever to release the sliding bracket.
2. Hold the yellow lever down (A) and pull the TV towards you out of the compartment. Once you start sliding the TV out, release the lever and continue pulling the TV out. Make sure the cords do not get caught in the mechanism as the TV is pulled out.



3. With the silver brackets (on the back of the TV) extended, the TV is not completely out of the compartment. Continue pulling on the TV until the top black slide bracket (B) is all the way out to the end of the channel (C). The TV should clear the lined panel inside the compartment when it is completely extended (D).



4. To pivot the TV, pull up on the T-handle (E) which releases the TV to pivot freely.



**NOTE:** The TV does not lock into place when it is in the pivoting position.

**Retracting the TV for storage**

1. Rotate the TV back into the storage position so the T-handle locks back in place to keep the TV from pivoting (E).
2. Push the TV into the storage compartment taking care not to get the power cord or the antenna cable caught in the mechanism.
3. Push it all the way back into the compartment until it stops. Firmly push it into place until the yellow tipped lever locks it in place. You will hear it click when you have it latched properly.

## **SECTION 11: ELECTRONICS**

**Notes:**

**CLEANING THE INTERIOR**

To keep the value of your recreation vehicle, perform regular maintenance using the proper materials and procedures. Using the wrong cleaner may result in damage to the surfaces in your vehicle. Check with the manufacturer's information for the recommended cleaning agent. If in doubt, check to see if the cleaner will cause damage by testing a small area out of sight or contact your dealer for assistance. Do not use flammable liquids or sprays to clean the recreation vehicle.

**Décor Glass (if so equipped)**

Use a glass cleaner to remove smudges, smears and spots. If there is decorative etching on the décor glass, use care when cleaning around that area.

**Furniture Upholstery**

Vacuum the furniture upholstery regularly using a soft brush attachment to remove any loose dirt or debris.

**Fabric (if so equipped)**

It is recommended the fabric be professionally cleaned if it becomes stained or soiled. The professional cleaner should be made aware the fabrics that may have been treated to be fire resistant. For more information, refer to the specific furniture manufacturer's care instructions.

**Ultraleather™ (if so equipped):** It is recommended the Ultraleather™ be professionally cleaned if it becomes stained or soiled. For more information, refer to the specific furniture manufacturer's care instructions.

**Leather (if so equipped):** Periodic vacuuming, using a dry cloth to wipe up spills immediately, and using a damp cloth on problem areas, will help to keep your leather furniture in good condition. Leather surfaces can vary, as do the cleaning methods. Refer to the furniture manufacturer's recommendation, or consult a cleaning professional.

It is recommended you do not use any cleaners containing oils, waxes or silicones. Cleaners containing silicone can eventually destroy the finish on the leather. Cleaners containing oils or waxes should not be used as they leave residues on the surface of the leather, which can attract more dirt and eventually lead to cracking.

**Window Treatments**

**Fabric – Drapes and Valances:** Dust occasionally with a vacuum and soft brush attachment. It is recommended the fabric be professionally cleaned if it becomes stained or soiled. The professional cleaner should be made aware the fabrics that may have been treated to be fire resistant.

**Window Shades**

Shades should be vacuumed periodically to remove dust. Using your vacuum cleaner's upholstery brush on low suction will remove most dust and dirt from the shade. Refer to the shade manufacturer's owner's manual for additional and detailed information.

To remove stuck on dust or stains refer to the following guide.

**Solar Shields:** Use a sponge or soft brush and water to remove stains. A mild cleaning solution can be used to remove tougher stains. Rinse after cleaning by wetting a clean cloth in fresh water, wringing out any excess and wiping the areas where the cleaner was used.

**Day/Night Shades:** Clean with a mild cleaning solution using a sponge or paper towel. Wipe down with water after cleaning and dry thoroughly before raising the shade. Do not use spot remover, household cleaners or detergents to remove soiled spots, as these may cause damage to fabric or loss of color from fading.

**Mini Blinds:** A simple dry rag may do the trick. If they are especially dirty, you can use cold or warm water to clean them; never use hot water.

## SECTION 12: INTERIOR

Fill a spray bottle with water and a tiny amount of soap. Then spray a lint-free towel with the mixture and use the towel to wipe down each slat. While cleaning, try not to bend the slats. They can also be soaked in a bathtub to loosen up any debris so the slats can be wiped down easily.

**Roller Shades:** Clean by using soapy water or a mild cleaning solution on spots. Try a small area first because harsh household cleaners or detergents may cause damage to fabric or loss of color. It is recommended to dust the rails and fabrics of the shades on a regular basis. Shades should be kept in the closed or up position when not in use to maintain pleat retention and minimize dirt and soil build-up.



**NOTE:** If your recreation vehicle must be stored for an extended period of time, store shades in the up position and cover your windows with additional protection (I.E. Cut out cardboard).

### **Cabinetry and Tables**

To keep hardwood doors, cabinet fronts and hardwood tables looking like new regularly dust with a soft cloth dampened with a cleaning polish or mild detergent solution. Avoid using ammonia based products or silicone oils as they may cause damage if used over a long period of time.

The finish is durable and resistant to most household spills. However, spills should be wiped up promptly to avoid potential problems. Excessive prolonged exposure to direct sunlight, high temperatures and high humidity can cause damage to both the finish and the wood itself.

### **Interior Wall Panel**

To clean, use a mild solution of soap and lukewarm water with a soft sponge or cloth. Wipe dry with a soft, clean cloth.

## **CAUTION**

Do not use abrasive cleaners as they may cause the vinyl to scratch and become dull. Do not use cleaners that contain bleach

Putty sticks can be used to cover scratches on the wood surface wall panels. These can be obtained from local hardwood stores and lumberyards. Contact your dealership service department for assistance in repairing décor paneling.

### **Quik Panel Wall Panels (if so equipped)**

Quik Panels are used on certain Entegra motorhome models and may be treated and cleaned as a high quality painted surface. All Quik Panels are sealed or glazed and can be cleaned with a soft cloth and mild soap and water (such as dish soap).

Dust and wipe clean with soft, damp cloth or chamois, wiping gently. Do not use gritty or abrasive particle soaps or scouring compound to clean ABS plastic. Avoid using “citrus” or biodegradable cleaners that contain “D-Limonene” as they may damage plastic materials.





**NOTE:** Oil based soaps and cleaners are not recommended. No abrasive cleaners or alcohol cleansers should be used. If other cleaner solutions are used, first try on a spot in an inconspicuous area.

## **SOFA AND DINETTE**

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Your recreation vehicle may be equipped with one of the following sofa styles.

### **Hide-A-Bed Sofa or Sofa Sleeper**

The hide-a-bed sofa functions much the same as a regular residential hide-a-bed sofa. To make the hide-a-bed sofa into a bed, remove the seat cushions and pull the sofa back towards you firmly and gently. Activate (or deflate) the air mattress (if so equipped) using the supplied furniture manufacturer's instructions. To convert the hide-a-bed back into the upright sofa position, reverse the process.

### **Jack Knife Sofa**

The Jack Knife sofa functions much the same as a residential futon. To make the sofa in to a bed, lift up on the bottom seat cushion and pull it towards you. The sofa back will drop down to provide a sleeping surface. For additional comfort and to reduce fabric damage, you may want to place a cover or air mattress (customer supplied) over the sofa when it is in the sleeping position.

### **Trifold Sofa**

The Trifold Sofa offers very similar features to the traditional hide-a-bed. The following illustrations detail converting the sofa into a bed.

1. Remove the tri-fold sofa pillows and set aside.
2. Using the strap handle, pull the sleeping surface up, then out.
3. While sleeping surface is up, fold out legs. Extend the sleeping surface until grounded.
4. Once sleeping surface is grounded, fold head board down flat.

## SECTION 12: INTERIOR



### Cube Sofa

The Cube Sofa functions similar to a residential futon. The slanted back pillows offer numerous options as a sofa, along with the ability to extend the cushions for additional sleeping space.

### Booth Dinette (if so equipped)

The dinette is designed to seat up to four adults. Depending on your model, there may be a storage area in the dinette bench. To access this storage, remove all the cushions and lift up on the bottom seat support. **If the bottom seat support is secured closed with screws, do not remove the seat support or use this area for storage.**

The dinette seats that are secured with screws contain factory installed equipment and should only be accessed by a qualified service technician.

### Converting the dinette to the bed position

Remove all the cushions from the booth dinette. Lift up the tabletop and remove the detachable table legs. Place the tabletop on the ledges provided between the booth dinette benches. Lay the seat back cushions against the back of the dinette bench. Lay the dinette seat bottom cushions in between the seat back cushions. The area where the cushions meet should be slightly raised. Push the raised cushion ends down gently as the cushions are designed to fit snugly. Reverse this process when converting back to the booth dinette.

### Free-Standing Table and Chairs (if so equipped)

The free-standing dinette table can be positioned to seat up to four people. To prevent damage, the free-standing dinette chairs should be fastened securely at the dinette table when you are traveling

**PANTRY OR HUTCH (IF SO EQUIPPED)**

Your recreation vehicle may have a pantry or hutch that you can use for storage. Make sure all items stored in the pantry or hutch are secured to prevent shifting during travel. This cabinetry has been designed to accommodate the normal camping items which may be bulky but not necessarily heavy. **Remember your recreation vehicle's load capacity is designed by weight, not volume, so you cannot necessarily use all available space.**

If your pantry or hutch has sliding pantry shelves, they have been equipped with a locking mechanism to keep them in place during transit. To secure the shelf in place, push it all of the way in until the latch tab clicks into place. Always pull out slightly on the shelf to make sure that it is stationary and secure in the transit position. To release the shelf, push in on the tab and pull the shelf slowly towards you.

** WARNING**

Your RV's load capacity is designated by weight, not by volume, so you cannot necessarily use all available space when loading the vehicle. Do not exceed your GVWR and ensure you are loading the vehicle as evenly as you can for the best possible handling. Ensure heavy items are secured so they do not shift during travel.

**COUNTERTOPS****To prevent permanent damage**

- Always use hot pads or trivets under hot pans, dishes, or heat producing appliances.
- Use a cutting board to prevent unnecessary damage to the countertops. Do not cut directly on the solid surface countertop.
- Avoid harsh chemicals such as drain cleaners, oven cleaners, etc.
- Do not let cleaners with bleach set on the top. Wipe them off promptly.

For additional information on the removal of difficult stains or surface damage repair, refer to the countertop manufacturer's user guide.

Your recreation vehicle may be equipped with one or both of the following countertops.

**Laminate Countertops (if so equipped)**

Glass rings, food spills, water spots and smudges usually wipe off with a damp sponge. Stubborn stains can be removed with a general-purpose spray cleaner. Some stains can be removed by squeezing fresh lemon juice over the stain and allowing the juice to soak for approximately forty-five minutes. After 45 minutes, sprinkle baking soda over the lemon juice and rub with a soft cloth.

**Solid Surface Countertops (if so equipped)**

Soapy water, ammonia based cleaners (not window cleaners as they can leave a waxy build up that may dull the surface) or commercially available solid surface cleaners will remove most dirt and residue from all types of finishes. A damp cloth followed by a dry towel will remove watermarks.

Difficult stains can be removed from the matte finish with a green Scotch Brite® pad and a mild abrasive cleaner. Disinfect the surface periodically with diluted household bleach (one part water to one part bleach).

For cuts and scratches, sand the matte finish lightly with (220) fine grit sandpaper until the cut or scratch is gone. Restore finish with a green Scotch Brite® pad and mild abrasive cleaner.

## **SECTION 12: INTERIOR**

### **Solid surface sink maintenance**

Occasionally, clean the solid surface sink by filling one-quarter full with a 50/50 water/bleach solution. Let soak for 15 minutes, and then wash sides and bottom of sink as solution drains. Run cold water when pouring hot/boiling water into the sink.

## **FLOORING**

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Always test a cleaning agent in an inconspicuous area for colorfastness.

### **Carpet**

Vacuum your carpet regularly. It is important to remove loose soil and debris while it is on the surface. Heavily traveled areas (i.e., walkways, areas in front of the furniture) may be protected with small throw rugs to prolong the life of the carpet.

Prompt attention to spots and spills is essential. Remove as much of the spill as possible. Absorb wet spills as quickly as possible by blotting repeatedly with white paper or cloth towels.

Refer to the manufacturer's guide for detailed cleaning information, or contact a cleaning professional.

### **Vinyl Flooring**

Periodically vacuum or sweep to remove dirt and gritty particles. Although most common spills will not permanently stain the vinyl floors, they are usually easier to remove if wiped up before they set. Blot with a paper towel and wipe clean with a damp cloth. Do not use dish detergents or vinegar and water because they will dull your floor.

To care for the vinyl floor covering, use a damp mop with water and a mild cleaner on the entire floor. **DO NOT SOAK THE FLOORING.** Use care to avoid wetting the carpet edges. To avoid problems of "yellowing" linoleum, the flooring manufacturer recommends avoiding cleaners that contain oil based solvents (i.e. lemon oil, Murphy's Oil Soap, etc.).

## **BED STORAGE**

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Additional storage has been provided under the bed. To access the storage area, grasp the end ledge at the foot of the bed and lift carefully. ***The bed platform must be held when raised.***

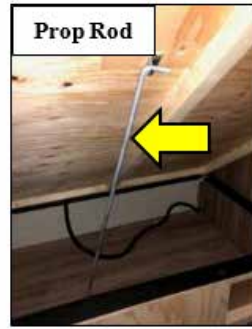
***It is recommended that two people retrieve stored items from under the bed*** so that one person may hold the platform, and the other to retrieve the stored items from under the bed. Lower the platform slowly to close it. **DO NOT DROP THE PLATFORM.**

Certain models may be equipped with a ***prop rod or gas struts*** to assist with easy access to under bed storage.

### **Prop Rod (if so equipped)**

If your model is equipped with a prop rod:

- With the help of a second person, raise the bed platform.
- Release the prop rod from its holder.
- Put the end of the rod in the bracket under the bed platform.
- To lower the platform, release the prop rod from the bracket under the bed platform, re-attach the prop rod to the holder on the bed base,
- Lower the platform slowly until closed.



## **⚠ WARNING**

- Before lifting, be sure there is nothing on the bed that will restrict its movement or add extra weight.
- Use caution when opening or closing the bed to keep hands and fingers at the end ledge provided (not on the side or farther back than necessary).**
- Exercise extreme caution when opening the bed storage platform. Platform must be held open (unless equipped with a prop rod or gas struts) and slowly lowered until closed.
- The bedroom electric slide room system may be located under the bed. Use care not to obstruct the slide room system when using the under bed storage.
- Failure to comply with these guidelines can result in serious injury or property damage.**

### **Gas Struts (if so equipped)**

On certain models, the bed platform may be equipped with gas struts to assist with easy access to storage area.

- Grasp the end ledge at the foot of the bed and lift carefully.
- Two gas struts will hold the bed platform open allowing access to the storage area.
- To close, carefully push down on the bed, slowly easing it to the closed position.
- Follow all precautions listed above when opening/closing the platform.

### **LOFT SLEEPING AREA (IF SO EQUIPPED)**

Your RV may be equipped with a loft sleeping area. Access to the loft sleeping area is through the use of a (wood or steel) ladder.

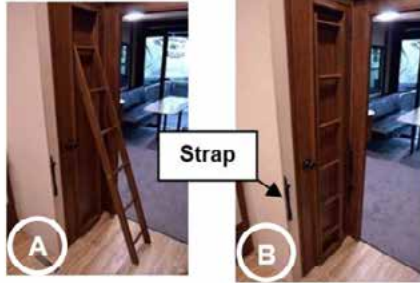
The steel ladder is equipped with hooks that fit over the side board of the loft bed.

Typically the wood ladder is attached to a closet door (or wall) and pivots out for use (A & B). Be sure the door is closed and latched, and the ladder is securely in place before climbing up to the loft area. When storing the ladder, make sure to buckle the security strap which keeps the ladder in place in its holder.

## SECTION 12: INTERIOR



Loft Sleeping Area



Ladder access to sleeping loft



**NOTE:** Loft area appearance and design may differ by model.

### **WARNING**

- Exercise extreme care when climbing up or down the ladder (either steel or wood) used for entering or exiting the loft bed.
- Closet door **MUST** be securely closed and latched before using the ladder.
- Make sure the ladder is securely in place prior to climbing to or from the loft.
- Never allow more than one person on the ladder at a time.
- Make sure the wood ladder attached to the door (if so equipped) is locked back into position on the door when not in use to prevent a trip hazard.
- Security strap must be buckled across the ladder when in stored position.**
- Do not leave small children unattended in the loft area.
- Maximum weight rating for either ladder type is: 300 lbs (136 kg)**
- Weight ratings for loft sleeping areas may vary by RV type and model:
- Refer to the maximum weight rating label located at the loft sleeping location.

Typical Loft area  
maximum weight  
rating label



- Never allow anyone to ride in or occupy the bed while the recreational vehicle is in motion.**
- Do not use the loft sleeping area for storage while the vehicle is in transit. Loose items may become projectiles.**
- Failure to follow these instructions can result in serious bodily injury.

***BUNK BEDS (IF SO EQUIPPED)***

Your recreational vehicle may be equipped with bunk style beds. Bunk bed weight ratings will vary depending on the style of bunk bed. Refer to the warnings for bunk beds below.

***BUNK BED LADDER (IF SO EQUIPPED)***

Your recreational vehicle may be equipped with a ladder to access the upper bunk. This ladder may be a separate steel ladder, or a wooden ladder attached to the bunk beds.

The top of the ladder is secured to the ladder storage compartment. To operate the ladder, lift up and out of the storage tray. Pivot the bottom of the ladder out. Be sure the ladder is securely in place before climbing to the upper bunk.

When storing the wood ladder, place the bottom of the ladder back into the tray in the storage compartment. This keeps it secure during transport and clear of walkways.

The steel ladder (if equipped) would simply hook onto the upper bunk



**NOTE:** Some types of bunk beds will not include a ladder.

### **⚠ WARNING**

- Exercise extreme care when entering or exiting the bunk beds and using the ladder (if so equipped).
- Do not allow more than one person on the top bunk.
- Do not allow children under 6 years of age to use the upper bunk.
- Do not allow horseplay on or under the bed and prohibit jumping on the bed.
- Make sure the ladder (if equipped) is anchored properly to the bed.
- Never allow more than one person on the ladder (if equipped) at a time.
- Children should always be supervised when using the ladder (if equipped) or when entering or exiting the bunk beds.
- Weight limit of the bunk ladder (if equipped) is 300 lbs. (136 kg).
- Maximum weight limits for bunk beds
- Bunk bed styles vary according to RV model.
- Maximum weight ratings vary according to bunk bed style.
- Weight rating labels are located at all bunk locations:

**Typical  
Bunk Bed  
Maximum  
weight  
rating label**



- Do not exceed the weight limits of the bunk bed or the bunk ladder (if equipped).
- Failure to follow these instructions can result in serious bodily injury.

### **SAFE (IF SO EQUIPPED)**

Your recreational vehicle may be equipped with a safe. The safe is intended to help to safeguard valuable items. You are solely responsible for any liability from loss of personal property that is placed within the safe. Refer to the manufacturer's user guide in your Warranty Packet for information on the use and care of your safe.

#### **Typical safe locations are:**

- In the bedroom overhead cabinet behind the television
- Mounted to the floor of the closet



**CLEANING THE EXTERIOR**

To protect your recreation vehicle's exterior finish, wash it often and thoroughly.

For recreation vehicles with painted exterior graphics, if desired you may wash and wax your vehicle 60 days after purchase. The exterior paint needs time to cure before any wax is applied to the exterior surface. Careful maintenance for the first 60 days will assure a long lasting durable finish.

Your recreation vehicle is exposed to many environmental conditions that have an adverse affect on the paint finish:

- Road Salt and Sodium Chloride
- Road Tar / Bugs
- Bird Droppings / Tree Sap
- Industrial Fallout / Acid Rain /Pollution
- UV Exposure and Moisture

The most common problems resulting from these conditions are corrosion, staining, and chemical spotting. Generally, the longer the foreign material remains in contact with the exterior finish, the more extensive the damage. These problems can be minimized by regularly scheduled washing and polishing. Wash your recreation vehicle as soon as possible if it becomes contaminated with foreign material.

Avoid parking under trees or near ocean sea salt. Ice or snow should be brushed off, not scraped, from the painted surface.

Gravel roads should be avoided.

Anti-freeze, gasoline or washer solvents if spilled on the painted surface should be rinsed off with water immediately. Bugs and bird droppings should be rinsed off daily.

**Washing**

Commercial washing should be avoided. Wash with cold water using a mild liquid soap. Dry wiping with a dry cloth is not recommended.

Make sure the RV's surface temperature is cool, under 90 F, and out of direct sunlight. A shaded area is ideal for washing your vehicle as direct sunlight causes water spotting. Use a mild soap, detergent or car wash shampoo. Try to avoid combination wash-n-wax products as these waxes can cause build up and are designed for smaller surfaces. Have two dedicated sponges or wash mitts: one for the exterior walls and one for the wheels and under carriage. Brushes or wash mitts made of plastic bristles are acceptable for use on tires and wheel wells, but are not intended for use on the exterior walls. Avoid using such items on painted surfaces as they will damage the finish. Wash the wheels and wheel wells first as this removes heavy dirt and debris and prevents it from splattering on panels. Wet the entire area down to remove loose dirt and grime, then hand wash one area at a time using your dedicated paint finish sponge or wash mitt. Wash from the top and work your way down, rinsing frequently to minimize grit abrasion. Follow with a final rinse of water. This process will remove most contamination from the recreation vehicle's surface.

For stubborn stains such as road tar or bug stains, use an ammonia based glass cleaner or a small amount of rubbing alcohol on a damp cloth followed immediately by warm soapy water, and rinsing with clean water. This may not dissolve the road tar, but it will loosen tar and bug stains and remove them from the surface. Do not use solvent based cleaners on bird droppings or tree sap as these are water based stains. They can be dissolved using ammonia based glass cleaner, warm soapy water and a little "elbow grease". After removing stubborn stains immediately rinse with clean water.

## **SECTION 13: EXTERIOR**

Drying the recreation vehicle is just as important as washing your vehicle. Tap and well water contain many chemicals that could water stain your vehicle's finish. We suggest using a damp natural or synthetic chamois. Other drying products such as lint-free micro-fiber towels work as well.

### **During cold weather**

Salt and other chemicals that are spread on winter roads in some geographical areas can have a detrimental effect on the recreation vehicle's underbody. **If your recreation vehicle is exposed to these conditions, spray the underbody with a high-pressure hose every time you wash the exterior of your recreation vehicle.**

Take special care to remove mud or other debris that could trap and hold salt or moisture. After washing your recreation vehicle, wipe off all water drops from the rubber parts around the slideout and doors.



**NOTE:** When the slideout or door is frozen, opening it by force may tear off or crack the rubber gasket that is installed around the slideout or door. Pour warm water on the gasket to melt the ice. Wipe off the water thoroughly after opening the slideout or door. To prevent the weather stripping from freezing, treat it with a silicone spray.

### **Waxing**

Wax your recreation vehicle once or twice a year, or when painted surfaces do not shed water well. Use a soft cloth to apply a small amount of wax to the painted surfaces. After the wax has dried, polish the recreation vehicle with a dry, soft cloth.

Do not wax your recreation vehicle in direct sunlight. Wax it after the surfaces have cooled.

Do not apply wax to any area having a flat black finish as it can cause discoloration. If the finish has been stained with wax, wipe off the area with a soft cloth and warm water. When waxing the area around openings, do not apply wax on the weather strip. If stained with wax, the weather strip cannot maintain a weatherproof seal.

## **⚠ CAUTION**

- Do not use waxes containing high-abrasive compounds. Such waxes remove rust and stains effectively from the paint work, but they are also harmful to the luster of the painted surface since they scrape off the coating. Further, they are detrimental to glossy surfaces, such as the grille, garnish, moldings, etc. do not use gasoline or paint thinners to remove road tar or other contamination to the painted surface.
- Do not use a buffer and a buffing compound as it may damage the exterior surface. Please contact a professional paint body shop for assistance.

### **Polishing your recreation vehicle**

If painted surfaces have been severely damaged and have lost their original luster and color tone, polish the surface lightly with a fine polishing compound. Avoid limiting your polishing to the damaged surface only; polish a somewhat wider area, moving the polishing cloth in one direction. After polishing, flush the compound from the surface and apply a coat of wax to regain a beautiful luster.

**Damaged paint**


To prevent corrosion, touch up small cracks and scratches in the paint coat as soon as possible with touch-up film or paint. Carefully check the body areas facing the road and the tires for damage to the paint coat caused by flying stones, etc. Use the closest automotive paint (available locally) match possible when touch-up paint is needed.

**Cleaning plastic parts**

Use a sponge or chamois to clean plastic parts. Use warm water and a soft cloth or chamois to remove any white residue from dark colored plastic surfaces. Do not use a scrubbing brush, other hard tools, or wax containing abrasives as they may damage the plastic surface.

**Chrome parts**

To prevent chrome parts from spotting or corroding, wash with water, dry thoroughly, and apply a non-abrasive automotive wax. If the chrome is severely damaged or pitted, use a commercially available chrome polish product.

 **CAUTION**

Do not allow plastic to come into contact with brake fluid, engine oil, grease, paint thinner, or battery acid. These will damage plastic. Use a soft cloth and a mild detergent solution to wipe away any such contact.

**FRAME**

Sand, pebbles, objects on the highway, climate (salt air exposure) or ice inhibiting chemicals used during the winter months will damage the paint, inviting rust and other deterioration. Periodically inspect the exterior exposed areas, clean and repaint the frame members occasionally and whenever you notice rust or paint chipped away, to insure protection.

**E-Z LUBE OR SUPER-LUBE AXLE (IF SO EQUIPPED)**

The E-Z lube or Super-lube feature on your axles provides the ability for the bearings to be periodically lubricated without removing the hubs from the axle. This feature consists of axle spindles that have been specially drilled and fitted with grease zerks in their ends. When grease is pumped into the zerk, it is channeled to the inner bearing and then flows back to the outer bearing and eventually back out the grease cap hole. If you have further questions, consult with your dealer



**NOTE:** The convenient lubrication provisions of the E-Z lube or Super-lube feature must not replace periodic inspection and maintenance of the bearings. Use a hand-operated grease gun; improper use of a commercial grease gun may damage the seals.

**EXTERIOR ROOF AND SIDEWALL VENTS**

Inspect the roof vents, including sealants for cracks and keep them clean. Inspect the refrigerator and holding tank vents for blockages from bird nests, spider webs, leaves, etc. All exterior access doors and vents need to be kept clean and free of obstructions (i.e., insect nests, mud daubers, etc.) while the appliances are in use.

## SECTION 13: EXTERIOR

### **WINDOWS**

Any ventilating window may permit water inside, especially during heavy rainstorms. Condensation will also cause water to accumulate on windows and in the tracks.

The window “glass” can normally be cleaned with a sponge and water. Use glass cleaner to remove wax, oil, grease, dead insects, etc. After washing the glass, wipe it dry with a clean, soft cloth.

### **EXTERIOR LADDER (IF SO EQUIPPED)**

Your recreation vehicle may be equipped with an exterior roof ladder. The RV roof has decking under the rubber roof membrane to allow you to walk on the roof (with caution) to do maintenance.

#### **⚠ WARNING**

- ❑ If your recreation vehicle is equipped with a roof ladder, do not leave items attached to it while traveling. The ladder weight capacity should not be exceeded (see ladder capacity label). **DO NOT** exceed this weight limit. There should never be more than one person on the ladder at the same time.
- ❑ **Self-Storing ladders:** Make sure to pull all (there may be up to 4) pins to unlock the ladder. All pins **must be re-inserted** when locking the ladder open for use. Failure to do so may result in serious personal injury.

Some models may be equipped with a self-storing ladder mounted to the side of the vehicle.

#### **Self-Storing Ladder operation**

1. Pull all the locking pins (arrows) out of the ladder brackets (**Fig. A**).
2. Pull the ladder down and toward you and it will swing away from the RV.
3. When the brackets are extended (**Fig. B**), re-insert the pins (arrows) to lock the ladder in place while in use.
4. To return the ladder to the storage position; pull the locking pins and push the ladder up and in towards the RV.

When the ladder is in the storage position, re-insert all locking pins to prevent the ladder from opening while traveling.



## **WARNING**

### **LADDER CAPACITY MAXIMUM**

**300 lbs. (136 kg)**

- DO NOT exceed the ladder maximum weight rating.
- The maximum rating includes the person's weight PLUS weight of items carried.
- When climbing:
  - Always face the ladder.
  - Climb slowly with weight centered between side rails.
  - Keep a 3 point contact on the ladder at all times.
  - 3 Point contact - two hands and a foot or two feet and one hand.
- Keep hands free.
  - Use of accessories such as lanyards to keep carried items tethered will keep hands free and prevent falling items.
  - Heavy or bulky items should be brought up only after reaching the roof.
- Do not use the ladder if damaged in any way.

**Failure to follow these instructions can lead to ladder collapse, a fall, or dropped items which could result in death or serious injury.**

## **SEALANTS**

## **CAUTION**

Failure to properly maintain or reseal your recreation vehicle may result in serious water damage to the roof and other parts of the recreation vehicle. This damage is not covered by the **Towable Limited Warranty**.

Sealants perform a very important function and should be inspected closely and regularly maintained. We incorporate many different types of sealants, including butyl/putty, black butyl-encapsulated foam, silicone (clear and colored), roof sealant and foam. In general, sealants do not have “set” lifetimes. Varying environmental factors affect the pliability and adhesiveness of sealants.

### **You or your dealer must:**

- Inspect all sealants, a minimum of every six months. Make sure to check the roof and all four sides of the recreation vehicle including all moldings, doors, vents and exterior attachments. A quick walk around the recreation vehicle before leaving may help prevent potential problems during trips and vacations.
- Have the sealant replaced if you notice any cracks, peeling, voids, gaps, breaks, looseness or any sign of physical deterioration. Reseal at least one time each year as preventative maintenance.
- Always use the same type of sealant that was removed. Your dealer recreation vehicle service or parts manager can help you obtain the correct sealant(s).

The sealants may become damaged due to road vibration, ultraviolet exposure, air pollution, freezing temperatures and exposure to other elements. If deteriorated, repair immediately to prevent damage.

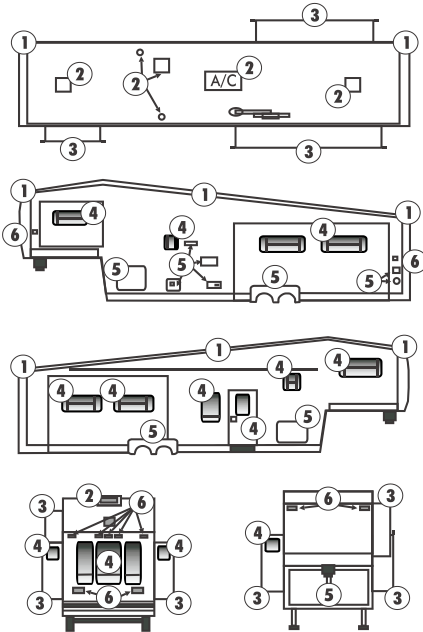
## SECTION 13: EXTERIOR

If you notice water inside the recreation vehicle, immediately have the dealer check for the source of the leak. Failure to correct the leak may result in serious damage to your recreation vehicle, and this damage may not be warrantable.

If you have questions and/or need assistance with sealing your recreation vehicle, consult with your recreation vehicle dealer.

### ***FIFTH WHEELS - SEALANT DIAGRAM***

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- 1. Trim Edges**
- 2. Roof items**
- 3. Slideout Roof/Floor**
- 4. Windows/Doors**
- 5. Storage Compartments/  
Access Doors/Wheel Wells**
- 6. Lights**

### ***TRAVEL CHECKLIST***

Following is a preliminary list of items that need to be checked before leaving your home or campsite. This is a general list, which you may want to customize as you determine your own needs.

#### **Safety**

- Make sure you follow all safety precautions noted in this owner's manual and in any manufacturer's operators manual when preparing to travel.

#### **Maintenance**

- Inspect seals and reseal as needed.
- Have the propane system checked for leaks by your dealer.
- Check wheel lug nuts after first two hundred miles and at specified intervals to listed torque specifications, re-torque as needed.
- Have brakes adjusted by a qualified service technician.
- Sanitize the fresh water system.
- Test the safety alarms.

#### **Before leaving home (or campsite)**

- Make sure all tow vehicle fluids are at proper levels. Check the engine oil, transmission fluid, engine coolant, power steering fluid and wind shield washer fluid.
- **Check the lights on the RV. Have someone observe the operation of all exterior lights while you activate the controls. Check the turn signals and brake lights.**
- Examine the tires for excessive tread wear or uneven wear patterns. Check for stones, nails, glass or other objects lodged in the tread. Inspect for tread cuts or sidewall **cracks**.
- **Check tire pressure** (including spare) and correct according to manufacturer specifications.
- **Check wheel lug nuts for tightness.**
- **Inspect safety chains for signs of wear.**  
Inspect and work all interior and exterior latches and locks (lube if necessary).
- Make sure the batteries are fully charged and installed correctly.
- Inspect the power cord and carefully clean the contacts if necessary. Plug in the power cord to an appropriate power source.
- Turn on the interior lights and check outlets for polarity. If needed, replace any blown fuses. Check the circuit breakers and test the GFCI.
- Check the propane cylinder gauge to make sure there is propane available. Make sure the propane cylinder is in place and secure for transport.
- **Inspect the propane system.** If you have any questions, contact your dealer or a qualified propane service representative for assistance. If the propane system is functioning properly, test any pilot lights or direct spark ignition features. Do not travel with propane system on.
- **Inspect and test all safety detectors.** If needed, replace any drained or discharged batteries. If you have a defective or damaged safety detector, replace it immediately.
- Inspect the leveling jacks (if so equipped) for operation. If needed, perform maintenance as specified by the leveling jack manufacturer.
- Test all exterior and interior lights. Replace any bulbs if they are burnt out.
- Wash the exterior of the RV. Do a sealant inspection and repair as necessary.
- De-winterize and **sanitize** the fresh water system.
- **Connect your tow vehicle to the RV and test all connections and lights.**
- **Test brakes.**

## **SECTION 14: TRAVEL/CAMPING/STORAGE CHECKLISTS**

### **Before leaving the campsite**

- Check the area under the RV after overnight parking and look for water or other fluid leaks. If leaks are detected, find the cause and correct it immediately.
- Turn off propane tanks.
- Empty black and gray holding tanks, rinse as needed (if so equipped).
- Retract awning and secure in place for transport (if so equipped).
- Close roof vents.
- Close windows & latch blinds.
- Disconnect any cable TV or phone hookup, and lower the TV antenna (if so equipped).
- Turn off interior lights.
- Turn off water heater, water pump, furnace and appliances.
- Snap the Range Hood vent closed (if so equipped).
- Latch drawers, cabinets & doors. Counter items put away or tied down.
- Fasten and secure the furniture for travel (if so equipped).
- Refrigerator door locked (if so equipped). Set to 12-volt (if applicable).
- Secure any loose, heavy or sharp objects in the RV or exterior compartments.
- Disconnect the power cord and ensure it is stored correctly.
- Disconnect any water connections.
- Fasten all interior and exterior doors securely. Lock them (if so equipped).
- Move slideout(s) in and lock it in place (if so equipped).
- Walk around your RV one last time to make sure everything is stored away and the baggage compartments are closed and locked.
- Retract leveling jacks to the travel position (if so equipped).
- Retract step.
- Secure and lock the entrance door.

### **RV STORAGE**

Properly preparing your RV for storage during periods of non-usage will prevent problems from arising. It will also make it easier to get started again for the following camping trip or season. To prevent costly freeze-ups, winterize the plumbing system when it will not be in use for an extended period of time, especially if it is stored in colder climates.

#### **Prior to Storage**

- Store your RV indoors, under a roof or a “breathable” cover for use during storage.
- To prevent weather checking and other UV damage, cover tires exposed to sunlight.
- Thoroughly wash the interior and the exterior of your RV.
- Do not use the stabilizing jacks during storage.
- Check the roof and other surfaces to ensure there is no damage and potential leakage that might otherwise go unnoticed.
- Inspect and seal off any area that offers an entry point for rodents, birds or insects. Cover all external outlets (i.e. furnace, vents etc.). Damage from birds, rodents, insect, etc., is not covered under the “Towable Limited Warranty” applicable to your RV.
- Close all windows and roof vents.
- Cover the roof air conditioner (if so equipped).



## SECTION 14: TRAVEL/CAMPING/STORAGE CHECKLISTS

- Close the propane cylinder valve(s). We recommend using a propane cylinder cover, and to make sure the propane regulator is covered. If is equipped with a gas/electric DSI range, light a range gas burner to consume any gas remaining in the lines. Once the flame extinguishes itself, turn the burner valve OFF.
- Drain all water lines. Make sure the RV is winterized
- Drain and flush all holding tanks (fresh water, gray water, black water and/or hot water tanks).
- Adding fuel stabilizer to the generator (if so equipped) will aid in preventing condensation and fuel varnishing.
- Disconnect 120-volt AC power to the RV.
- Remove all batteries from the RV and store in a place where they will not freeze. A battery that has been frozen will never hold a proper charge.
- Turn all cushions on edge to prevent the moisture/mildew buildup during storage.
- Turn off 12-volt DC/120-volt AC/propane to the refrigerator; defrost and clean. Block the doors open so air can circulate and prevent mildew, or use crumpled newspaper or open boxes of baking soda in the refrigerator to eliminate odors during storage.
- Remove all perishables from the cabinets. Leave the cabinets and doors ajar to allow air circulation and prevent mildew and musty odors.
- Lubricate locks and hinges on exterior doors.

### **During Storage Period**

Remove snow from the top of your RV to prevent damage to the unit's structure.

## **CAUTION**

Excessive snow, 8" or more, or ice, 2" or more, places excessive weight on the RV roof. Remove excessive snow or ice as needed. Care **MUST** be exercised to not damage the roof material when removing snow & ice. Excessive weight can damage the roof, seals, etc. Water leaks and poor fit or operation are the results of this damage.

## SECTION 14: TRAVEL/CAMPING/STORAGE CHECKLISTS

Notes:

***FEATURED COMPONENTS QUICK REFERENCE CHART***

Your recreation vehicle may be equipped with some of the items listed below. This is a partial listing and it is not intended to cover all components. All information is the latest available at the time of publication. Jayco reserves the right to change any of the following information without notice.

<b>Component</b>	<b>Manufacturer</b>	<b>Website</b>
Air Conditioner	Coleman-Mach	<a href="http://www.airxcel.com/coleman-mach">www.airxcel.com/coleman-mach</a>
Awning	Lippert Components Carefree of Colorado Dometic	<a href="http://www.lci1.com">www.lci1.com</a> <a href="http://www.carefreeofcolorado.com">www.carefreeofcolorado.com</a> <a href="http://www.dometic.com">www.dometic.com</a>
Axle	Lippert Components Dexter Axle	<a href="http://www.lci1.com">www.lci1.com</a> <a href="http://www.dexteraxle.com">www.dexteraxle.com</a>
DVD/CD	See manufacturers' user guide	
Entrance Step	Lippert Components Mor Ryde Step Above	<a href="http://www.lci1.com">www.lci1.com</a> <a href="http://www.morryde.com">www.morryde.com</a>
Fan, Exhaust 12V	Ventline Maxx Fan	<a href="http://www.ventline.com">www.ventline.com</a> <a href="http://www.airxcel.com/maxxair/products/fans">www.airxcel.com/maxxair/products/fans</a>
Fire Extinguisher	See manufacturers' user guide	
Furnace	Atwood/Hydroflame	<a href="http://www.atwoodmobile.com">www.atwoodmobile.com</a>
Microwave	See manufacturers' user guide	
Monitor Panel	KIB Enterprises	<a href="http://www.kib.us">www.kib.us</a>
Outside Shower / Utility Center	B & B Molders	<a href="http://www.bandbmolders.com">www.bandbmolders.com</a>
Propane Tank	Manchester Tank	<a href="http://www.mantank.com">www.mantank.com</a>
Propane/Carbon Monoxide Alarm	See manufacturers' user guide	
Propane Regulator	Dehco	<a href="http://www.dehco.com">www.dehco.com</a>
Range/stove/cooktop	Atwood Suburban Dehco	<a href="http://www.atwoodmobile.com">www.atwoodmobile.com</a> <a href="http://www.airxcel.com/suburban/products/cooking">www.airxcel.com/suburban/products/cooking</a> <a href="http://www.dehco.com">www.dehco.com</a>
Range hood	Ventline Inc.	<a href="http://www.ventline.com">www.ventline.com</a>
Refrigerator	Norcold Frigidaire Samsung Dometic GE	<a href="http://www.norcold.com">www.norcold.com</a> <a href="http://www.frigidaire.com">www.frigidaire.com</a> <a href="http://www.samsung.com">www.samsung.com</a> <a href="http://www.dometic.com">www.dometic.com</a> <a href="http://www.ge.com">www.ge.com</a>
Smoke Alarm	See manufacturers' user guide	
Tank Sprayer/BLK	B & B Molders	<a href="http://www.bandbmolders.com">www.bandbmolders.com</a>

## SECTION 15: ADDITIONAL INFORMATION

Thermostat	Coleman Mach	<a href="http://www.airxcel.com/coleman-mach">www.airxcel.com/coleman-mach</a>
Toilet	Thetford Corp.	<a href="http://www.thetford.com">www.thetford.com</a>
TV	See manufacturers' user guide	
TV Antenna	Winegard Company	<a href="http://www.winegard.com">www.winegard.com</a>
	King Jack	<a href="http://www.kingconnect.com">www.kingconnect.com</a>
Water Heater, Tank DSI	Atwood Greenbrier	<a href="http://www.atwoodmobile.com">www.atwoodmobile.com</a>
Water Heater, Tankless	Girard Systems	<a href="http://www.greenrvproducts.com">www.greenrvproducts.com</a>
	Truma AquaGo	<a href="http://www.truma.com">www.truma.com</a>
Water Pump, 12V	Shurflo East	<a href="http://www.shurflo.com">www.shurflo.com</a>

***VEHICLE MAINTENANCE RECORD***

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<b>Make:</b>	
<b>Model:</b>	
<b>Model Year:</b>	
<b>Vehicle Serial#:</b>	

<b>Service Date</b>	<b>Mileage</b>	<b>Work Performed</b>	<b>Performed By</b>	<b>Notes</b>

**SECTION 15: ADDITIONAL INFORMATION**

**Jayco**  
**Ownership Notification**  
**Fax Form To: (800) 825-7876**

**ATTENTION!**

Federal record keeping laws require that we maintain a file of owners of our product. Your cooperation in filling out this form will be appreciated.

Change of Owner

Transfer of Limited Warranty  
**(If Applicable - see limited  
warranty for details)**

**Model Information:**

**Serial#:** \_\_\_\_\_

**Chassis #:** \_\_\_\_\_ **Odometer Reading** \_\_\_\_\_  
**(Motorized only)**

**New Owner Information:**

**Purchased Date:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State/Province:** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**Phone #** \_\_\_\_\_ **E-Mail Address** \_\_\_\_\_

**Previous Owner Information:**

**Purchased Date:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State/Province:** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**Phone #** \_\_\_\_\_ **E-Mail Address** \_\_\_\_\_

**Notes:**